



Music City Platinum Ambassador I Hospitality Training Modules

How to Get Started

STEP 1: Go to <https://unified.visitmusiccity.com/ambassadortraining>. Please bookmark this link as you will need it to for multiple viewings.

STEP 2: Enter your cell phone number and click "Submit." Your cell phone will serve as your unique ID number that you will use to log in and track your progress.

STEP 3: It will then redirect you to another page where you will select "register here" to begin your training.

STEP 4: Enter your information (first and last name, email, company, etc.) and click "create."

Training Module Overview

- Once you have completed the steps above, you will then start your first module (13 training modules in total). You will have 60 days from the time you begin to complete the program before it expires.
- Following each video there will be a short quiz and after it is submitted, the correct answers will be highlighted in green.
- You will then move on to the next module followed by another ,quiz. All 13 training modules do not need to be completed in one session. You may save your progress and continue where you left off when logging back in by using your phone number.

***NOTE:** If you exit the training module while the video is in progress, you will have to start from the beginning of that same video the next time you log in. Please finish the quiz at the end of the module and click "continue" in order to save before choosing to log out.

For assistance, please email training@visitmusiccity.com.