



Vision Benefits. Smarter.®

# MEMBERS TOOLKIT

## Resources at your fingertips



At NVA, our mission is to help members be smarter buyers of eyecare and eyewear. We strive to equip our members with the tools and resources necessary to help them make the most of their vision benefits while reducing their out-of-pocket expenses.

### Member Welcome Packet

Our Welcome Packet has all the information you need to get you started: benefit booklet, ID card, and other brochures about our value-added benefits and perks!

### 24/7/365 Call Center

Any questions, any time! Our live, U.S.-based call center representatives are available round the clock at **800-672-7723** or [service@e-nva.com](mailto:service@e-nva.com) to answer your vision benefits questions.

### Member Web Portal

You can use the Member Portal to review your benefits, print ID cards, submit an online claim, check on the status of your claims, search and nominate providers, and more. Visit our website at [www.e-nva.com](http://www.e-nva.com) to register!

### NVA mobile App

On the go? The **NVA Vision Benefits Member App** has everything you need at your fingertips to make the most of your NVA vision benefits: review your plan coverages and eligibility, download digital ID cards, search for providers and more!



### Find participating providers near you with \$0 out-of-pocket frames

With NVA, you can see which providers near you carry eyeglass frames at \$0 out-of-pocket. Simply login to your NVA Member Portal or Mobile App account and select "Find Eyecare Provider." You can search by zip code, or city, state and name of providers. The search results will show you how many \$0 out-of-pocket frames providers have in stock.

Scan this QR code to download the app on your iPhone or Android:

