

Homelessness Planning Council Strategic Plan

Proposed Committee Responsibilities

OBJECTIVE 1.1 - Reexamine and strengthen collaborative infrastructure and roles played by key stakeholders, including individuals with lived experience, governance, committees, and members.		
ACTIVITIES	WHO SHOULD BE RESPONSIBLE?	WHO SHOULD BE CONSULTED?
<p>a. Committees</p> <ul style="list-style-type: none"> <i>i. Reexamine, reassess, and redefine focus of HPC committees.</i> <i>ii. HPC Executive Committee, in consultation with HPC committee chairs, assign ownership and tracking of all strategic plan action steps to committees.</i> <i>iii. Schedule quarterly meetings between CoC committee chairs and staff.</i> <i>iv. Require membership on at least one committee for all HPC members.</i> <p>b. Individuals with Lived Experience</p> <ul style="list-style-type: none"> <i>i. Establish an engaged and effective Consumer Advisory Board for individuals with lived experience with dedicated staff support.</i> <i>ii. Implement approaches to attain a welcoming, inclusive environment built on authentic collaboration</i> <p>c. CoC Members</p> <ul style="list-style-type: none"> <i>i. Create opportunities for CoC members to form mutually beneficial relationships that foster trust and collaboration.</i> <i>ii. Provide opportunities for better communication and alignment of resources and expertise among CoC members.</i> <p>d. Other Key Stakeholders</p> <ul style="list-style-type: none"> <i>i. Identify and engage with critical stakeholders in local, state, and federal government, the business community, and faith-based communities.</i> <i>ii. Focus on raising the funds needed to end homelessness in our community.</i> <i>iii. Utilize effective systems mapping.</i> 	<p>a. All Chairs + Executive Committee</p> <p>b. Consumer Advisory Board</p> <p>c. Membership Committee</p> <p>d. HPC + OHS</p> <p><i>i. Membership Committee</i></p>	 <p>b. Equity & Diversity + Executive Committee + Membership Committee</p> <p>d. CAB</p>

OBJECTIVE 1.2 - Identify inventory.		
ACTIVITIES	WHO SHOULD BE RESPONSIBLE?	WHO SHOULD BE CONSULTED?
<p>a. Create and maintain inventories of:</p> <ul style="list-style-type: none"> i. Housing ii. Affordable housing, including housing affordable to those making 0-30% of AMI iii. Dedicated housing for people experiencing homelessness iv. Available Metro properties v. Funding sources vi. Support services <p>b. Conduct gaps analysis to identify shortfalls in inventories</p> <p>c. Develop plans and take necessary actions to maximize inventories</p> <ul style="list-style-type: none"> i. Use gaps analyses to prioritize housing and service gaps for funding and programming. ii. Review and revise plans on an ongoing basis. 	<p><i>a. b. c. Potentially a new committee + leaning on existing resources (e.g. Housing Division, LBHC, OHS)</i></p> <p>c. Executive Committee</p>	<p>a. Data/HMIS, CAB, Performance Evaluation, Shelter</p> <p>b. Data/HMIS</p>

OBJECTIVE 1.3 - Outline a plan to improve data collection, analysis, and presentation for all populations.

ACTIVITIES	WHO SHOULD BE RESPONSIBLE?	WHO SHOULD BE CONSULTED?
<p><i>a. Incentivize HMIS participation for providers through additional funding, reporting, and increased community coordination.</i></p> <p><i>b. Require HMIS participation for funding opportunities, including those from governmental, faith-based, and philanthropic entities.</i></p> <p><i>c. Reduce barriers to HMIS participation by working with HMIS vendor to conduct regular imports of agency data into HMIS when possible.</i></p> <p><i>d. Ensure CoC leadership and committee chairs understand data available through HMIS, potential use cases for their work, and strategies for data-driven decision making.</i></p>	<p><i>a.b.c.d. Data/HMIS Committee & OHS HMIS Team</i></p>	<p><i>a. & b. Performance Evaluation Committee</i></p> <p><i>d. Committee Chairs + Support Staff</i></p>
MEASURES OF SUCCESS		

OBJECTIVE 1.4 - Establish effective goals and metrics to report on strategic homelessness initiatives.

ACTIVITIES	WHO SHOULD BE RESPONSIBLE?	WHO SHOULD BE CONSULTED?
<p><i>a. Commit to ensuring that people-first language and actions are central to all metrics.</i></p> <p><i>b. Provide quarterly report on identified metrics to all CoC stakeholders, with all data disaggregated by race, to include HUD System Performance Measures</i></p> <ul style="list-style-type: none"> <i>i. Number of homeless persons.</i> <i>ii. Length of time persons remain homeless.</i> <i>iii. The extent to which persons who exit homelessness to permanent housing destinations return to homelessness.</i> <i>iv. Successful placements in permanent housing</i> <i>v. Newly created housing units focused on those making 0-30% AMI</i> <p><i>c. Set specific short and long-term goals for the metrics in this plan, including a universal reduction goal, and review and adjust annually based on data.</i></p> <p><i>d. Create and share public-facing dashboards of HUD System Performance Measures, Point in Time Count, and Housing Inventory Count.</i></p>	<p><i>a. HPC + CoC General Membership</i></p> <p><i>b. OHS HMIS Team</i></p> <p><i>v. Housing Division?</i></p> <p><i>c. HPC, CoC General Membership</i></p> <p><i>d. OHS HMIS Team</i></p>	<p><i>a. b. c. Equity & Diversity, Standards of Care, Shelter, CAB</i></p>

OBJECTIVE 2.1 - Mobilize community partners and maximize funding to serve all populations.

ACTIVITIES	WHO SHOULD BE RESPONSIBLE?	WHO SHOULD BE CONSULTED?
<p>a. Mobilize community partners:</p> <ul style="list-style-type: none"> i. Partner with the Metro Planning Department, Housing Division, Office of the Mayor, Planning and Zoning Commission, and MDHA to better align local priorities and funding to address this effort. ii. Increase formal collaboration among existing partner agencies and individuals through memoranda of understanding (MOUs), shared investments, and dedicated staff time. iii. Engage with culturally-specific programs and organizations to ensure services and housing opportunities better reflect the needs and preferences of people experiencing homelessness. iv. Work with mainstream systems serving vulnerable Nashvillians (including corrections, foster care, and healthcare) to ensure they do not exit people to homelessness. v. Mobilize and align resources to strengthen prevention and diversion programs, and integrate diversion training into the system, including shelters, outreach teams, and Coordinated Entry access points. <p>b. Maximize funding sources</p> <ul style="list-style-type: none"> i. Engage faith-based, recovery, healthcare, and mainstream employment partners to expand the spectrum of services and funding. ii. Partner with philanthropic organizations, collective impact funding groups, and local corporations to provide ongoing funding and encourage the braiding of resources for community priorities. iii. Work with Metro departments to maximize inventory by simplifying and incentivizing institutional approval of 0-30% AMI housing and to preserve existing affordable housing stock. 	<p>a. & b. Potentially a new committee + HPC + OHS</p>	<p>Executive Committee, Performance Evaluation</p> <p>iii. CAB, Standard of Care</p> <p>v. Shelter, Coordinated Entry, Standard of Care, CAB</p> <p>iii. Housing Division?</p>

OBJECTIVE 2.2 - Work towards ending all homelessness.

ACTIVITIES	WHO SHOULD BE RESPONSIBLE?	WHO SHOULD BE CONSULTED?
<p>a. Focus on ending chronic homelessness.</p> <ul style="list-style-type: none"> i. Expand inventory for those experiencing chronic homelessness by incentivizing deeply affordable rehabilitated units and new builds, permanent supportive housing, and tenant-based rental assistance. ii. Increase the number of Housing Choice Vouchers accessed by people experiencing chronic homelessness. iii. Increase the number of SOAR programs in the city to increase income for people experiencing homelessness with disabling conditions. iv. Ensure access to post-housing support services for all individuals exiting homelessness by expanding partnerships with behavioral health treatment services. v. Build a systematic approach for people to move out of permanent supportive housing when they are ready. <p>b. Implement a “targeted universalism” approach that promotes a universal reduction goal with tailored solutions for specific subpopulations.</p> <ul style="list-style-type: none"> i. Work with CoC stakeholders to develop and adopt a targeted universalism framework. ii. Identify targeted solutions based on the structures, cultures, and geographies of groups that face unique barriers. iii. Increase the number of mainstream housing resources accessed by people experiencing homelessness and encourage a local homelessness preference at MDHA. 	<p>a. Potentially a new committee + OHS</p> <p>b. Potentially a new committee + OHS</p>	<p>Equity & Diversity, Shelter, CAB, Veterans</p>

OBJECTIVE 2.3 - Maximize community wide HMIS data collection, sharing, and use.

ACTIVITIES	WHO SHOULD BE RESPONSIBLE?	WHO SHOULD BE CONSULTED?
<p><i>a. Onboard all homeless service providers into HMIS.</i></p> <p><i>b. Create strategy for onboarding programs that provide services to people experiencing homelessness in non-homeless service sectors into HMIS, including healthcare, recovery, and re-entry, and K-12 education.</i></p> <p><i>c. Focus on using HMIS data to improve system performance through monitoring program and community-wide goals, and making data-based recommendations to funders, HPC, Metro Council, and city leadership.</i></p> <p><i>d. Improve data sharing and information exchange to facilitate continuity of care across healthcare, corrections, K-12 education, and child welfare.</i></p> <p><i>e. Consistently evaluate homelessness data to ensure equity for all sub-populations.</i></p>	<p><i>a.b.c.d.e. Data & HMIS + OHS HMIS Team</i></p>	<p><i>a.b.c.d.e. Performance Evaluation</i></p> <p><i>b. Membership</i></p> <p><i>e. Equity & Diversity</i></p>

OBJECTIVE 2.4 - Develop an ongoing, robust, and transparent communications strategy to advance collaborative efforts to end homelessness.

ACTIVITIES	WHO SHOULD BE RESPONSIBLE?	WHO SHOULD BE CONSULTED?
<p><i>a. Facilitate multi-directional education to learn from and reach individuals with lived experience, agencies, media, government, and the Nashville community at large.</i></p> <p><i>b. Communicate strategic plans goals and clear community priorities to stakeholders, including individuals with lived experience, advocacy groups, governmental entities, faith-based communities, and philanthropic and business sectors.</i></p> <p><i>c. Bolster information and referral services so that accurate and useful information is provided to people experiencing homelessness.</i></p> <p><i>d. Build capacity, train, and support natural points of contact to connect people experiencing homelessness to coordinated entry and available resources.</i></p> <p><i>e. Generate community energy for ending homelessness by celebrating big and small wins through press releases, public dashboards, and an annual CoC report/newsletter.</i></p>	<p><i>a.b.c.d.e. Committee Chairs, OHS + HPC</i></p>	<p><i>a. b. c. d. e. CAB + Membership</i></p>