

# **METROPOLITAN BEER PERMIT BOARD**

## **Mission Statement**

The mission of the Metropolitan Beer Permit Board is to provide licensing, control and regulatory products to applicants and permit holders so they can operate within full compliance regarding public dance laws and the transportation, storage, sale, possession and manufacture of beer with not more than 5% alcoholic content by weight.

# METROPOLITAN BEER PERMIT BOARD

## Table of Contents

Strategic Goals	3
Permit Application Line of Business Program Permit Application	4
Inspection Line of Business Program Inspection	5

# METROPOLITAN BEER PERMIT BOARD

## Strategic Goals

1. **By the year 2013, Beer Board clientele will experience a more user-friendly and efficient application process, as evidenced by:**
  - Customers will be experience a more streamlined application process including more simplified application documents and a specified, designated time to submit application and receive information
  - Customers will be able to access Beer Board documents and permit applications on the web
  
2. **By the year of 2013 effective regulation of state legislation and local laws will be evidenced by:**
  - An increase in community partnerships between the Metropolitan Beer Board and other regulatory/policing agencies

# METROPOLITAN BEER PERMIT BOARD

## Permit Application Line of Business

The purpose of the Permit Application line of business is to provide permitting and instructional products to applicants so they can better understand the rules, regulations and Beer laws and obtain a permit.

### Permit Application Program

The purpose of the Permit Application program is to provide permitting and instructional products to applicants so they can better understand the rules, regulations and Beer laws and obtain a permit.

### Result Measure

- Percentage of re-inspections passed

### Output Measure

- Number of instructional products provided

### Demand Measure

- Number of instructional products requested

# METROPOLITAN BEER PERMIT BOARD

## Inspection Line of Business

The purpose of the Inspection Line of Business is to provide information and inspections to applicants and permit holders so they can operate in accordance with state and local laws and the rules and regulations of the Metropolitan Beer Permit Board.

### Inspection Program

The purpose of the Inspection program is to provide information and inspections to applicants and permit holders so they can operate in accordance with state and local laws and the rules and regulations of the Metropolitan Beer Permit Board.

### Result Measure

- Percent of permit holders in compliance at the time of inspection

### Output Measures

- Number of preliminary inspections provided
- Number of regulatory inspections provided

### Demand Measures

- Number of preliminary inspections needed
- Number of regulatory inspections needed