

# NCAC

## Mission

To ensure the Middle Tennessee workforce is aligned with the region's long-range economic needs, Workforce Investment funds will provide training and credentials which develop talent for high demand and high skill careers.

# NCAC

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## Strategic Goals

- By the year 2015, individuals actively seeking work at NCAC will have their employment needs met as evidenced by:
  - 80% employment within six months after exiting from the program
- By the year 2015, job seekers at NCAC will experience higher wages and long-term employability as evidenced by:
  - 80% retention rate reported after one year of going to work
- By the year 2015, NCAC youth customers will experience an increase in a linkage to jobs as evidenced by:
  - 86% of youth being placed in employment or education

## Administrative Line of Business

The purpose of the Administrative Line of Business is to provide support services to the department so they can efficiently and effectively deliver results for customers.

## Non-allocated Financial Transactions

Central adjustments related to internal service fees, pay adjustments, fringe benefits, non-programmatic changes and departmental “to be determined” budget reductions are reported here. These adjustments will be allocated to individual programs by the department in the upcoming fiscal year.

## Employment Resources Career Center Line of Business

The purpose of the Employment Resources Career Center Line of Business is to provide information, skill enhancement and employment connection products to Middle Tennessee Job Seekers and Employers so they can achieve their employment goals.

### Job Seeker Program

The Purpose of the Job Seeker Program is to provide skill enhancement and employment products to Middle Tennessee Job Seekers so they can acquire and retain employment.

#### Result Measures

- Percentage of Middle Tennessee job seekers receiving skill enhancement products, who acquire a job and stay in the workforce for at least six months

#### Output Measures

- Number of people employed after exit

#### Demand Measures

- Number of people exited