



I try to log into the portal for my child and it's not working. How do I get in?

- Once your child signs up for an account the portal automatically send an activation email. The link in the email activates the new account and allows youth to log-in.
- Don't see the email? Check your spam!
- Still don't see the activation email? Let us know – opportunitynow@nashville.gov
- If you have clicked the 'Activate Account' link and still cannot get in please email us at: opportunitynow@nashville.gov

The "Search Job Posts" page isn't loading positions. How can I help my youth find jobs?

- The portal works best when using the most updated version of a browser. We recommend using the following browsers: Firefox 43.0, Internet Explorer 10, and Chrome 48
- When first going to the "Search Job Posts" page, there is a pop-up that asks to use your specific location. Select 'okay'.
- Jobs are shown based on the zip code the student provided during sign-up. If you don't immediately see positions that you are looking for, try expanding your search to a broader Nashville region and select 'Search This Area'.

Why is my browser telling me there are pop ups?

The Opportunity NOW portal utilizes pop ups throughout the website. Please change your browser preferences to allow pop-ups from this site.