

Storm Water Division
EXTERNAL
Operating Policies
Stormwater User Fee (SWUF)



Policy No.: SWUF-11	Page <u> 1 </u> of <u> 1 </u>
Subject: Refund Policy	Effective Date: 05-01-14
Applies To: Stormwater Only Accounts	<input checked="" type="checkbox"/> New Issue <input type="checkbox"/> Partial Revision <input type="checkbox"/> Complete Revision
Purpose:	To establish a policy for issuing refunds on Stormwater Only User Fee accounts that have made payments but were later found to be exempt.
Policy:	<p>In some cases, the Stormwater User Fee has been applied to parcels that later are determined to be exempt for reasons including but not limited to: AGI (Agricultural Exemption), IMP (Impervious Surface), NOD (No Drainage in Davidson County), PRD (Private Road Policy), or SAT (Satellite City). If payments have been made on these accounts a refund shall be issued to the current account holder.</p> <p>Since the account is Stormwater Only, once the exemption has been determined there is no active account to credit the over-payment. The refund check will be sent to the account holder at the address on file.</p> <p>If previous account holders had also made payments for the same property, refunds will be considered on a case-by-case basis.</p>
Revision No.:	<div style="border: 1px solid black; padding: 10px; width: fit-content; margin: auto;"> <p style="margin: 0;">RECEIVED</p> <p style="margin: 0;">DEC - 4 2014</p> <p style="margin: 0;">METROPOLITAN CLERK</p> </div>
Revision Date: 17 Nov 14	
Issued By:	