

APCO Institute Training Course

Where Public Safety Turns to Learn

Public Safety Telecommunicator 1, 6th Edition Instructor

Location: Nashville, TN
Date: March 12 - 16, 2012
Time: 8:00 AM – 5:00 PM
Tuition: \$459 *APCO Members receive a \$20 discount*
Course #: 32534

YOU MUST BRING YOUR PERSONAL LAPTOP

This course combines enhanced instructional techniques training with specific training on how to conduct the PST1, 6th Edition student course. Successful completion of this course enables your agency instructors to instruct the PST1, 6th Edition student course in-house or regionally, allowing for significant reduction in your new-hire and in-service training and travel costs.

PST1, 6th Edition meets and exceeds the *APCO Project 33 Revised Minimum Training Standards for Public Safety Telecommunicators (2004)*. APCO Project 33 training standards are widely recognized as the national industry standard for basic telecommunicator training.

Instructional media and exercises used throughout the course reinforce the knowledge attained in lecture and demonstration. In addition, each participant receives a comprehensive PST1, 6th Edition Instructor Guide Package as part of the course tuition. The Instructor Guide Package includes instructional techniques for trainers, lesson plans, the student text, a student course PowerPoint presentation, recordings of actual emergency calls for service, games and puzzles, drill and practice exercises, role-play exercises and training tips and guidelines.

Prerequisites:

Successful completion of Public Safety Telecommunicator 1, 6th Edition student course

Co-Host:

Metro Nashville Emergency
Communications Center

Class Location:

Metro Southeast Genesco Park,
Donelson Training/ Conference
Room

1417 Murfreesboro Pike
Nashville, TN 37219-6300

Contact:

Nell Hayes
(615) 401-6236 or
(615) 733-1832 (Fax)

Lodging:

Drury Inn & Suites
555 Donelson Pike
Nashville, TN 37214
800-DruryInn

(615) 902-0400 (Direct Line) (615) 874-8040 (Direct Line)

*Distance from Airport- 1.3 miles; Distance from Class
Site- 2.6 miles*

Nearest Airport- Nashville International Airport

Lodging:

Country Inn & Suites
590 Donelson Pike
Nashville, TN 37214
800-596-2375

To register, please visit our website at:

http://www.apcointl.com/institute/schedule_registration.htm



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