

A Report to the Citizens

Metropolitan Government of Nashville & Davidson County, Tennessee

Fiscal Year 2010
July 1, 2009 — June 30, 2010

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Priorities

- ✓ **Education**
Continuing to improve quality and raise standards
- ✓ **Public Safety**
Ensuring the safety of citizens and visitors
- ✓ **Economic Development**
Investing in Nashville and Davidson County's Future
- ✓ **Livability**
Enhancing quality of life



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A Word From the Mayor

It is with great pleasure to present to you the Metropolitan Government of Nashville and Davidson County's 2010 Report to the Citizens for the fiscal year 2010 beginning July 1, 2009, through June 30, 2010.

On April 29, 2010, I presented the State of Metro on the banks of the Cumberland River at Riverfront Park. Who could have foreseen what was to happen in the coming days. Saturday, May 1, 2010 marked the beginning of the 2010 flooding in Tennessee. By Sunday night, an estimated 13.51 inches of rain had fallen. While this historic flood created challenges to citizens, businesses, and Metro alike, it also provided an important opportunity for us as a city to translate the disastrous effects of the flood into transformative projects and programs. In the coming years, these opportunities will make our neighborhoods, our economy, our environment, and the entire Metro Nashville community stronger. We truly are the capital of the Volunteer State.

During these trying times, it is imperative that we utilize data to identify trends and maximize resources. The **2010 Report to the Citizens** highlights Metro's achievement in each of the four priorities: education, public safety, economic development, and livability. Please take a moment to review the **2010 Report to the Citizens**. You can find additional performance information on the Citizens' Guide to Metro's Performance at nashville.gov/performance.

Who We Are

Nashville planted its roots on the banks of the Cumberland River on Christmas Day, 1779. In the beginning, Nashville was known as Fort Nashborough and was changed to its current name in 1784. Incorporated in 1806, Nashville was permanently established as the capital of Tennessee in 1843. The town developed as a prosperous river city. Its growing population, business, and industry helped develop it as a center of transportation, publishing, finance, and education.

The Nashville and Davidson County governments consolidated into a single entity under the Metropolitan Charter effective April 1, 1963. The city's 533 square miles is home to more than 600,000 residents. Metro Nashville is a friendly, progressive city with a diverse economy, strong transportation links, and many institutions of higher education. As a consolidated government, Metro provides all services and performs all functions normally associated with Tennessee city and county governments.

Davidson County by the Numbers

Population (2009)	635,710
Median household income (2008)	\$46,359
Unemployment Rate (2008)	5.2%
Number of households (2008)	257,193
Average Home Residential Price (2008)	\$236,814
Average Apartment Monthly Rent (2008)	\$687
State Sales Tax Rate (2010)	7.00%
Local Option Sales Tax Rate (2010)	2.25%
Property Tax Base in Billions (2009)	\$61.881

Did You Know?

In 1824, the music publishing industry took root with the publication *Western Harmony*, a book of hymns and instructions for singing. Unbeknownst at the time, the book helped shape Nashville as "Music City" and the "Buckle of the Bible Belt."

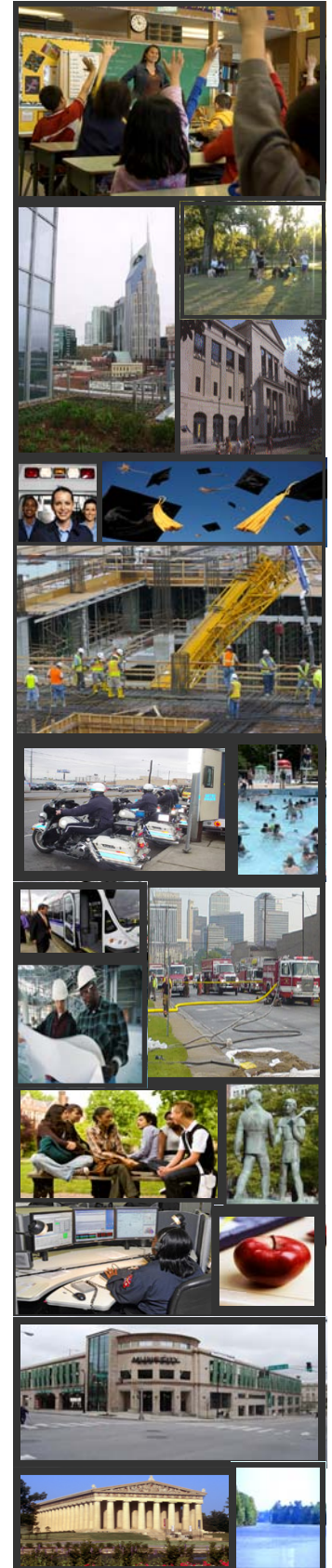
Want to know more?

Check out the Citizens' Guide to Metro's Performance at www.nashville.gov/performance.

How We Have Progressed

Community Indicators

Improving Education*	FY08	FY09
Percentage of MNPS On-Time Graduates	72.6%	73.1%
Number of Advanced Placement Exams Receiving a Score of 3, 4, or 5	1,629	1,630
Number of Students Participating in the English Language Learner (ELL) Program	7,934	9,734
Expenditures Per Pupil	\$10,228	\$10,495
Fostering Economic Development	FY09	FY10
Total Number of Building Inspections	79,373	73,393
Total Number of Building, Mechanical, Electrical, and Plumbing Permits	32,718	36,016
Revenue Generated from Building, Mechanical, Electrical, and Plumbing Permits	\$5,491,436	\$6,038,998
Percentage of Nashville Convention Center's Annual Sales Quota Achieved	96.2%	97.8%
Percentage of Middle Tennessee Job Seekers Receiving Skill Enhancement Products Who Acquire a Job and Stay in the Workforce for At Least Six Months	91%	83.8%
Percentage of Meeting Planners Who Report a Successful Conference at the Nashville Convention Center	98.5%	100%
Enhancing Quality of Life	FY09	FY10
Percentage of Citizens Reporting They are Better Informed About Local Government Because of Metro 3	100%	100%
Percentage of Permit Holders in Compliance at the Time of a Beer Board Inspection	73%	79%
Number of Linear Feet of Sidewalk Constructed	52,000	168,673
Percentage of Residential Neighborhoods within Two Miles of a Greenway	57.4%	60.3%
Number of Public Library System Checkouts	4,144,374	4,148,419
Percent of Days Water Quality was Compliant with the Safe Drinking Water Act	100%	100%
Ensuring Public Safety	FY09	FY10
Change in Total Crime from Previous Year	-2.6%	-9.4%
Average Response Time to Fires in Minutes	4:44	4:40
Average Basic Life Support Response Time in Minutes	5:35	4:53
Average Time to Answer 911 Calls in Seconds	7	8
Number of New Police Officer Graduates	110	105
Average Advance Life Support Response Time in Minutes	5:53	4:03



*Because FY10 data for MNPS will not be available until after the publication of this document, FY08 and FY09 data is presented as most current.

Fiscal Responsibility

Allocation of Resources

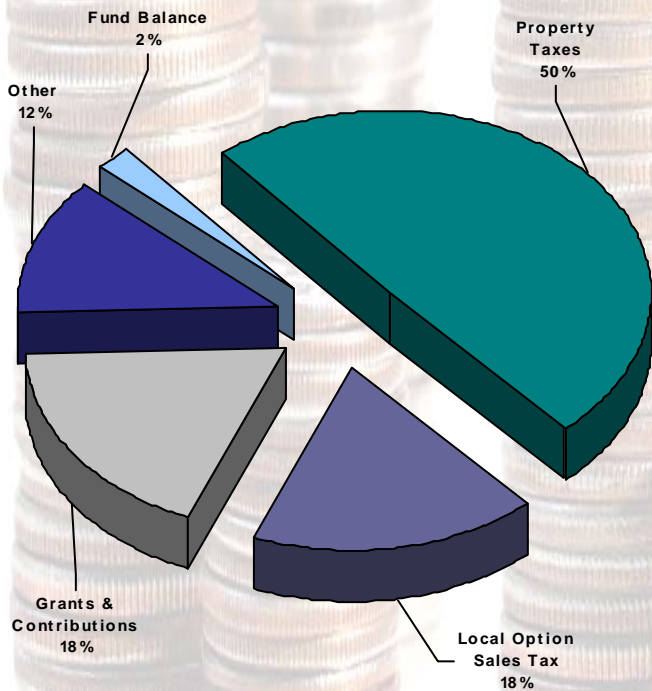
Primary Sources of Revenue

Revenues by Source

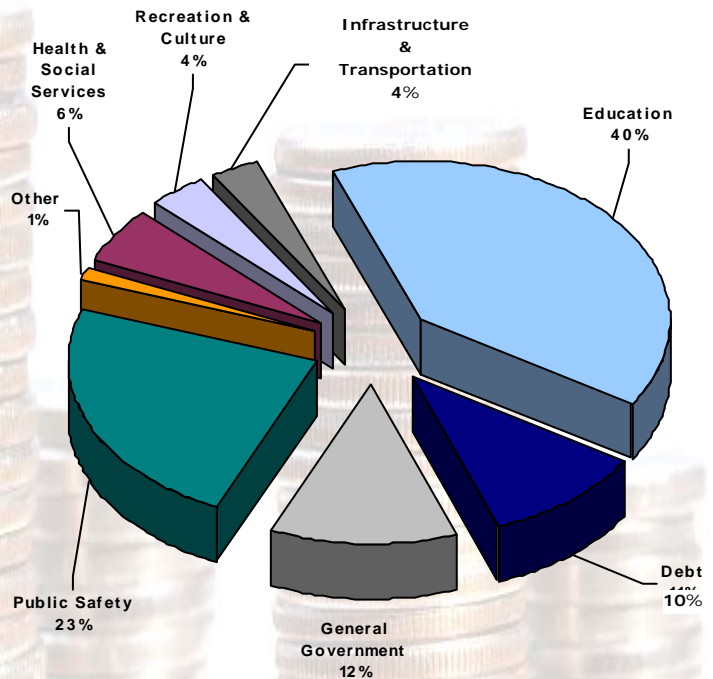
Property Taxes	\$ 762,827,600
Local Option Sales Tax	272,818,200
Grants & Contributions	282,721,000
Other*	187,799,500
Fund Balance	35,996,400
Total Revenues**	\$ 1,542,162,700

*Includes items such as permit fees and licenses

**Revenue figures can be found in the 2010 Substitute Budget Ordinance, BL 2009-456.



Primary Functional Expenditures



Expenditures by Service Area

Education	\$ 612,614,400
Public Safety	356,195,400
General Government	185,647,300
Debt	159,320,600
Health & Social Services	84,238,000
Infrastructure & Transportation	64,125,100
Recreation & Culture	58,510,100
Other	21,511,800
Total Expenditures*	\$ 1,542,162,700

*Expenditure figures can be found in the 2010 Substitute Budget Ordinance, BL 2009-456.

An independent audit was conducted, resulting in a clean audit opinion. Complete financial information can be found on the Citizens' Guide to Metro's Budget at www.nashville.gov/citizens_budget/2009/.

Looking Ahead

Future Challenges and Economic Outlook

Property Taxes

While our city is faring well, it is apparent that many of our families are struggling to meet their basic needs. So, during the recession, Metro Government has managed to keep taxes low by not recommending a property tax increase. Moving forward, keeping taxes low will remain at the forefront of Metro Government's financial decisions.

Essential Public Services

While many governments across the country are laying off police officers, closing libraries, community centers, parks and schools, Metro Government has been able to maintain essential public services for its citizens. For the last three operating budgets, Metro Government has been prudent with financial resources. We began trimming unnecessary expenses even before the full scope of the economic downturn was known. Maintaining essential public services without negatively impacting citizens or government functions was an essential theme in each of these budget years and continues to be the focus in the coming years.

Investing in Our Future

Despite the economic conditions over the last two years, Metro Government has been able to maintain our city's forward momentum. We continue to attract young people, families and new businesses to our community. This achievement has only been possible because of the collaboration between the Mayor's Office, the Metro Council, the business community, local universities, the philanthropic community, neighborhoods, churches and our citizens who share common goals. By maintaining good fiscal management and investing in our city, Davidson County will continue to attract new and prosperous opportunities.

We want to hear from you!

Do you like this report? Would you like to see other information included? Please let us know by visiting the Citizens' Guide to Metro's Performance at www.nashville.gov/performance.

About Citizen Centric Reporting

The Association of Government Accountants (AGA) developed guidance on producing Citizen Centric Reporting as a method to demonstrate accountability to residents and answer the question, "Are we better off today than we were last year?" Additional information can be found at: www.agacgm.org/citizen/.



2010 Flood: Moving Forward

The Mayor's Office of Flood Recovery has initiated the development of a Long Term Community Recovery Plan that will help Metro Nashville define what needs to be done over the next five to ten years to ensure the community successfully recovers and emerges as a stronger city. Recovery plans for other communities will be drawn upon to help create Nashville's own roadmap to flood recovery. Additionally, a series of community events will be held to solicit input on how best to rebuild and revitalize our community. More information about the Long Term Community Recovery Plan is available at www.nashvillerecovery.com.

2010 Flood Facts

- ✓ 10,940 properties damaged
- ✓ 3,464 building permits issued
- ✓ 111,000 tons of debris removed
- ✓ 78,000 volunteer hours donated
- ✓ \$5.1 million donated to Metro/State Relief Funds
- ✓ \$2.9 million relief funds awarded to recovery efforts