

**DEPARTMENT
NAME**

Nashville Fire Department

**DEPARTMENT
MISSION**

The mission of the Nashville Fire Department is to provide emergency medical care, fire protection and fire/hazard mitigation products to the citizens and visitors of our community so they can live in a community where quality patient care is provided and the potential for loss of life or property damage due to fire and/or other hazards is minimized.

ISSUE STATEMENTS

- Issue Statement One** The state of Tennessee has the second highest fire fatality rate in the nation. With Nashville recently achieving record lows in total and residential fire fatalities the failure to maintain this focus, but also augment public fire safety education programs will most likely result in increased fire fatality rates, especially among our most at risk groups, children and senior citizens.
- Issue Statement Two** Recent data indicates EMS call volume is increasing, resulting in an increased percentage of time that no ambulances are immediately available for dispatch to emergency medical calls. If this trend is not properly managed, it could result in increased scene-to-hospital transport times for our citizens.
- Issue Statement Three** The number of occupancies in Metropolitan Nashville and Davidson County needing formal fire prevention inspections vastly exceeds the ability of our Fire Marshal Office's workforce to conduct such inspections, and if unaddressed will result in a higher probability of fire exposure to our citizens.
- Issue Statement Four** Demand for a healthy and fit workforce, if not properly addressed will result in a decrease in on-duty staffing levels, increase in overtime payments and increased costs to the citizens and visitors in our community.
- Issue Statement Five** Nashville's immigrant and minority population is steadily rising, causing increased cultural and language barriers between our service providers and our citizens. If this trend is not addressed in a timely manner, it could impact the fire department's ability to meet the needs of our citizens.
- Issue Statement Six** Increased innovations in technology in areas that benefit Fire and EMS operations i.e. mobile data computers, computer mapping Global Positioning System and Global Information Systems, if not properly addressed, could result in our emergency personnel not having the necessary information to mitigate an emergency in a timely manner thereby increasing response times and having our personnel exposed to unknown hazards.
- Issue Statement Seven** The limitations of providing training to on-duty Fire and EMS companies during regular work hours, if not properly addressed, could result in the loss of training credentials

and a lack of training necessary to keep personnel safer as well as improve service delivery to our citizens.

STRATEGIC GOALS

- Goal One** By June 2010 the Nashville Community will experience a decreased risk from residential fire fatalities as a result of a comprehensive smoke detector initiative implemented by the Nashville Fire Department.
- Goal Two** By June 2010 the Nashville Community will experience an improvement in advanced life support response times according to the following criteria recommended in the 2008 EMS Transport Audit:
- ◆ Urban Areas: 90% in 8 minutes or less
 - ◆ Suburban Areas: 90% in 12 minutes or less
- Rural Areas: 90% in 20 minutes or less
- Goal Three** By June of 2010, the Nashville Community will experience a Fire Department with improved effectiveness on the fire ground and its non-operational workforce as evidenced by:
- ◆ The introduction of new information technology software and hardware considered essential to access fire ground information.
 - ◆ Emergency Response Vehicles will be outfitted with Mobile Data Terminals.
- Goal Four** By June of 2010 the Nashville Community will experience a healthy and fit Nashville Fire Department as evidenced by:
- ◆ Reduction in line of duty injuries
 - ◆ Reduction in sick leave usage
 - ◆ Reduction of personnel who are considered unfit/unhealthy by a medical doctor
 - ◆ Introduction of wellness program for personnel
 - ◆ Introduction of a comprehensive Critical Incident Stress Debriefing Program
- Goal Five** By June of 2010, the Nashville Community will experience improved cultural relations between the Nashville Fire Department and its citizens as evidenced by:
- ◆ The introduction of a new cultural sensitivity program designed to educate personnel on the customs and ways of other ethnicities.
- Goal Six** By June of 2010, the Nashville community will experience a more trained workforce as evidenced by:
- ◆ The introduction of a fiscal plan designed to provide for emergency response time trained of personnel while on and off duty.
- Goal Seven** By June 2010, the Nashville Fire Department will introduce a comprehensive Career Ladder Program.

Strategic Business Plan

Goal Eight

1. By June 2010 the Nashville Community will experience an improvement in the immediate availability of its ambulances.

LINES OF BUSINESS

Line of Business One – Purpose Statement

The purpose of the Administrative Line of Business is to provide administrative support products to departments so they can efficiently and effectively deliver results for customers.

LOB One – Key Results

1. Percentage of fire halls that have network connectivity.
2. Percentage of time high priority requests are addressed within 24 hours of being reported.
3. Percentage of work hours lost due to accident.
4. Percentage of Key Results Achieved

Line of Business Two – Purpose Statement

The purpose of the Emergency Services Logistics line of business is to provide support, staffing, supplies and training products to the Nashville Fire Department so it can mitigate the loss of life and property as a result of fire illness or injury.

LOB Two – Key Results

1. Percentage of shifts staffing resources are available before overtime payment is necessary.
2. Percentage of shifts staffing resources are available before overtime payment is necessary.
3. Percentage of fire hydrants that are operational at time of inspection
4. Percentage of medical orders delivered within 3 hours from the time delivery truck leaves the station.
5. Percentage of apparatus pumps on all in service vehicles that were found to be in compliance with National Fire Protection Association standards.
6. Percentage of employee's personal protective equipment that is maintained per National Fire Protection Association standards.
7. Percentage of employees that receive training above the Minimum state mandated training.

Line of Business Three – Purpose Statement

The purpose of the Emergency Response line of business is to provide fire suppression, emergency medical services, hazardous materials, rescue, and homeland security products to the citizens and visitors within our community so they can receive scene stabilization in a timely manner.

LOB Three – Key Results

1. Percentage of time personnel arrives at structure fires within 5.00 minutes from initial dispatch.
2. Percentage of fire fighters assigned to hazardous Material units who receive advanced Hazardous – Material/Weapons of Mass Destruction Training.
3. Percentage of patients that are extricated within 20.00 minutes from unit arrival.
4. Percentage of medical tickets (medical forms that document patient information) audited through random sampling that are compliant with departmental medical Protocols (Advanced Life Support).
5. Percentage of medical tickets (medical forms that document patient information) audited that are compliant with departmental medical protocols (Basic Life Support).

Line of Business Four – Purpose Statement

The purpose of the Prevention / Risk Reduction line of business is to provide information, inspection and prevention products to the Nashville Fire Department so it can reduce loss of life, environmental hazards, and property loss associated with fire and promote information associated with health and safety.

LOB Four – Key Results

1. Percentage of fire investigations where a determination is made within 10 days.
2. Percentage of elementary schools and daycare/preschools where a formal fire prevention program is conducted (Key Measure).
3. Percentage reduction in the residential fire fatality rate per 100,000 population over a five year average.
4. Percentage of existing buildings that upon being inspected by a State Certified Fire Inspector I or II are found to have no fire code violations.

PROGRAM

**Line of Business
Purpose Statement**

The purpose of the Administrative Line of Business is to provide administrative support Products to departments so they can efficiently and effectively deliver results for customers.

Program Name

Information Technology

Program Purpose Statement

The purpose of the Information Technology program is to provide information technology support products to this Metro department so it can efficiently and securely meet its business needs.

**Family of Measures: Result
Measure(s)**

Percentage of fire halls that have network connectivity.

**Family of Measures: Output
Measure(s)**

Number of network connections made

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

**Family of Measures: Demand
Measure(s)**

Number of network connections requested

Please list measures, if any, for this program that might be determined via a public survey.

Products

Egov application Development
Proposals
It Problem responses
Security firewalls

Network connections
Application support response
PC installations

PROGRAM

**Line of Business
Purpose Statement**

The purpose of the Administrative Line of Business is to provide administrative support products to departments so they can efficiently and effectively deliver results for customers.

Program Name

Facilities Management

Program Purpose Statement

The purpose of the Facilities Management program is to provide operational support products to this Metro department so it can constantly function in a clean and operational work environment

**Family of Measures: Result
Measure(s)**

Percentage of time high priority requests are addressed within 24 hours of being reported.

**Family of Measures: Output
Measure(s)**

Number of system repairs completed

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

**Family of Measures: Demand
Measure(s)**

Number of system repairs demanded

Please list measures, if any, for this program that might be determined via a public survey.

Products

Security patrols
Security screenings
Grounds cleaning
Printing jobs

Repair System requests
Landscape services
Building cleaning
Mail deliveries

PROGRAM

Line of Business Purpose Statement The purpose of the Administrative Line of Business is to provide administrative support products to departments so they can efficiently and effectively deliver results for customers.

Program Name Risk Management

Program Purpose Statement The purpose of the Risk Management program is to provide safety enhancement and risk management products to this Metro department so it can prevent accidents and injuries and effectively respond to accidents and injuries that occur.

Family of Measures: Result Measure(s) Percentage of hours lost due to accidents.

Family of Measures: Output Measure(s) Number of safety training sessions completed

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

Family of Measures: Demand Measure(s) Number of safety training sessions demanded

Please list measures, if any, for this program that might be determined via a public survey.

Products

Accident Report Analysis
IOD reports
Safety investigations
Risk management plans
Immunizations

Safety inspections
Safety training sessions
Safety policies
Personnel Medical evaluations
Medical waste disposal records
Fitness assessment

PROGRAM

**Line of Business
Purpose Statement**

The purpose of the Administrative Line of Business is to provide administrative support services to departments so they can efficiently and effectively deliver results for customers.

Program Name

Executive Leadership

Program Purpose Statement

The purpose of the Executive Leadership program is to provide business policy and decision products to this Metro department so it can deliver results for customers.

**Family of Measures: Result
Measure(s)**

Percentage of key results achieved

**Family of Measures: Output
Measure(s)**

Number of quarterly performance measure reports delivered

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

**Family of Measures: Demand
Measure(s)**

Number of quarterly performance measure reports anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

Accreditation Manuals
Chaplain Response
Critical Incident Stress Programs
Quarterly performance measures
Family of measures data
collections forms
Charity promotion programs
quarterly performance measure
reports
efficiency reports

Commendations
Departmental Memorial services
Minority recruitment
Efficiency measures reports
Annual program summary reports
(currently not in existent)
Public information officer
annual program summary reports (currently not in
existent)

PROGRAM

Line of Business Purpose Statement The purpose of the Emergency Services Logistics line of business is to provide support, staffing, supplies and training products to the Nashville Fire Department so it can mitigate the loss of life and property as a result of fire, illness or injury.

Program Name Operational Fire Staffing

Program Purpose Statement The purpose of the Operational Fire Staffing program is to provide scheduling and assignment information products to the Nashville Fire Department administrative staff so they can assure the appropriate levels of fire resources are available at each fire response per work load management guidelines

Family of Measures: Result Measure(s) Percentage of shifts staffing resources are available before overtime payment is necessary.

Family of Measures: Output Measure(s) Number of overtime transactions provided

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

Family of Measures: Demand Measure(s) Number of overtime transactions anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

fire assignment schedules
fire assignment transactions

special fire events staffing needs
Staffing worksheets
Overtime transaction forms

PROGRAM

Line of Business Purpose Statement The purpose of the Emergency Services Logistics line of business is to provide support, staffing, supplies and training products to the Nashville Fire Department so it can reduce the loss of life and property as a result of fire, illness or injury.

Program Name Operational EMS Staffing

Program Purpose Statement The purpose of the Operational EMS Staffing program is to provide scheduling and assignment information products to the Nashville Fire Department administrative staff so they can assure the appropriate levels of EMS resources are available at each EMS response per workload management staffing.

Family of Measures: Result Measure(s) Percentage of shifts staffing resources are available before overtime payment is necessary.

Family of Measures: Output Measure(s) Number of overtime transaction provided

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

Family of Measures: Demand Measure(s) Number of overtime transaction anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

EMS assignment transactions
Overtime transaction forms

EMS assignment schedules
Special EMS events staffing needs

PROGRAM

Line of Business Purpose Statement The purpose of the Emergency Services Logistics line of business is to provide support, staffing, supplies and training products to the Nashville Fire Department so it can mitigate the loss of life and property as a result of fire, illness or injury.

Program Name Fire Hydrant Inspection

Program Purpose Statement The purpose of the Fire Hydrant Inspection program is to provide fire hydrant inspection products to the fire response personnel so they can receive adequate water flow delivery for extinguishment of fires.

Family of Measures: Result Measure(s) Percentage of fire hydrants that are operational at time of inspection.

Family of Measures: Output Measure(s) Number of fire hydrants inspection forms completed

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

Family of Measures: Demand Measure(s) Number of fire hydrants inspection forms anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

hydrant inspection forms
out of service tags

repair work orders
private fire hydrant checks (non-metro)

PROGRAM

Line of Business Purpose Statement The purpose of the Emergency Services Logistics line of business is to provide support, staffing, supplies and training products to the Nashville Fire Department so it can mitigate the loss of life and property as a result of fire illness or injury.

Program Name Medical Supply

Program Purpose Statement The purpose of the Medical Supply program is to provide medical products to the employees of the Nashville Fire Department so they can have their medical orders delivered within 3 hours.

Family of Measures: Result Measure(s) Percentage of medical orders delivered within 3 hours.

Family of Measures: Output Measure(s) Number of medical supply work orders disbursed

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

Family of Measures: Demand Measure(s) Number of medical supply work orders anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

EMS medical supply work orders EMS equipment hospital pick up reports
medical supply disbursement medical monitor certification reports
inventory reports
EMS medical supplies deliveries

PROGRAM

**Line of Business
Purpose Statement**

The purpose of the Emergency Services Logistics line of business is to provide support, staffing, supplies and training products to the Nashville Fire Department so it can mitigate the loss of life and property as a result of fire illness or injury.

Program Name

Apparatus, and Equipment Logistics

Program Purpose Statement

The purpose of the Apparatus, and Equipment Logistics program is to provide emergency equipment products to the Nashville Fire Department so it can decrease out of service time by having tools, equipment and apparatus that is functional and reliable

Family of Measures: Result Measure(s)

Percentage of apparatus pumps on all in service vehicles that are found to be in compliance with National Fire Protection Association standard 1911.

Family of Measures: Output Measure(s)

Number of apparatus pump test tickets provided

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

Family of Measures: Demand Measure(s)

Number of apparatus pump test tickets anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

fuel order reports
electrical installation and repair work tickets
vehicle assignment records
fire suppression tools and equipment distribution reports
vehicle bid spec documents
fire extinguisher inspec. Records

assessment of apparatus capabilities records
inventory status work order reports
tool repair work tickets
fire hose distribution and repair work tickets
equipment bid specifications documents
Apparatus repair work tickets

PROGRAM

Line of Business Purpose Statement The purpose of the Emergency Services Logistics line of business is to provide support, staffing, supplies and training products to the Nashville Fire Department so it can mitigate the loss of life and property as a result of fire illness or injury.

Program Name Personal Protective Equipment Logistics

Program Purpose Statement The purpose of the Personal Protective Equipment Logistics program is to provide essential protective equipment and maintenance products to the Nashville Fire Department employees so they can be properly equipped during all operational responses.

Family of Measures: Result Measure(s) Percentage of employees structural fire fighting protective ensemble maintained per National Fire Protection Association standard 1851

Family of Measures: Output Measure(s) Number of personal protective equipment cleaned

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

Family of Measures: Demand Measure(s) Number of personal protective equipment cleaning anticipated per National Fire Protection Association standards

Please list measures, if any, for this program that might be determined via a public survey.

Products

Personal protective equipment (turn-out gear cleaning schedules)
(face piece maintenance (uniform purchase and distribution reports)
schedules)
(turn-out gear receipts)

PROGRAM

Line of Business Purpose Statement The purpose of the Emergency Services Logistics line of business is to provide support, staffing, supplies and training products to the Nashville Fire Department so it can mitigate the loss of life and property as a result of fire illness or injury.

Program Name Employee Training and Development

Program Purpose Statement The purpose of the Employee Training and Development program is to provide training information products to the employees of the Nashville Fire Department so they can be prepared to handle different types of emergencies

Family of Measures: Result Measure(s) Percentage of employees that receive training classes above the minimum state mandated training

Family of Measures: Output Measure(s) Number of classes provided

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

Family of Measures: Demand Measure(s) Number of classes anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

Basic Classes
Technical Classes

Advanced Classes

PROGRAM

**Line of Business
Purpose Statement**

The purpose of the Emergency Response line of business is to provide fire suppression, emergency medical services, hazardous materials, rescue, and homeland security products to the citizens and visitors within our community so they can receive scene stabilization in a timely manner

Program Name

Basic Fire / Rescue / Hazard Response

Program Purpose Statement

The purpose of the Basic Fire/ Rescue/Hazard Response program is to provide fire suppression and rescue products to the citizens and visitors within our community so they can have fires confined to area of involvement upon arrival.

**Family of Measures: Result
Measure(s)**

Percentage of time personnel arrives at structure fires within 5 minutes from initial dispatch.

**Family of Measures: Output
Measure(s)**

Number of residential occupancy fire responses provided

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

**Family of Measures: Demand
Measure(s)**

Number of residential occupancy fire responses anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

auto fire responses
assembly occupancy fire responses
educational occupancy fire responses
high-rise occupancy fire responses
industrial occupancy fire responses
mercantile occupancy fire responses
Apartment occupancy fire responses

residential occupancy fire responses
business occupancy fire responses
high-hazard occupancy fire responses
industrial occupancy fire responses
institutional occupancy fire responses
mutual aid fire responses

PROGRAM

Line of Business Purpose Statement The purpose of the Emergency Response line of business is to provide fire suppression, emergency medical services, hazardous materials, rescue, and homeland security products to the citizens and visitors within our community so they can receive scene stabilization in a timely manner

Program Name Advanced Hazardous Material / Homeland Security

Program Purpose Statement The purpose of the Advanced Hazardous Material / Homeland Security program is to provide scene stabilization products to the citizens and visitors within our community so they can have minimal disruption to their daily lives.

Family of Measures: Result Measure(s) Percentage of fire fighters assigned to hazardous material units who receive advanced hazardous-material training.

Family of Measures: Output Measure(s) Number of hazardous material level II responses provided.

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

Family of Measures: Demand Measure(s) Number of hazardous material level II responses anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

hazardous material awareness / operations level responses	hazardous material level I responses
hazardous material level II responses	hazardous material level III responses
weapons of mass destruction responses	weapons of mass destruction/chemical biological/radiological responses
Hazmat/WMD classes	

PROGRAM

Line of Business Purpose Statement The purpose of the Emergency Response line of business is to provide fire suppression, emergency medical services, hazardous materials, rescue, and homeland security products to the citizens and visitors within our community so they can receive scene stabilization in a timely manner

Program Name Advanced Rescue

Program Purpose Statement The purpose of the Advanced Rescue program is to provide technical rescue products to the citizens and visitors within our community so they can be confident that appropriate life support procedures will be initiated in a timely manner.

Family of Measures: Result Measure(s) Percentage of patients that are extricated within 20 minutes from unit arrival

Family of Measures: Output Measure(s) Number of vehicle extrication responses provided

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

Family of Measures: Demand Measure(s) Number of vehicle extrication responses anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

aircraft responses	confined space responses
building collapse responses	high angle responses
dive rescue responses	swift water rescue responses
rapid intervention rescues	urban search and rescue responses
responses	vehicle extrication responses
trench collapse rescue responses	

PROGRAM

**Line of Business
Purpose Statement**

The purpose of the Emergency Response line of business is to provide fire suppression, emergency medical services, hazardous materials, rescue, and homeland security products to the citizens and visitors within our community so they can receive scene stabilization in a timely manner

Program Name

Advanced Life Support (ALS) - Emergency Medical Care and/or Transport

Program Purpose Statement

The purpose of the Advanced Life Support (ALS) Emergency Medical Care and/or Transport program is to provide emergency medical care products to the citizens and visitors within our community so they can receive quality advanced patient care.

**Family of Measures: Result
Measure(s)**

Percentage of Medical tickets (medical forms that document patient information) audited through random sampling that are compliant with departmental medical protocols.

*Medical Tickets are sheets where all of the patient's signs and symptoms of an illness or injury are entered and what the Paramedic did for that patient.

**Family of Measures: Output
Measure(s)**

Number of Advanced Life Support calls provided

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

**Family of Measures: Demand
Measure(s)**

Number of ALS calls anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

scene to helicopter transfers
mass casualty ALS response
Hospital to hospital ALS transfer
response

medic unit ALS response/transports
ALS engine/truck responses
helicopter to hospital transfers

PROGRAM

**Line of Business
Purpose Statement**

The purpose of the Emergency Response line of business is to provide fire suppression, emergency medical services, hazardous materials, rescue, and homeland security products to the citizens and visitors within our community so they can receive scene stabilization in a timely manner

Program Name

Basic Life Support – Urgent Medical Care

Program Purpose Statement

The purpose of the Basic Life Support (BLS) - Urgent Medical Care program is to provide urgent medical care products to the citizens and visitors within our community so they can be evaluated, treated and transported in a timely manner.

**Family of Measures: Result
Measure(s)**

Percentage of Medical tickets (medical forms that document patient information) audited through random sampling that are compliant with departmental medical protocols.

*Medical Tickets are sheets where all of the patient's signs and symptoms of an illness or injury are entered and what the Paramedic did for that patient.

**Family of Measures: Output
Measure(s)**

Number of BLS calls provided

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

**Family of Measures: Demand
Measure(s)**

Number of BLS calls anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

scene to helicopter transfers
medic unit BLS response /
transport
BLS paramedic engine response
mass casualty BLS responses

BLS rapid triage responses
mutual aid BLS unit responses
emergency scene rehab responses
helicopter to hospital transfers

PROGRAM

Line of Business Purpose Statement The purpose of the Prevention / Risk Reduction line of business is to provide information, inspection and prevention products to the Nashville Fire Department so it can reduce loss of life, environmental hazards and property loss associated with fire and promote information associated with health and safety.

Program Name Fire / Arson Event Analysis

Program Purpose Statement The purpose of the Fire/Arson Event Analysis program is to provide analytical fire data products to the Nashville Fire Department so it can reduce property loss from fires.

Family of Measures: Result Measure(s) Percentage of fire investigations where a determination is made within 10 days

Family of Measures: Output Measure(s) Number of arson investigation closure reports provided

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

Family of Measures: Demand Measure(s) Number of arson investigation closure reports anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

arson arrest reports
arson investigation closure reports
CPSC reports

NFIRS reports
fire cause and origin investigations
post fire event operations critiques

PROGRAM

**Line of Business
Purpose Statement**

The purpose of the Prevention / Risk Reduction line of business is to provide information, inspection and prevention products to the Nashville Fire Department so it can reduce loss of life, environmental hazards and property loss associated with fire and promote information associated with health and safety.

Program Name

Community Risk Reduction

Program Purpose Statement

The purpose of the Community Risk Reduction program is to provide fire prevention and emergency medical information products to the citizens and visitors within our community so they can receive information on fire prevention and life safety.

Family of Measures: Result Measure(s)

Percentage of elementary schools and daycare/preschools where a formal fire prevention program is conducted (Key Measure).

Percentage reduction in the residential fire fatality rate per 100,000 population Over a 5 year average.

Family of Measures: Output Measure(s)

Number of public fire education classes provided

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

Family of Measures: Demand Measure(s)

Number of public fire education classes anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

Public fire education classes
(elderly fire prevention classes)
(children's firehouse classes)
(school fire prevention classes)
(citizen's CPR Classes)
(public service videos)
(fire station tours)
(fire evacuation training classes)
(fire extinguisher training classes)

(E.D.I.T.H. Classes)
(juvenile fire setter intervention classes)
(industrial/business fire prevention classes)
(babysitter's fire prevention classes)
(EMS Pete the paramedic training programs)
(equipment "Show & Tell" programs)
(citizens' satisfaction or knowledge assessment surveys)

(work place fire drill training classes)

PROGRAM

**Line of Business
Purpose Statement**

The purpose of the Prevention / Risk Reduction line of business is to provide information, inspection and prevention products to the Nashville Fire Department so it can reduce loss of life, environmental hazards and property loss associated with fire and promote information associated with health and safety.

Program Name

Inspection and Permit

Program Purpose Statement

The purpose of the Inspection and Permit program is to provide safety enforcement products to the citizens and visitors within our community so they can receive minimal exposure to fire and explosion hazards.

**Family of Measures: Result
Measure(s)**

Percentage of existing building that upon being inspected by a state certified fire inspector I or II are found to have no fire code violations.

**Family of Measures: Output
Measure(s)**

Number of existing building fire inspections completed

If you have more than one output measure for this program, please list the one output measure that contains your key product for this program.

**Family of Measures: Demand
Measure(s)**

Number of existing building fire inspections anticipated

Please list measures, if any, for this program that might be determined via a public survey.

Products

above ground inspections
C.P.S.C. reports
complaint investigations
pre-design meeting notes
existing building fire inspections
false alarms investigations
fireworks permits
hazard assessments investigations
L.P. tank permits
new construction plans reviews
pre-construction reviews

special event convention plans reviews
sprinkler hydraulic plans reviews
state licensure inspections
underground storage tank permits
preemptive monitoring data collection reports

above ground storage tank permits
code violation citations
pyrotechnic permits
dynamite permits
explosive transport (truck inspection) permits
fire code inspection reports
flammable liquid storage permits
hot works permits
new construction inspections
new construction plan review forms
pre-design construction reviews

special event inspections
sprinkler hydraulics underground inspections
tent permits
use and occupancy permits