

# NASHVILLE FIRE DEPARTMENT

## Mission Statement

The mission of the Nashville Fire Department is to provide emergency medical care, fire protection and fire/hazard mitigation products to the citizens and visitors of our community so they can live in a community where quality patient care is provided and the potential for loss of life or property damage due to fire and/or other hazards is minimized.

# NASHVILLE FIRE DEPARTMENT

## Table of Contents

<b>Strategic Goals</b>	<b>3</b>
<b>Emergency Response Line of Business Programs</b>	
Basic Life Support/AED Response	4
Advanced Life Support Response	4
Fire Response	5
Advanced Life Support Care	5
Basic Life Support Care	6
<b>Services and Administration Line of Business Programs</b>	
Prevention and Inspection	7
Logistics	7

# NASHVILLE FIRE DEPARTMENT

## Strategic Goals

1. **By July 1, 2011, the Nashville community will experience a 2 percent reduction in response times and improved work environment for our firefighters as evidence by:**
  - New Station 35
  - Renovation of Stations 3, 30 and 31
  - Renovation of the training tower and Fire Academy infrastructure
2. **By July 1, 2014, the Nashville community will experience a 2 percent reduction in response times over 2011 response times and improved work environment as evidence by:**
  - Renovation of Stations 2, 25, 27, 32 and 33
  - New Station 21
3. **By June 1, 2012, the Nashville community will experience a fire department with improved effectiveness during emergency field operations and its non-operational workforce as evidence by:**
  - The introduction of new information technology software and hardware considered essential to access emergency field ground information.
  - Emergency response vehicles will be outfitted with Mobile Data Terminals.
4. **By June 1, 2012, the Nashville Fire Department will increase yearly inspections by 5 percent augment its Fire Inspection Program as evidence by:**
  - The introduction of Mobile Data Terminals for fire inspectors.
5. **Beginning September 1, 2009 through September 1, 2014, the Nashville Fire Department will continue to meet and/or exceed the Standards of Coverage for “Response Time Standards for Advanced Life Support Units and “Response Times Standards for all Emergency Related Fire Calls” as set by the Commission on Fire Accreditation International.**

# NASHVILLE FIRE DEPARTMENT

## Emergency Response Line of Business

The purpose of the Emergency Response Line of Business is to provide fire suppression, emergency medical services, hazardous materials, rescue, and homeland security products to the citizens and visitors within our community so they can receive scene stabilization in a timely manner.

### Basic Life Support/AED Response Program

The purpose of the Basic Life Support/AED Response Program is to provide preliminary medical support products to the citizens and visitors within our community so they can mitigate non-life threatening medical problems in a timely manner.

#### Result Measure

- Percentage of time Basic Life Support/AED units (fire engines, ladder trucks, & heavy rescues) with defibrillation capability maintain or exceed Commission on Fire Accreditation (CFAI) / National Fire Protection Association (NFPA) response times standards for urban, suburban and rural zones of Nashville and Davidson County

#### Output Measure

- Number of Basic Life Support/AED Response calls provided

#### Demand Measure

- Number of Basic Life Support/AED Response calls anticipated

### Advanced Life Support Response Program

The purpose of the Advanced Life Support Response Program is to provide preliminary medical support products to the citizens and visitors within our community so they can mitigate non-life threatening medical problems in a timely manner.

#### Result Measure

- Percentage of time Advanced Life Support units (paramedic ambulance or paramedic fire engine company) maintain or exceed Commission on Fire Accreditation (CFAI) / EMS Management Transport Audit response times standards for urban, suburban, and rural zones of Nashville and Davidson County

#### Output Measure

- Number of Advanced Life Support Response calls provided

#### Demand Measure

- Number of Advanced Life Support Response calls anticipated

# NASHVILLE FIRE DEPARTMENT

## Emergency Response Line of Business

The purpose of the Emergency Response Line of Business is to provide fire suppression, emergency medical services, hazardous materials, rescue, and homeland security products to the citizens and visitors within our community so they can receive scene stabilization in a timely manner.

### Fire Response Program

The purpose of the Fire Response Program is to provide fire suppression and rescue products to the citizens and visitors within our community so they can have fires confined to area of involvement upon arrival.

#### Result Measure

- Percentage of time Fire Response units (fire engines, ladder trucks, & heavy rescues) maintain or exceed Commission on Fire Accreditation (CFAI) / National Fire Protection Association (NFPA) response time's standards for urban, suburban, and rural zones of Nashville and Davidson County

#### Output Measure

- Number Fire Response calls provided

#### Demand Measure

- Number of Fire Response calls anticipated

### Advanced Life Support Care Program

The purpose of the Advanced Life Support Care Program is to provide emergency medical care products to the citizens and visitors within our community so they can receive quality advanced patient care.

#### Result Measure

- Percentage of Medical tickets (medical forms that document patient information) audited through random sampling that are compliant with departmental medical protocols

#### Output Measure

- Number of Advanced Life Support Care calls provided

#### Demand Measure

- Number of Advanced Life Support Care calls anticipated

# NASHVILLE FIRE DEPARTMENT

## Emergency Response Line of Business

The purpose of the Emergency Response Line of Business is to provide fire suppression, emergency medical services, hazardous materials, rescue, and homeland security products to the citizens and visitors within our community so they can receive scene stabilization in a timely manner.

### Basic Life Support Care Program

The purpose of the Basic Life Support Care Program is to provide urgent medical care products to the citizens and visitors within our community so they can be evaluated, treated and transported in a timely manner.

#### Result Measure

- Percentage of Medical tickets (medical forms that document patient information) audited through random sampling that are compliant with departmental medical protocols

#### Output Measure

- Number of Basic Life Support Care calls provided

#### Demand Measure

- Number of Basic Life Support Care calls anticipated

# NASHVILLE FIRE DEPARTMENT

## Services and Administration Line of Business

The purpose of the Services and Administration Line of Business is to provide Information, support, staffing, supplies, and training products to the Nashville Fire Department so it can reduce loss of life, environmental hazards and property loss associated with fire and hazards.

### Prevention and Inspection Program

The purpose of the Prevention and Inspection Program is to provide safety and enforcement products to the citizens and visitors within our community so they can receive minimal exposure to fire and explosion hazards.

#### Result Measure Program

- Percentage of High-Risk occupancies that are on an approved rotational scheduled by the Commission on Fire Accreditation International that upon inspection by a state certified fire inspector I or II have no fire code violations

#### Output Measure

- Number of High-Risk occupancies inspections completed per year on the rotational schedule

#### Demand Measure

- Number of High-Risk occupancies inspections anticipated per year on the rotational schedule

### Logistics Program

The purpose of the Logistics Program is to provide informational products to the Nashville Fire Department administrative staff so they can assure the appropriate levels of resources are available for each service that the Nashville Fire Department provides to its citizens and visitors of our communities.

#### Result Measure

- Percentage of purchase requisitions submitted Measure(s) processed within 10 days

#### Output Measure

- Number of purchase requisitions provided

#### Demand Measure

- Number of purchase requisitions anticipated