

TRANSPORTATION LICENSING COMMISSION

Mission Statement

The mission of the Transportation Licensing Commission is to provide permitting, inspection and enforcement products to wrecker and passenger vehicle for hire industries operating in Nashville/Davidson County so they can safely transport vehicles and the general public.

TRANSPORTATION LICENSING COMMISSION

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Strategic Goals

1. **By 2012, residents and visitors to Davidson County will experience a consistency of public safety-related standards in regard to passenger vehicle for hire (PVH) as measured by:**
 - The number of PVH companies under regulation
 - The number of PVH vehicles permitted
 - The number of PVH drivers who are permitted

2. **By 2015, regulated industries, residents and visitors to Davidson County will experience an efficient and well run organization as measured by:**
 - Percentage of inspections completed in a timely manner
 - Percentage of citations or disciplinary hearings resulting in convictions
 - Percentage of complaints resolved within ninety days

3. **By 2015, residents and visitors to Nashville will experience efficient and expeditious clearance of major traffic accidents by emergency wrecker services as measured by:**
 - % of accidents responded to by emergency wrecker services within thirty minutes of a call from the Emergency Communications Center (ECC) *1
 - % of accidents cleared by emergency wrecker services from the roadway within ninety minutes of arrival at the scene *1

**1 Requires reporting and tracking of information by Police/incident command and the ECC*

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Enforcement Line of Business

The purpose of the Enforcement line of business is to ensure that violations of statutes and rules under the jurisdiction and authority of the Commission are prosecuted in a timely and effective manner.

Enforcement Program

The purpose of the Enforcement program is to ensure that violations of statutes and rules under the jurisdiction and authority of the Commission are prosecuted in a timely and effective manner.

Result Measure

- Percentage of citations or disciplinary hearings resulting in convictions

Output Measure

- Number of convictions

Demand Measure

- Number of disciplinary hearings or citations to court

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Inspection Line of Business

The purpose of the Inspection line of business is to ensure that regulated passenger vehicles for hire (PVH) meet the inspection standards necessary to transport the general public.

Inspection Program

The purpose of the Inspection program is to ensure that regulated passenger vehicles for hire (PVH) meet the inspection standards necessary to transport the general public.

Result Measures

- Percentage of PVH accidents caused by vehicle defect/failure
- Percentage of vehicles successfully meeting standards on initial inspection
- Percentage of vehicles successfully meeting standards on re-inspection

Output Measure

- Number of inspections performed

Demand Measure

- Number of inspections demanded

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Permitting Line of Business

The purpose of the Permitting line of business is to promote public safety by assuring that regulated companies and drivers meet the licensing/permitting standards necessary to transport vehicles and the general public.

Permitting Program

The purpose of the Permitting program is to promote public safety by assuring that regulated companies and drivers meet the licensing/permitting standards necessary to transport vehicles and the general public.

Result Measure

- Percentage of applicants who do not receive a license/permit (% screened from process)

Output Measure

- Number of licenses/permits issued

Demand Measure

- Number of licenses/permits requested (license/permit applications processed)