

April 17, 2001

Ms. Kim McDoniel
Internal Audit Manger
Metropolitan Government of Nashville and
Davidson County
222 3rd Avenue North, Suite 701
Nashville, TN 37201

Dear Ms. McDoniel:

I have reviewed the E911 Internal Audit Report and Gartner's E911 System Assessment Report, and I am in basic agreement with the related recommendations. The E911 system provides our citizens with one of the most critical of government services, and the importance of sound management practices with clear lines of responsibility and measurable performance standards cannot be overemphasized. Additionally, the audit recommendations surrounding salaries are consistent with the recommendations resulting from the Mercer compensation study that was just completed.

I will call together a task force that will include representatives from the Police, Fire, Human Resources, Finance, Information Systems and Legal Departments and instruct that task force to develop an implementation plan to address the audit recommendations. It would be my intention to have the recommendations implemented during the 2002 fiscal year.

Sincerely,

Bill Purcell
Mayor

Copy: Karl F. Dean, Director of Law
Chief Stephen Halford, Fire Department
John W. Lynch, Director of Human Resources
David L. Manning, Director of Finance
Eugene Nolan, Associate Director of Finance
Jim Thacker, Director of Mayor's Office of Emergency Management
Chief Emmett Turner, Police Department
Metropolitan Council Audit Committee
Richard V. Norment, Director of County Audit
KPMG, Independent Public Accountant