



## METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY

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Mavor

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### **Metro Action increase outreach efforts to help more Families in Need**

NASHVILLE, Tenn. – Earlier this week the Metropolitan Action Commission added a temporary satellite location within the Davidson County Department of Human Services (DHS) Office located at 1000 2<sup>nd</sup> Avenue North.

“Customers may not be aware that we are still able to help with energy payments; therefore we’ve increased our outreach efforts so that more families will be aware of our program,” said Cynthia Croom, Executive Director of Metro Action.

The agency partnered with the local Department of Human Service office because many customers that qualify for help by Metro Action also seek assistance with other support services offered through local DHS office.

Metro Action received an additional \$3.1 million in Low Income Home Energy Assistance Program (LIHEAP) funding from the U.S. Department of Health and Human Services (DHHS) in December. This additional funding will allow the agency to help over 13,000 families this year, which is nearly twice the amount the agency served last year.

Metro Action staff will be accepting applications daily at DHS Davidson County Office until next Friday (May 15) from 8:30am until 12 noon.

Customers may also continue to seek assistance at the main office located at 1624 5<sup>th</sup> Avenue, North, (37208). Customer Service hours are Monday through Thursday from 8:00 am until 3:00pm. Completed applications are accepted everyday from 8:00 am until 4:30 pm.

Customers may also pick up an application at any Nashville public library, the Nashville Electric Service (NES) or by visiting the Metro Action website ([www.nashville.gov/mac](http://www.nashville.gov/mac)).

Metro Action receives federal LIHEAP funds from a pass through grant from the Tennessee Department of Human Services.

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