



METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY

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FOR IMMEDIATE RELEASE
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Metro Action prepares for increased requests for help with bills next week

Agency adds 3rd location to handle increased need beginning July 1

NASHVILLE, Tenn. – On Wednesday, July 1, which begins the new funding year, the Metropolitan Action Commission is preparing to receive hundreds of customers in need of assistance with household bills. In order to ease the amount of customers at its main site, the agency will open two temporary satellite locations beginning Wednesday.

Last year, during the first week in July, nearly 1,000 customers came to the main Metro Action office and a temporary satellite site in South Nashville seeking assistance with household payments.

Customers seeking help with their utility payments will have three locations to apply in person for help. Because the majority of the customers need help with their electricity or natural gas payments, it is expected that multiple utility assistance sites will ease the wait times and the high volume of customers at the main site. Customers may also mail in their applications to the to the main Metro Action office.

Beginning Wednesday, the South Nashville site will be located at the Susan Gray Head Start Center (445 Cotton Lane, 37211) and the East Nashville site is located inside the former Douglass Community Center, located at 210 North 7th Street, near Meigs Magnet School (just off of Main Street).

Customers may also still seek assistance at the main site located at 1624 5th Avenue North. Applicants may select any location to apply for help with energy assistance.

The South and East Nashville sites will handle requests for help with electricity or natural gas payments only. Customers needing assistance with other services such as rent and mortgage should visit the main Metro Action location. Customer Care hours at all locations are Monday through Thursday from 8am until 3pm.

“Historically, the beginning of the new fiscal year means additional customers coming to us for assistance, generally because we ran out of funds before the end of the previous program year or because they are now eligible for the one-time assistance,” said Cynthia Croom, Metro Action Executive Director.

Although Metro Action still has funds available now to help with utility bills, the agency ran out of funds for help with programs such as rent, mortgage and utility deposit assistance in March.

Customers are only eligible to receive assistance once between July 1 of the previous year and June 30 of the current year. Individuals who have not received help between last July through the present may qualify for current energy funds and should apply prior to Wednesday.

Applicants must be a resident of Davidson County, meet the federal income guidelines and other criteria in order to be approved for assistance.

The energy assistance application can be assessed using the agency's webpage by visiting www.nashville.gov/mac. Applications are also available at Nashville Electric Service, Metro Social Services, and all public libraries.

Metro Action will be closed on Friday, July 3 in observance of Independence Day.

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Editor's Note:

Suggested Broadcast/Web Graphic:

3 Locations to help with utility payments

Monday through Thursday from 8am until 3pm

- South Nashville: Susan Gray Head Start Center (445 Cotton Lane)
- East Nashville: Douglass Community Center (210 North 7th Street)
- North Nashville: Metropolitan Action Commission (1624 5th Avenue North)

All other services such as help with rent, mortgage, property taxes, prescriptions, utility deposits are provided at the main Metro Action location at 1624 5th Avenue North. Applications for energy assistance may also mailed in to the main site.