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Metro Action increase outreach efforts to help more Families in Need

Agency opens additional location to assist customers for new program year

NASHVILLE, Tenn. – On Thursday, July 1, which begins the new funding year, the Metropolitan Action Commission is preparing to receive hundreds of customers in need of assistance with household bills. In order to ease the amount of customers at its main site, the agency will open an additional location.

Customers seeking help with household payments such as rent, mortgage and utilities may apply at the main location (1624 5th Avenue North) or their satellite location at the Susan Gray Head Start Center, located at 445 Cotton Lane (37211).

“Given the economy and the affects of the flood on our city, we expect to see many more first-time customers in addition to the customers that are now eligible for the one-time assistance,” said Cynthia Croom, Metro Action Executive Director.

Customers are only eligible to receive assistance once between July 1 and June 30, 2011. Applicants must be a resident of Davidson County, meet the federal income guidelines and other criteria in order to be approved for assistance.

The energy assistance application can be assessed using the agency’s webpage by visiting www.nashville.gov/mac. Applications are also available at Nashville Electric Service. Customers applying for other assistance such as rent or mortgage must meet with a case manager to apply.

Customer Care hours at the main location is Monday through Thursday from 8am until 3pm. The south Nashville location is from 8am until 12 noon Monday through Thursday.

Metro Action will be closed on Monday, July 5 in observance of Independence Day.

Metro Action receives federal LIHEAP funds from a pass through grant from the Tennessee Department of Human Services.

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Editor’s Note:

Suggested Broadcast/Web Graphic:

Locations to help with programs such as utility, rent and mortgage payments Monday through Thursday

- South Nashville: Susan Gray Head Start Center (445 Cotton Lane) **8am -3pm**
- North Nashville: Metropolitan Action Commission (1624 5th Avenue North) **8am-Noon**