



OEM Insider

2ND QTR METRO FY '09

OCTOBER 2008

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A PEEK INTO NEXT QTR:

Tis the season and a New Year!

Take a look at what OEM is planning!

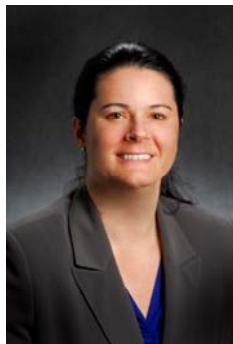
Drum roll please...



We are pleased to introduce the newest member of our OEM family, Ms. Laura Hokenstad. Laura officially started on October 14th as the new Director of OEM.

Laura left her position as Senior Associate Vice President at the Olson Group (OGL), which is an emergency management contracting firm based in Alexandria, VA.

Laura was the Director of Exercises and Training for the New York City Department of Health and Mental Hygiene's Bureau of Emergency Management (DOHMH BEM) from 2005 to 2007. Laura started her career in emergency management in 1995, when she worked on a study



Ms. Laura Hokenstad

funded by the Federal Emergency Management Agency (FEMA) as part of a graduate practicum. The study examined state and regional planning efforts related to the National Earthquake Hazard Reduction Program (NEHRP). Following graduate school, Laura served as a Field Service Manager for

the American Red Cross in Alaska.

From 2001 to 2005, Laura was a Voluntary Agency Liaison (VAL) for FEMA, acting as a liaison to a wide array of Non-Governmental Organizations (NGOs) as well as local, state, and federal government counterparts.

We would all like to give a big public THANK YOU to Fire Chief Stephen Halford for all the work and dedication he gave during his tenure as acting director of OEM.

And of course to Kevin Penney, Deputy Director for all of his hard work, and for putting up with everything we gave him! (and will continue to give him!)

Please also help us in welcoming Mr. John (Robby) Hill III. Robby is our newest Operations officer. Welcome to our team Laura and Robby! Glad to have you both and we are looking forward to a great future!



Mr. John (Robby) Hill

Homeland Security Information Network Tennessee (HSIN-TN)

The Homeland Security Information Network- Tennessee (HSIN-TN) is the key to information sharing throughout the State of Tennessee. This secure, internet based system is provided to your agencies at no cost and is the source for current counter terrorism and crime analysis across the state. This user-friendly system allows for the timely sharing of Unclassified and For Official Use Only (U//FOUO) information between Federal, State, Tribal, Local, and Private Sector partners.

HSIN-TN provides users with the following capabilities and access:

- *Alerts and Notifications
- *Suspicious Incident Reports
- *Request for Information (RFI)
- *Be On the Look Out (BOLO)
- *Information & Document Sharing Library
- *Current DHS/FBI Intelligence Bulletins and Assessments
- *TN Fusion Center Assessments
- *Significant Events and Dates Calendar

OCTOBER 2008

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

NOVEMBER 2008

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

DECEMBER 2008

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			



Schedule of Events (2nd qtr)

- } 10/01: UASI Budget Meeting 8a-4p
- } 10/3: Soft Target Awareness Class 830a-1230p
- } 9/27 & 10/4 CERT class
- } 10/7: Presidential Debate
- } 10/14: Mayoral Institute Seminar 9a-3p
- } 10/16: Disaster Medical Committee Mtg @ 230p @ Centennial Medical Ctr
- } 10/22: UASI Disaster Medical Committee Mtg @ 9a
- } 10/24: OEM Strategic Planning Mtg 9a-1p
- } 10/27: Titans Football Game
- } 10/29: Skyline Medical Ctr Drill @ 1p
- } 10/31: Halloween
- } 11/1: Daylight Savings Time Ends at night

- } 11/2: Titans Football Game
- } 11/4: Election Day
- } 11/5: TN Dept of Health Pandemic Flu Drill
- } 11/12: Country Music Awards
- } 11/12-13: Protective Measures course 8a-5p @ TBI
- } 11/13: ESC Quarterly Meeting 1p @ EOC
- } 11/13, 11/20, 12/4, 12/11: CERT class
- } 11/14, 15, 16: Teen CERT Train the Trainer class, Bell Buckle, State Fire Academy
- } 11/19: Community Hotline Drill 8a-12 @ EOC
- } 11/20: Disaster Medical Committee Mtg @ 230p @ Centennial Medical Ctr
- } 11/23: Titans Football Game
- } 11/27: Thanksgiving (Metro holiday)

- } 11/28: Metro Holiday (Busiest shopping day of the year!)
- } 12/1: UASI Training & Exercise Committee Mtg @ 9a @ EOC
- } 12/7: Titans Football Game
- } 12/18 Disaster Medical Committee Mtg @ 230p @ Centennial Medical Ctr
- } 12/21: Titans Football Game
- } 12/24-25: Christmas (Metro Holiday)
- } 12/31: New Years Eve

NIMS Compliance

Ever since fiscal year 2005, state and local governments have been required to be in compliance with the standards and procedures set forth with the National Incident Management System (NIMS). The federal fiscal year runs from October to September, and by the end of September we are required to complete an on-line NIMS compliance reporting tool, NIMS Compliance Assistance Support Tool (NIMSCAST). This compliance report gets sent to the state, then in turn is submitted to the federal government.

Every year there are different objectives for NIMS requirements for the different areas of the NIMS program as discussed in previous newsletters. In FY2008, there were 25 compliance objectives, and there are 12 more projected for FY2009, and a projected 12 for FY2010.

The 12 projected FY2009 objectives are:

1. Complete ICS-400 training
2. Complete Emergency Management Framework Course (Awareness Training)
3. Include preparedness organizations and elected and appointed officials in the development of emergency operations plans (EOP's)
4. Plan for special needs populations in the development of EOP's

5. Include NGO's and the private sector in an all hazards exercise program, when appropriate
6. Promote the integration of Incident Command, Multi-agency Coordination System, and Public Information into appropriate exercises and evaluate against associated target capabilities
7. Institute procedures and protocols for operational and information security during an incident/planned event
8. Institute multidisciplinary and/or multijurisdictional procedures and protocols for standardization of data collection and analysis to utilize or share information during an incident/planned event.
9. Develop procedures and protocols for communications, where applicable, to utilize or share information during an incident/planned event.
10. Institute policies, plans, procedures and protocols to prevent spontaneous deployment of resources/personnel and/or responding to a request that bypassed official resource coordination processes
11. Institute mechanisms to deploy, track, recover, demobilize, and to provide reimbursement for resources utilized during response and recovery
12. Utilize access control measures during an incident, as appropriate

Keep an eye out for more information to come!

HSIN-TN (cont')

(Continued from page 1)

- *JABBER (secure, instant messenger)
- *Hot Links to: TRIPwire, HOMEPORT and DHS-Common Operational Picture
- *Exercise and Training Calendar
- *TN Incident Map

HSIN-TN provides a direct communication link to the TN Fusion Center located at TBI Headquarters in Nashville. HSIN-TN is made up of three Communities of Interest (COI) for sharing information among distinct disciplines. These include; Tennessee (Open Source), a common room for all users focusing on emergency management and emergency services, Tennessee Law Enforcement (FOUO & LE Sensitive) and Tennessee Critical Infrastructure (FOUO). There is also a training portal available for use during exercises and training.

Individuals of the above communities who are not current members of HSIN-TN are encouraged to seek nomination for their perspective communities of interest.

Please email your NAME, EMAIL ADDRESS, AGENCY or COMPANY, and PHONE NUMBER to one of the following:

Heidi Jordan, OEM
Heidi.jordan@nashville.gov

SGT Larry G. Lewis, HSIN-TN Program Manager,
Larry.G.Lewis@state.tn.us





Metro's Coffee Break

Metro Police Dept Promotions!

Congratulations to Commander Louise Kelton who has been appointed to the position of Deputy Chief, filling the vacancy created by the retirement of Deputy Chief Joey Bishop.

Congratulations to Deputy Chief Steve Anderson, who will succeed retiring Deputy Chief Bishop as head of the Field Operations Bureau, which oversees all six precincts and the Special Operations Division.

Congratulations to Captain Anthony Carter, who was appointed to the position of Commander and will succeed Kelton at the North Precinct.

Succeeding Carter as head of the Special Operations Division will be Captain Randy Hickerson, a 20-year police department veteran, who is presently one of the department's Field Supervisors.

And Congratulations to Lieutenant Harmon Hunsicker to be the police department's newest Captain and Field Supervisor. Hunsicker is a 15-year police department veteran who most recently served as the East Precinct's day shift supervisor.

Congratulations to all of you!

2008 Emergency Preparedness Survey

Starting in 2007, OEM took an extra initiative to reach out and ask the Davidson county community how prepared they were for emergencies.

Two thousand, one hundred and eighty-eight people took part in the 2008 Emergency Preparedness Survey! This survey was completely voluntary and available to anyone who lived or worked in Davidson county. The survey was made available on the OEM website, and notifications of the survey were sent out through mass emails, word of mouth, and some paper copies distributed.

There are seven parts to the survey, each with its own unique importance:

1. **Emergency Situations:** This information will assist in defining a baseline of community experiences to target awareness training.
2. **Evacuations:** This information will assist with the cities evacuation planning and community outreach efforts.

3. **Knowledge of Government Actions:** This information will assist in evaluating community outreach efforts.
4. **Personal Preparedness:** This information will assist in better preparing our community for emergencies
5. **Employment:** This information will Metro in better preparing our local businesses for possible emergency situations
6. **Schools:** This information will assist in better preparing our local schools, and families with school age children.
7. **Demographics:** This information is of great assistance to Metro for reaching out to the community.

There is a 34 page report explaining the findings of the survey (on-line), but here are just a few highlights of the survey results:

- ◆ 99% of the respondents have personally experienced some sort of emergency

situation.

- ◆ Only 57% of the respondents think a natural disaster will probably happen here within the next two years, 16% stated one will definitely happen here.
- ◆ 35% stated a Public Health emergency will probably happen here.
- ◆ 13% stated they would definitely evacuate if told to do so, 23% unlikely to evacuate, and 5% definitely would not evacuate.
- ◆ 58% are somewhat confident in the local government being prepared for major emergencies, and 10% are very confident.
- ◆ 63% do NOT have an emergency alert radio at home.

To read the full report go to www.nashville.gov/oem



**Metropolitan Nashville
Office of Emergency Management**
2060 15th Avenue South
Nashville, TN 37212

Phone: 615-862-8530
Fax: 615-862-8534
E-mail: oem@nashville.gov
Web: www.nashville.gov/oem

Mayor Karl F. Dean

OEM Director, Laura Hokenstad

OEM Staff Directory

Laura Hokenstad, Director	880-2955
Kevin Penney, Deputy Director	880-2951
Teresa Brown, Grants Coordinator	862-4791
Bernice Cosby, Office Administrator	862-4785
Barbara Gmerek, Finance Officer	862-4789
Scott Harris, Sr. Program Manager	862-8671
Heidi Jordan, Outreach, Training, Exercise Coordinator	880-2950
Melissa Phillips, Planning Coordinator	880-2949
Rodonna Robinson, Operations Supervisor	880-2229
Amanda Sluss, ECC/OEM Public Information Officer	880-2962

If you would like to submit something for this quarterly newsletter, please send information to Heidi Jordan.

For any staff email address, simply email with this format:

firstname.lastname@nashville.gov



Really? No Way!

Spheno Palatine Gangleoneuralgia is the technical name for the headache you get after eating ice cream. (aka a brain freeze)

A Kangaroo Rat can last longer without water than a camel.

The fastest time to eat a 12" pizza is 2 minutes and 19.91 seconds by Tom Waes in Ghent, Belgium on December 2, 2006.

The largest plate to be inserted in a human skull happened in April 30, 1971, to Tom Thompson from Decatur Georgia. He had a titanium plate measuring 15 x 11 cm inserted into the left side of his head (after being struck by a car.)

The world's largest solar energy roof covers the exposition hall of the Floriade 2002 in Haarlemmermeer, Netherlands. The area of the roof is 281,045 ft. It has a generating capacity of 2.3 mw, and was created on April 6th, 2002.

The tallest man in medical history is Robert Pershing Wadlow. He was born in Alton, Illinois, on February 22, 1918, and when he was last measured on June 27, 1940, was 8' 11.1" tall.