

MetroConnect

2023

ANNUAL REPORT



socket

Nashville's Sustainability Outlet



YOU SERVE METRO. WE SERVE YOU.

socket.nashville.gov

ENGAGING METRO EMPLOYEES

The Metro Nashville Departments of General Services and Human Resources partner to offer MetroConnect. The program features tours of innovative and sustainable city projects led by and for Metro employees. Tours are free, during the workday, and open to full-time General Government employees. Since 2021, tours have been offered both virtually and in-person.



For more information on Metro's sustainability initiatives, visit socket.nashville.gov or contact Jennifer Westerholm at 615-862-5043.



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Nashville's Sustainability Outlet

ENGAGING METRO EMPLOYEES

7 tours

47 participants

47 hours

professional development

In its sixth year citywide, MetroConnect offered both online, virtual tours as well as in-person experiences.

This year's tours featured a variety of departments and city functions, highlighting innovative and sustainable projects. From learning about the water reclamation process at Whites Creek to playing Disc Golf at Shelby Park, MetroConnect presented employees with opportunities to learn about their city.



2023 TOUR SITES



Family Safety Center

Shelby Park



**Whites Creek
Water Reclamation
Facility**



ATTENDEES

38

**In-Person
Attendees**

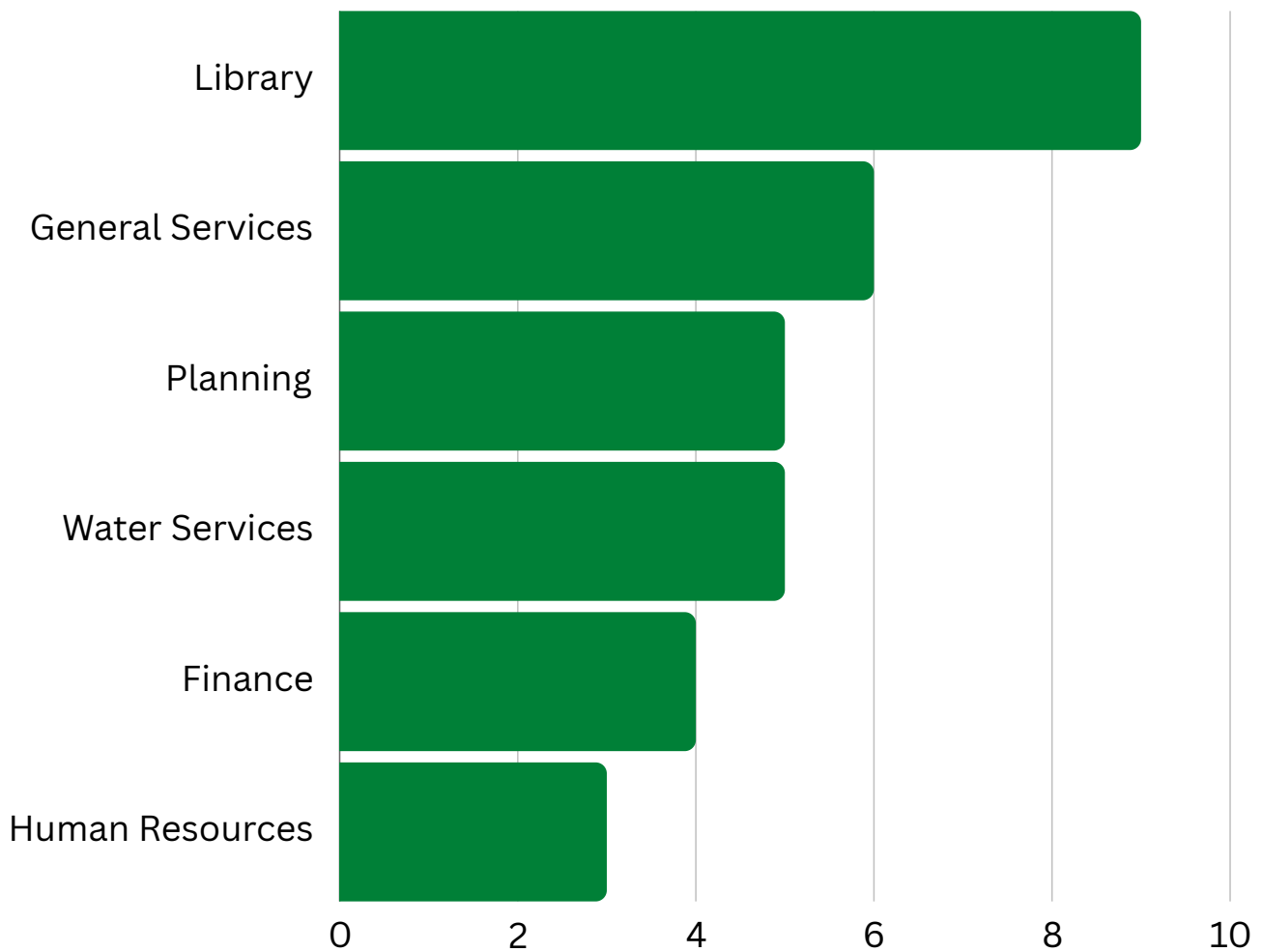
9

**Virtual
Attendees**

20

**Metro
Departments
Represented**

Departments with Most Attendees



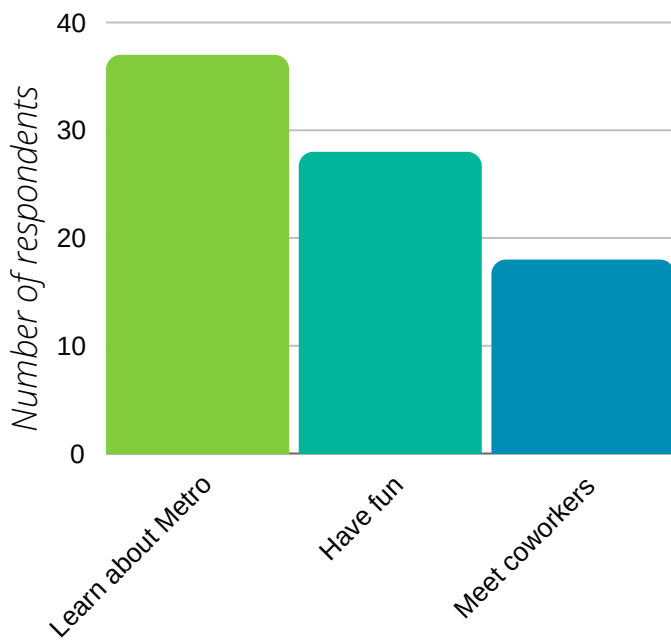
ATTENDEE FEEDBACK

n=35

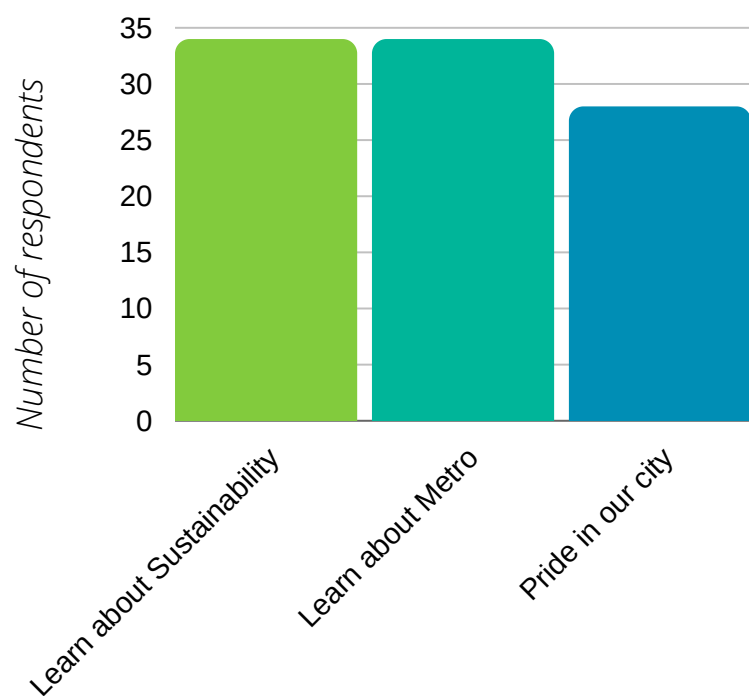
4.88/5 avg rating



Why did you participate?



What did you gain from participating?



"Thank you for all your coordination and planning. These generally go smoothly and are fun, interesting and worth doing."



"Every virtual and onsite tour I have done has been a great network building opportunity for myself and our clinic team."

"They are a great way for us to learn about other departments and connect with them."

TOUR GUIDE FEEDBACK

5 star avg rating



100%

want to lead
another tour

What did you gain from
participating?



"The staff that facilitated these experiences are top notch. Made it easy for all involved."

PROGRAM RECOMMENDATIONS

MetroConnect participants & management recommend these improvements:

- Increase number of participants
 - Reduce attrition and no shows
 - Follow-up with contact info for the tour guides
 - Offer a greater amount and variety of tours
 - Extend duration of tours
 - Include more parks and outdoor spaces
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THANK YOU FOR HELPING MAKE METROCONNECT 2023 A SUCCESS



Metro Human Resources and General Services appreciate the participation of all tour guides and attendees that made the tours exciting and informative. We hope to see you again next year!

For more information about MetroConnect, contact jennifer.westerholm@nashville.gov or 615-862-5043