

Trades Advisory Council
August 27, 2003
Minutes

Present were Martha Segal, Gary Ragland, Mary Ellen Jackson, Lance Hornbuckle, Jack Steakley, Eric Holt, Tony Smith, Eba Hobbs and Jim McLean.

Martha Segal made presentations to the membership and thank each for their willingness to participate in the Trades Advisory Council efforts.

Gary Ragland presented the outline for the Large Meter Change out program. The future ownership and maintenance of commercial meters was discussed as well. Gary gave handouts concerning the programming of commercial meters.

The latest updates to the customer handbook were distributed. The pages were reviewed and various feedback concerning improvements were discussed.

The August customer mailing was reviewed and reaction discussed. Other methods of communicating information were suggested including utilizing the web site. The various October 1 implementations were again reviewed. Everyone continued to support these policy and procedure updates.

There being no further issues the meeting was adjourned. The agenda items relating to Cross Connection were deferred until the September meeting.

