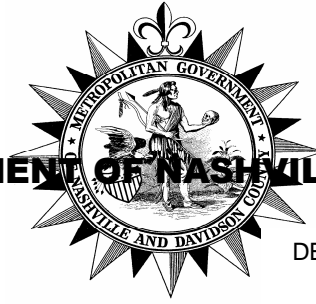


BILL PURCELL
MAYOR



METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY

DEPARTMENT OF WATER AND SEWERAGE SERVICES
CUSTOMER SERVICE-PERMITS
800 Second Avenue South
NASHVILLE, TENNESSEE 37210
(615)862-7225
FAX (615) 862-7257

June 14, 2006

Dear Valued Customer:

Attached are updated guidelines for meter, meter box and backflow installations. You will also find the newsletter "Getting Connected" published quarterly for customers who conduct business with the development sections of Metro Water Services.

Our annual community meeting has been scheduled for October of 2006. Stay tuned for more information. If you would like to be added to our permanent mailing or e-mail list, send notification to mary.jackson@nashville.gov.

We look forward to seeing you in our new location on the first floor of the Metro Office Building on the Howard School Campus. Our office hours are 7:30 a.m. to 4:00 p.m.

Sincerely,

A handwritten signature in cursive script that reads "Mary Ellen Jackson".

Mary Ellen Jackson
Customer Service Assistant Manager