



Getting Connected

Issue 7

TRADES ADVISORY COUNCIL MEMBERS:

Richard Smith
TN Fire Sprinkler

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Mid TN Assoc of Bldrs & Contractors

Jack Steakley & Andy Ward
Nashville Area Plumb & Mech Assoc.

Ralph Gregory
Plumbing, Heating, Cooling Contr

Dan Barge, III
TN Society of Professional Engineers
Barge Cauthen & Associates

Ilke Hanloser
Commercial Fire Protection
IS Engineer & Utilities

Eba Hobbs
Commercial Bldr/Dev
R.C. Mathews

Lance Hornbuckle
Commercial Plumbing
Hornbuckle Plumbing

Rick Jones
Commercial Contractor
T.W. Frierson

Rick Blackburn
Residential Bldr/Dev
Regents Homes

Gail McQuiston
Residential Plumbing
Lamberth & Sons Plumbing Co

Jim McLean
Residential Contractor
McLean Builders

Fifth Annual Community Meeting

Date: October 29, 2008

Time: 10:00 am—11:30 am

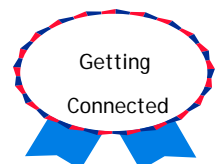
**Location: MWS Customer Service
1700 Third Avenue North**

MWS presentation will include a departmental overview by Mr. Scott Potter and policy/procedure updates from System Services, Engineering and Customer Service sections of the Department. Specific topics will be flow hydrant testing and cross connection issues. A Public Works representative will review paving specifications.



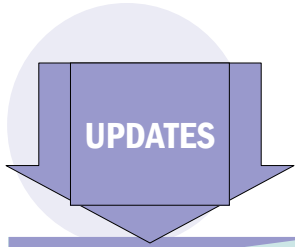
Your Newsletter Captures An Award!!

Metro Water Services was recognized at the July KY/TN Water Professionals Conference with the 2008 Public Information Award in the category of external newsletter. This publication was created to improve communication with the Middle Tennessee development community. Input from the members of the Trades Advisory Council was instrumental in the design and development stage. The original overall objective was to provide brief, specific updates concerning improvements or changes in processes or procedures and to communicate the department's on-going efforts to "make it easier" to conduct business with MWS.



We're on the Web!

www.nashville.gov/water/development



2007 Fiscal Year Statistics

- 460 Water Permits Issued
- 2,385 Sewer Permits Issued
- 3,297 Service/Meter Issued
- 201 Plans Reviewed
- 1,084 Taps
- 121 Variances

FLOW TEST DATA

July 1, 2008, the Nashville Fire Department Fire Marshall's Office began enforcement of the 2006 Uniform Fire Code requirement for flow information for all new development prior to the approval of building application.

This information can be obtained by contacting the Permits Office located at 800 Second Avenue South, Metro Office Building. General historic flow information will be available upon request at no charge. If the flow data on record is not within the timeframe guidelines accepted by the Fire Marshall, the following options are available for hydrants deeded to Metro Water Services:

- # Upon request MWS will complete a two-hydrant flow test by appointment and with payment of the appropriate cost recovery amount of \$100.
- # The customer may obtain a third party to perform the two-hydrant flow test; however, a MWS inspector must be present to observe the testing.

Test results will be sent to the customer by either fax, email or the customer may come to the Permits office to obtain a copy of the test form. This form will include the static and residual pressures and flow rates for each hydrant requested.

Please note that MWS is providing these instantaneous readings for informational purposes only and cannot ensure that it represents actual conditions over any period of time. For further details or Information for hydrants not deeded to MWS, please contact the Permits staff at 615-862-7225 between the hours of 7:30 a.m. and 4:00 p.m.



New Addition to Permits Staff

Meet Ross Turner, our new field inspector. Ross came to the Permits staff when Jimmy Jordan retired after serving 35 years at Metro Water Services. Jimmy will be missed by all who came in contact with him. When you see Ross in the field, please welcome him to the Permits Office.



CUSTOMER SERVICE WEEK
OCTOBER 6-10, 2008

Mobile Dispatching

The System Services Division will be the first section to "go live" with the automatic work order routing system in October, 2008. This will affect the time frame for scheduling of the MWS Tap Crew. Appointments will no longer be scheduled at a specific hour of the day. Instead, several taps will be assigned within a "block" of time. Contact Permits Office @ 615-862-7225 for further information.

DID YOU KNOW?

- « # If a plumbing contractor wants someone to pull a permit under their license, they must provide the Permits office with the list of authorized names.
- « # Initial meter and meter box inspections are scheduled 15 working days from date of permit issuance. Final inspections are scheduled 90 days from date of passed initial inspection.

