



Metro Codes

E—News For Neighborhoods

Metropolitan Government of Nashville and Davidson County



Photo courtesy Grayhound Lines, Inc.

Greyhound Opens LEED Certified Terminal In Nashville

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Greyhound Opens New Nashville Terminal

Greyhound's Nashville terminal is the third LEED-certified Greyhound prototype terminal in North America



Exterior view of Greyhound's first LEED-certified terminal facility in North America.

On February 1, 2012, Greyhound's Vice President for Customer Experience Myron Watkins and Nashville Mayor Karl Dean hosted the grand opening of the new Greyhound terminal. The public turned out to hear comments from the Mayor Dean and Mr. Watkins and were later given a tour of the new facility.

The terminal is built on 1.43 acres, the Greyhound terminal is 8,450 square feet with eight bus bays, 40 parking spaces, state-of-the-art ticketing kiosks and a café serving hot meals and snacks.

"We are so excited to begin operating from this new facility," said Myron Watkins, Vice President of Customer Experience. The station offers a centralized location for passengers to travel in and out of the city, and its environmentally friendly design really showcases our focus on sustainability and the full customer experience. We are pleased to provide this new facility and look forward to serving our Nashville customers for years to come."

"The new facility is a reflection of Greyhounds new image; which can also be seen in their new fleet design and improved onboard and in-terminal amenities," said Chief Operating Officer Bill Blankenship during the ground breaking ceremony for the facility in June of last year.

Located at 709 Fifth Ave. South, the terminal is the third LEED-certified Greyhound prototype terminal in North America. The facility uses strategies that improve energy savings, water efficiency, CO2 emissions and indoor environmental quality. Design features incorporated on the Nashville build include:

- Pervious concrete pavement to customer parking lot
- A Bio Swale retention pond is being utilized as part of the storm water system

- Water efficient landscaping
- Low water use plumbing fixtures and fittings throughout
- High efficiency multi zoned and controllable HVAC system
- Automated lighting control regulated by natural lighting levels
- High efficiency fluorescent and LED lighting
- Selection of materials being utilized prioritized based on recycled content
- Low E reflective glazing to reduce solar heat gain
- Regionally sourced materials



Passengers gather in the enhanced waiting area that features state-of-the-art ticketing kiosks and a café that offers hot food and snacks.

About Greyhound

Greyhound is the largest North American provider of intercity bus transportation, serving more than 3,800 destinations across the continent. The company also provides Greyhound Package Express (GPX) and charter services. For fare and schedule information and to buy tickets call 1-800-231-2222 or visit the website at www.greyhound.com.

For the latest news and travel deals, follow Greyhound Bus on Twitter at <http://twitter.com/GreyhoundBus> and Like us on Facebook at <http://www.facebook.com/GreyhoundBus>.

Mayor's Afterschool Program for Middle-School Students to Triple in Size

Wallace Foundation Awards Nashville \$765,000 Grant



Mayor Karl Dean discusses the Wallace Foundation Award and its impact on the Nashville After Zone Alliance.

Mayor Karl Dean today announced that the Wallace Foundation has awarded a grant of \$765,000 to strengthen and expand the Nashville After Zone Alliance (NAZA), an initiative he started to provide free, high-quality afterschool programs for at-risk students in Nashville middle schools.

NAZA currently serves 400 students, and the grant will allow the program to nearly triple in size by serving an additional 750 students. Nashville was among

just nine cities singled out to receive grants because of its leadership and commitment to afterschool programs.

"We are investing in afterschool programs because we know that when middle school students have engaging experiences, they are much more likely to stay interested in school and graduate from high school – which is not only good for them, but good for our entire city," Dean said.

"We have been expanding NAZA strategically, and as our city's budget allows," he said. "With this grant from the Wallace Foundation, our expansion plans will be expedited greatly. Students who would have been out of middle school by the time this program reached their neighborhood will now have the benefit of participating in NAZA. We will never know just how many drop-outs this grant will help us prevent, but we know its impact will be big."

NAZA was formed in 2009 by Dean as a partnership between the Mayor's Office and Metro Nashville Public Schools to provide free afterschool programs for students who couldn't participate in existing programs due to cost or transportation issues. Programs are run by multiple youth-serving Nashville organizations either on-site at Metro middle schools or at community-based sites. There are currently 18 afterschool NAZA sites that offer academic and enrichment activities, including art and music.

The grant from the New York-based national Wallace Foundation will help underwrite the launch of a new zone each fall for the next three years, starting with a Northwest Zone next school year for students in the Whites Creek/Pearl-Cohn clusters and a

Southeast Zone in 2013 for students in the Cane Ridge/Antioch clusters.

The first NAZA program was launched two years ago in the Northeast Zone with the Martha O'Bryan Center as its coordinating agency, serving more than 200 Maplewood and Stratford cluster students, in partnership with the Village Community Development Corp., the YMCA and the YWCA.

The South Central Zone was added last year to serve an additional 200 students from the Glenclyff and Overton cluster schools. Partners include the PENCIL Foundation, Metro Parks, the Center for Refugees and Immigrants of Tennessee, the YMCA, Catholic Charities and the YWCA.

Other cities receiving the system-building grants are Baltimore, Denver, Fort Worth, Grand Rapids, Jacksonville, Louisville, Philadelphia and St. Paul. Cities were selected for being well-positioned to build on work they had already started. Fewer than 10 percent of Metro Schools' low-income middle-school students currently get an opportunity for safe and enriching afterschool programming.

"Research tells us that more children and teens can get access to high-quality afterschool experiences when communities coordinate the work of the many different groups involved," said Nancy Devine, director of communities at the Wallace Foundation. "We want to encourage more cities to adopt this system-building approach, and one of the things we can expect to see is more cooperation between schools and afterschool programs as they collaborate to better the education of our neediest urban kids."

About the Wallace Foundation

The Wallace Foundation is an independent, national foundation dedicated to supporting and sharing effective ideas and practices that expand learning and enrichment opportunities for children. The Foundation maintains an online library of lessons at www.wallacefoundation.org about what it has learned, including knowledge from its current efforts aimed at: strengthening educational leadership to improve student achievement; helping disadvantaged students gain more time for learning through summer learning and an extended school day and year; enhancing out-of-school time opportunities; and building appreciation and demand for the arts.



Downtown Drivers Encouraged to Use Alternate Routes to 8th Ave.

Construction of the Korean Veterans Boulevard extension from 4th Avenue to 8th Avenue South will have significant impact on traffic in the vicinity of 8th and Lafayette Street. Public Works is advising several alternate routes to avoid delays.

Trash and Litter

Simple ways to reduce the litter on our streets and highways

Most of us don't spend a lot of time looking down, but if you take a minute, you might be surprised. Litter and trash seems to be everywhere you turn. Along the highways, local streets, in people's yards, in just about every business parking lot, along fence lines, at the bus stop – you name it, it's there.

So why?

There are many reasons for this. People on foot simply drop whatever they might not want to carry on the ground as they walk. People toss items out the vehicle window as they drive down the road, and then there are folks who drive their pickup trucks with loose trash in the bed. Other sources of litter includes trash that blows out of vehicle transporting garbage and trash, especially roll-off containers and dump trucks that do not have the proper screen covers installed.

What's the solution?

So how can we best solve this problem? The first step is for each of us as individuals to make sure we properly dispose of any trash we might have. If a trash can is not available, we should do what campers do and pack-out our trash and dispose of it when we can find a proper place for it. We should never just toss trash on the ground or throw it out a vehicle window. Doing so is irre-

sponsible and can create extra work if that trash happens to be in front of someone's home or business.

Trash should never be thrown loose in the bed of a pickup truck or other vehicle that might be blown out as the vehicle is operated on the road. When transporting trash, the load must be covered to prevent debris from blowing out of the vehicle. Failure to properly cover loads can lead to a citation and fines.

As a property owner, we should all try and remove trash from in front of our homes or businesses as soon as possible. And special attention should be given to the drainage ditch in front of our property. If trash accumulates in it, it will clog the outlet and could result in flooding onto your property or that of your neighbor.

If you are a member of a neighborhood organization, schedule a neighborhood cleanup. Metro Beautification schedules Neighborhood Cleanups throughout the year. To schedule an event or to join one already scheduled, call (615) 862-8418. Last year more than 121,098,794 pounds of litter and debris was collected in Nashville. That is an increase of 1,323 percent! Working together, we can clean up our city and keep it clean.

Litter Laws

Tennessee Litter Laws

The Tennessee Litter Law is designed to help reduce some of the trash that ends up in and along our roadways. Smaller amounts of litter will be punished by a \$50 fine, while larger fines are reserved for larger amounts. Offenders can mail in the payment to the county clerk or plead not guilty and face the officer in court. If the judge finds the offender guilty, the person must pay the \$50 and court costs. It is hoped that this new law will encourage more enforcement, since the fines are more appropriate for the offenses, and in most cases the officer and the offender will not have to go to court.

- [Read the entire litter law.](#)
- [Learn More About Litter](#)
- [Organize a litter cleanup day in YOUR NEIGHBORHOOD](#)



Metro Beautification will provide gloves, garbage bags, and trash pick up for neighborhood clean ups. We invite you to schedule your group or club for an official Keep Nashville Beautiful clean-up, or to volunteer for a clean up that is already scheduled.

Codes Adds New Feature To Online Complaint Reporting

New feature allows citizens to upload photos and other attachments

The Codes Department has long had the ability to accept requests for service (RFS) from citizens via the web. Residents simply go to Metro's website and from the "Directory" link, select the Codes Administration page. There is a link there to register the request.

The new feature now allows citizens to submit attachments to their request. The most common attachment will be a photograph that shows the violation. This can be very helpful in identifying exactly what the problem is. It can also help us locate the problem when there might be a question about where the actual violation is located on the property.

As a reminder, we do not require citizens to give us any contact information. All requests can be submitted anonymously. Once you have submitted your request, you can easily check on the status of that request by going to the E-RFS Public Site (See the link below).

All documents, photographs and other information provided with the request become part of the public record. If you going to submit a photograph, please try to keep the file size small. Digital photo's that are 3—4 megapixels are more than sufficient. If your camera or device cannot produce files that small, go ahead and submit your photograph as we can resize if necessary. Any supporting documents you submit are uploaded to our KIVA database as part of the RFS case.

The new attachment feature will allow for the attachment of a variety of document types, they include:

- JPEG format photographs and scans
- TIFF format photographs and scans
- PDF format documents

It should be noted that we can only use documents submitted in our court cases if the person who took the photograph or supplied the document is willing to appear and testify to the documents authenticity. We have had photographs submitted to document activity that occurs after our normal work hours. This evidence can only be used if presented by the person creating it—if that individual does not wish to come to court, we will still need to obtain our own evidence.

The highlighted box on the right shows the new feature on our web page RFS submission form. Several photographs have already been submitted and they have proved to be very helpful in the development of our case.

These service are part of the Codes Departments complete electronic services system. "E-Permits" is an expansion of our services which are now available, online. With this latest enhancement, the department is open via the internet to transact routine business 24/7.

The screenshot shows the Nashville.gov website's "Codes Online Customer Service Desk" for reporting a code violation. The page includes a navigation menu with links like "MAYOR'S OFFICE", "METRO COUNCIL", "ONLINE SERVICES", "DIRECTORY", "EMPLOYMENT", and "HELP CENTER". The main content area is titled "Codes Online Customer Service Desk" and contains a form for reporting a violation. The form is divided into sections: "Your Information" with fields for First Name, Last Name, Address, City, State, Zip, Phone Number, and Email; "About the Request" with a dropdown for "Type of Request*", a text area for "Location of Violation*", and another text area for "Description of Violation*"; and a highlighted section for "Attach an image (jpg or pdf format only please)" with a "Browse..." button. At the bottom, there are "Submit" and "Reset" buttons. The footer includes an ADA Compliance logo and copyright information for the Metropolitan Government of Nashville and Davidson County, Tennessee.

Rebuilding Together Nashville

Rebuilding Together Nashville will celebrate National Rebuild Day on April 21 as volunteers will work to improve the homes of more than 35 of our neighbors in East Nashville.

“We are so very excited to be able to make a real difference in the lives of Nashvillians,” said RTN Board Chair Carol Pedigo. “We are a safe and healthy housing organization which works to restore low-income homes and communities. We are able to do this through sustainable partnerships, volunteerism, and education.”

National Rebuilding Day is the culmination of a year of planning, evaluating, training, organizing, and mobilizing hundreds of thousands of community volunteers. It is embraced by community leaders and national corporate sponsors as a way of bringing immediate impact to America’s communities in a single day.

The results make a difference for homeowners like Peggy Alexander whose home was a part of RTN’s work.



Ms. Lillian Howard, one of the many homeowners helped by the Rebuilding Together program.

“I did not have good heat and winter was always hard. I would turn on my gas cook stove and put on a pot of water, you know, to get the chill off. I would sit in one room with a space heater and a towel under the doorway and I would make it [through the winter] okay. I had to dip into my savings every month and I was getting low. I don’t have much to live on. They [Rebuilding Together Nashville] gave me a new window, a new HVAC, radiant barrier, insulation and weather-stripping,” said Ms. Alexander.

Incidentally, she has now lived in her home post-repair during both a winter and summer season and her monthly energy bills have been a consistent 29% less than they were in 2009.

“Last year, we repaired 141 homes and served 366 people. There were 2,431 volunteers that donated nearly 16,000 hours of their time to serve to our community. Our projects generated \$1.9 million market value as well. We are proud that more than 90 percent of our revenue was passed through for programming. We have also been successful in leveraging our funding so that \$1 turns into \$4 on every volunteer build,” according to Laura Price, RTN Executive Director.

Rebuilding Together is the nation’s leading nonprofit working to preserve affordable homeownership and revitalize communities. Our network of more than 200 affiliates provides free rehabilitation and critical repairs to the homes of low-income Americans. You can learn about Rebuild Together Nashville, please visit <http://rebuildingtogethernashville.org/> or for information on the national organization, please go to www.rebuildingtogether.org.



Ms. Lillian Howard, home, showing the living room before (on the left) and after (on the right) volunteers with Rebuilding Together Nashville completed their work.



Volunteers from Pepsi pose together with Ms. Howard and members of her family in front of her renovated home.

Alarm Registration Renewals Due by April 1st

Expires April 1, 2013

**ALARM
REGISTRATION
METROPOLITAN
GOVERNMENT**

50016

The metro false alarm ordinance requires that Nashvillians in Davidson County with operational burglar or fire alarms in their homes or businesses must register their alarms with the Metropolitan Clerk's Office.

Cost of an annual permit for a home alarm system is \$20 and for a business or non-residential property is \$50 starting March 1st. Permits expire annually and must

Photo courtesy Gary Layda

be renewed on April 1st of each year. 2011 permit holders will receive a reminder in the mail in March to renew their permits by April 1, 2012. The only exemptions are motor vehicle alarms, self-contained smoke detectors, and medical-alert systems.

Not having a current permit could result in a fine and court costs totaling \$104.50.

In 2011, the MNPD responded to 3,352 false alarm calls resulting in the issuance of 533 citations (123 for averages, 410 for no alarm permit).

The metro government alarm permit staff can be reached at 615-862-6779, email at alarms@nashville.gov, and website http://www.nashville.gov/mc/alarm_reg.htm.

PRESERVATION AWARDS

Call for Nominations: 2012 Preservation Awards

Nomination forms are now available for the Metropolitan Historical Commission's 37th Annual Preservation Awards program.

The deadline to submit nominations is Friday, March 30, 2012. Early entries are always welcome! We are still planning this year's event, so please check back for more information about judging and the awards ceremony.

To learn more about the awards program and to download the nomination form, please visit the Preservation Awards page of our website: www.nashville.gov/mhc.

SAVE THE DATE:
MAY 31-JUNE 2, 2012

NASHVILLE, TN

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For more information, contact: Cathleen Collett 615.963.1255 or tnprestr@yahoo.com.
www.TennesseePreservationTrust.org
[Facebook.com/TNPresTR](https://www.facebook.com/TNPresTR)

Nashville Named "Coolest, Tastiest City in the South"

With the lead singer from Nashville's own Grammy-winning band the Black Keys as their guide, Bon Appétit Magazine tours Nashville's unique southern cuisine and dubs us "the coolest, tastiest city in the south."

For the complete article, click on the link on the poster or the button below. The article is featured in an article on the bon appetite website.

bon appétit

WHAT'S THE COOLEST, TASTIEST CITY IN THE SOUTH? IT'S GOTTA BE **NASHVILLE**.
CLICK TO READ THE FULL STORY AND WATCH AN EXCLUSIVE VIDEO
WITH THE BLACK KEYS' DAN AUERBACH





NASHVILLE
cherry blossom
FESTIVAL

SATURDAY, MARCH 24, 2012, 10:00 a.m. - 4:00 p.m.

Public Square at Metro Courthouse

Walk with Mayor Dean & Consul General Sato 9:00 a.m.

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Spring is High Grass Season

Spring is just around the corner which means the sun will be shining and the rain pouring, trees are budding and the flowers are growing. Along with the beautiful flowers and trees are those unsightly overgrown lots, which breed illegal dumping, insect infestation, snakes and rodent harborage.

In Nashville Davidson County, Metropolitan code section 10.26.010 pertains to the condition of vegetation on residential, commercial and agricultural land. It requires that all premises and exterior property shall be free from weeds in excess of twelve inches so as not to endanger the health, safety and welfare of the citizens of the metropolitan government.



- Fax at 862-6593, or
- Calling our main phone line at 862-6590.

Requests can be turned in anonymously. However, when a request is submitted, we need an accurate address of the violation location in order to schedule the inspection by our staff. Failure to provide an accurate address will delay our ability to resolve the violation.

What is the responsibility of a land owner? It is the owner's responsibility to maintain their property, keeping it in a presentable condition. Not allowing the grass to exceed twelve inches in height. If a lot is neglected and does not meet the code standard, the land owner

What can citizens do to report a codes violation? With a click of a mouse, residents can access the codes online customer service desk from a computer. The codes online public portal on Metro's website, allows residents to access information or report a code violation by filling out an internet bases form. Requests can also be sent by:

- Mail to Department of Codes & Building Safety at P.O. Box 196300, Nashville, TN 37219-6300

could face penalties and fines.

Let's do our part as citizens of Davidson County by helping to keep our city clean and beautiful for our residents and visitors that come to enjoy what Nashville has to offer.

Project Arts Connect Exhibit Opens

Exhibit featured at the Metro Arts Gallery

Project Arts Connect is an exhibition of artwork by Nashville artists who have been affected by homelessness. Metro Arts and The Key Alliance collaborated with The Contributor and Room in the Inn to present a body of artwork that includes photography, ceramics, paintings, collage and mixed media. Some works will be for sale and 100% of proceeds will go back to the artists.

The exhibition is free and open to the public and will be featured in the Metro Arts Gallery on the 4th floor of the Metro Office Building at 800 2nd Ave S, Nashville. An opening reception will be held on January 20, 2012, from 2– 4 p.m. and the show will run through March 2, 2012.



About the Metro Arts Gallery

The Metro Arts Gallery is a high-vaulted, light-filled corridor within the public area of Metro Arts Commission's offices, located on the fourth floor of the Metro Office Building in the Richard Fulton Complex. The gallery includes 100 linear feet of wall space and several pedestals for displaying sculpture. MNAC's address and hours of operation are:

800 2nd Avenue South, 4th Floor
Nashville TN 37210

Hours: Mon.–Fri., 8:30 a.m.–4:30 p.m.
Closed Holidays

16th Annual Metro Codes Charity Golf Tournament Planned
Save the Date: Next years' tournament will be held at Ted Rhodes
on Saturday, October 6, 2012.

**Department of
Codes & Building Safety**

Metro Office Building
800 2nd Ave., South
Nashville, TN 37210
615-862-6590 / Fax 862-6593

Mayor - Karl F. Dean

Director - Terrence Cobb
Asst. Director - Bill Penn
Office Hours: Mon-Fri / 7:30-4:00



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PASS IT ON!



Pass the word about our newsletter! We would be honored if you would share our newsletter with your colleagues and co-workers. If anyone would like to sign up to receive it themselves, they just need to send us their email, and we will be happy to "Pass It On" to them.

Terry Cobb and **Bill Penn** welcome your feedback on our e-newsletter. Please send your comments to [Bill Penn](mailto:bill.penn@nashville.gov), at bill.penn@nashville.gov
Assistant Director, Property Standards Div , 862-6590