

Budget & Finance Committee

ITS Preliminary Questions to Metropolitan Government Departments

1. What is the amount of the proposed funding decrease from the previous fiscal year? [The Mayor's Recommended Budget includes a net increase of \\$2,649,100 to the ITS Departmental Budget.](#)
2. Please provide a statement regarding the impact the proposed reductions will have on your department's operations. Specifically, please be sure to address the following questions:
 - a. What services currently provided by your department do you anticipate will be reduced/eliminated? [No loss of services](#)
 - b. What impact will such reduction or elimination have on the residents and businesses of Davidson County? [As a shared services organization, ITS assists all departments. While there are no reduction or eliminations anticipated today, a potential reduction would impact broad populations of residents and businesses through impact to departments and agencies we support.](#)
 - c. How many department employees do you anticipate will be impacted by the reduction in funding? [As highlighted above, reductions in our services offered to departments would be felt in large broad groups throughout the organization.](#)
3. Regarding the number of FTE employees in your department:
 - a. How many budgeted employees do you have for the current fiscal year? [149](#)
 - b. How many unfilled FTE employees does your department currently have?
 - i. [As of 5/4/20. 13 positions are unfilled](#)
 - c. How many FTE positions are included in the Mayor's proposed budget? [149](#)
4. Regarding your department's "departmental savings":
 - a. What is the amount of your department's 'targeted savings' for FY2020? [n/a](#)
 - b. What was your department's budget for FY2020 after the targeted savings? [n/a](#)
 - c. How does that compare with the Mayor's proposed FY2021 budget? [n/a](#)
5. Regarding any previous audits in which your department has participated:
 - a. What operations or expenditures have been audited within the last three years? Five years? Ten years?
 - i. [Oracle R12.2 E-Business Suite Implementation \(2018/2019\)](#)
 - ii. [Follow-Up on the Audit of Metropolitan Nashville Government's Radio Communication Division - Public \(2019\)](#)
 - iii. [Information Security Risk Management Gap Analysis \(2018\)](#)
 - iv. [Information Security Incident Response Gap Analysis \(2018\)](#)
 - v. [Audit of Information Technology Services Software Asset Mgmt \(2018\)](#)
 - vi. [Information Security Management Program \(2017\)](#)
 - vii. [Payment Card Industry Data Security Standard Gap Analysis \(2017\)](#)
 - viii. [Oracle License Management Services Audit \(2017\)](#)
 - ix. [Information Technology Services Radio Shop Follow-Up \(2017\)](#)
 - x. [Information Technology Services - Email Services \(2016\)](#)

- xi. Audit of Finance Credit Card (2016)
- xii. Comcast Franchise Fee (2016)

- b. Has any capital spending been audited during the last five years? Ten years?
 - i. Oracle R12.2 E-Business Suite Implementation (2018/2019)
 - ii. CityWorks Permits Licensing Land (PLL) Implementation (2015)
- c. Are there any prior audit recommendations still shown as pending/outstanding? If so, please identify these recommendations and provide a response regarding your department's plan to address the recommendation(s).
 - i. Telecommunications Audit - Last item completed 3/5/2020
 - ii. Software Asset Management Audit – last item was submitted March 2020