

Karl Dean
MAYOR



METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY

DEPARTMENT OF FINANCE
OFFICE OF FINANCIAL ACCOUNTABILITY
700 2nd Avenue South, STE 201
NASHVILLE, TENNESSEE 37210

March 14, 2011

Mr. Duane Phillips
Emergency Communications Center
2060 15th Avenue South
Nashville, TN 37212

Dear Mr. Phillips:

The Office of Financial Accountability has completed a review of a selected number of the FY10 Budget Key Measures Results as reported to the Office of Management and Budget for the year ended June 30, 2010. The purpose of the review was to verify the accuracy of your department's reported results.

As stated in the engagement letter, we randomly selected and tested program results that constitute a minimum of 10% of the department's total reported program budgets. We have completed our review of the supporting documentation and test of the computation of the reported result of the selected FY10 key measure. The result of the testing is attached for your review.

We appreciate the assistance provided by your agency during the course of the review. If you have any questions, please call me at 615-880-1035

Sincerely,

Fred Adom, CPA
Director

Encl

CC: Richard M. Riebeling, Director of Finance
Talia Lomax-O'dneal, Deputy Director of Finance
Dwayne Vance, Emergency Communications Center
Kevin Brown, Office of Financial Accountability, Department of Finance
Brad Thompson, Office of Financial Accountability, Department of Finance
Essie Robertson, Office of Financial Accountability, Department of Finance
Ken Hartlage, Office of Management and Budget, Department of Finance

ATTACHMENT I

Department:	Emergency Communications Center
Purpose:	To verify the accuracy of the department's performance measures as reported within WEBudget.
Scope:	FY 2010
Methodology:	The Office of Financial Accountability randomly selected a sample that consisted of a minimum of 10% of the department's reported budgeted program dollars.
Total Reported Budget:	\$6,905,800.00
Line of Business:	Communications Operations Support
Program:	911 Communications Systems & Equipment Management
Total Tested Budget:	\$485,700.00
Percent Tested:	7.03%
Performance Measure:	% availability of the Computer Aided Dispatch system for use by customers
Reported Data:	99.99%
OFA Calculation:	99.99%
Was selected reported performance measure verified?	Yes

ATTACHMENT II

Department:	Emergency Communications Center
Purpose:	To verify the accuracy of the department's performance measures as reported within WEBudget.
Scope:	FY 2010
Methodology:	The Office of Financial Accountability randomly selected a sample that consisted of a minimum of 10% of the department's reported budgeted program dollars.
Total Reported Budget:	\$6,905,800.00
Line of Business:	Communications Operations Support
Program:	Training Academy
Total Tested Budget:	\$325,000.00
Percent Tested:	4.71%
Performance Measure:	% of MNECC Operations employees demonstrating the delivery of quick, appropriate emergency and non-emergency assistance to the public as indicated by: 90 Percent or higher protocol accuracy (case entry)
Reported Data:	99.00%
OFA Calculation:	99.00%
Was selected reported performance measure verified?	Yes