

Karl Dean
MAYOR



METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY

DEPARTMENT OF FINANCE
OFFICE OF FINANCIAL ACCOUNTABILITY
700 2nd Avenue South, STE 201
NASHVILLE, TENNESSEE 37210

March 27, 2013

Keith Durbin - Director
Information Technology Services
700 2nd Avenue South
PO Box 196300
Nashville, TN 37219-6300

Dear Mr. Durbin:

The Office of Financial Accountability has completed a review of a selected number of the FY12 Budget Key Measures Results as reported to the Office of Management and Budget for the year ended June 30, 2012. The purpose of the review was to verify the accuracy of your department's reported results.

As stated in the engagement letter, we randomly selected and tested program results that constitute a minimum of 10% of the department's total reported program budgets. We have completed our review of the supporting documentation and test of the computation of the reported results of the selected FY12 key measures. The results of the testing are attached for your review.

We appreciate the assistance provided by your agency during the course of the review. If you have any questions, please call me at 615-862-6712.

Sincerely,

A handwritten signature in cursive script that reads "Kevin Brown".

Kevin Brown
Finance Administrator

Encl

CC: Richard M. Riebeling, Director of Finance
Talia Lomax-O'dneal, Deputy Director of Finance
Fred Adom, Director, Office of Financial Accountability, Department of Finance
Brad Thompson, Office of Financial Accountability, Department of Finance
Essie Robertson, Office of Financial Accountability, Department of Finance
Ken Hartlage, Office of Management and Budget, Department of Finance
Gina Gibbs, Office of Management and Budget, Department of Finance

ATTACHMENT I

Department: Information Technology Services

Purpose: To verify the accuracy of the department's performance measures as reported within WEBudget.

Scope: FY 2012

Methodology: The Office of Financial Accountability randomly selected a sample that consisted of a minimum of 10% of the department's reported budgeted program dollars.

Total Reported Budget: \$11,361,500

Line of Business: Strategy & Planning

Program: Strategy & Business Operations

Total Tested Budget: \$480,600

Percent Tested: 4.23%

Performance Measure: Percent of SLAs and OLAs negotiated and signed

Reported Data: 0%

OFA Calculation: 0%

Was selected reported performance measure verified? Yes

ATTACHMENT II

Department:	Information Technology Services
Purpose:	To verify the accuracy of the department's performance measures as reported within WEBudget.
Scope:	FY 2012
Methodology:	The Office of Financial Accountability randomly selected a sample that consisted of a minimum of 10% of the department's reported budgeted program dollars.
Total Reported Budget:	\$11,361,500
Line of Business:	Communication & Infrastructure
Program:	Security Assurance
Total Tested Budget:	\$765,800
Percent Tested:	6.74%
Performance Measure:	Number of security incidents that result in exposure of confidential data
Reported Data:	0
OFA Calculation:	0
Was selected reported performance measure verified?	Yes

ATTACHMENT III

Department: Information Technology Services

Purpose: To verify the accuracy of the department's performance measures as reported within WEBudget.

Scope: FY 2012

Methodology: The Office of Financial Accountability randomly selected a sample that consisted of a minimum of 10% of the department's reported budgeted program dollars.

Total Reported Budget: \$11,361,500

Line of Business: Communication & Infrastructure

Program: Voice Communication Solutions

Total Tested Budget: \$831,400

Percent Tested: 7.32%

Performance Measure: Percent of time telephone numbers are in service

Reported Data: 99.99%

OFA Calculation: 99.99%

Was selected reported performance measure verified? Yes