

Water and Sewer

Administration Line of Business

The purpose of the Administration Line of Business is to provide administrative support services to departments so they can efficiently and effectively deliver results for customers.

Executive Leadership Program

The purpose of the Executive Leadership Program is to provide business policy and decision products to this department so it can deliver results for customers.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	9,084,800	5,426,432	8,983,900	8,967,900	-16,000	-0.2%
	Total	\$9,084,800	\$5,426,432	\$8,983,900	\$8,967,900	-\$16,000	-0.2%
FTEs:	Operations Fund	10.00	10.00	8.00	8.00	0.00	0.0%
	Total	10.00	10.00	8.00	8.00	0.00	0.0%

Performance

No performance measure currently established

Finance Program

The purpose of the Finance Program is to provide financial management to this Metro Department so it can effectively manage its financial resources.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	2,554,396	1,758,115	2,102,400	2,514,100	411,700	19.6%
	Total	\$2,554,396	\$1,758,115	\$2,102,400	\$2,514,100	\$411,700	19.6%
FTEs:	Operations Fund	12.00	12.00	8.00	8.00	0.00	0.0%
	Total	12.00	12.00	8.00	8.00	0.00	0.0%

Performance

Operations & Maintenance Costs per million gallons of water treated

Human Resources Program

The purpose of the Human Resources Program is to provide employment products to department employees so they can receive adequate training, equitable benefits, accurate compensation, safety enhancement and appropriate safety training products that are designed to prevent accidents and injuries more effectively and respond to accidents and injuries that occur.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	413,600	411,474	596,200	678,400	82,200	13.8%
	Total	\$413,600	\$411,474	\$596,200	\$678,400	\$82,200	13.8%
FTEs:	Operations Fund	7.00	7.00	8.00	8.00	0.00	0.0%
	Total	7.00	7.00	8.00	8.00	0.00	0.0%

Performance

Average cost of repairs - Water	na	\$195.88	nr	na
Average cost of repairs - Sewer	na	\$1,995.13	nr	na

IT Applications Support Program

The purpose of the IT Applications Support Program is to provide business recommendations, applications, and project reporting products to MWS Divisions so they can use technologies and technology applications to improve their business processes.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	3,407,700	2,677,437	3,698,500	4,251,600	553,100	15.0%
	Total	\$3,407,700	\$2,677,437	\$3,698,500	\$4,251,600	\$553,100	15.0%
FTEs:	Operations Fund	11.00	11.00	10.00	10.00	0.00	0.0%
	Total	11.00	11.00	10.00	10.00	0.00	0.0%

Performance

No performance measure currently established	na	na	na	na
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Non-allocated Financial Transactions

Central adjustments related to internal service fees, pay adjustments, fringe benefits, non-programmatic changes and departmental "to be determined" budget reductions are reported here. These adjustments will be allocated to individual programs by the department in the upcoming fiscal year.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	752,800	640,601	341,500	819,500	478,000	140.0%
Budget:	Stormwater Fund	112,300	169,952	112,300	129,600	17,300	15.4%
	Total	\$865,100	\$810,553	\$453,800	\$949,100	\$495,300	109.1%
FTEs:	ALOB Nonallocated Tra	0.00	0.00	0.00	0.00	0.00	0.0%
	Total	0.00	0.00	0.00	0.00	0.00	0.0%

Performance

No applicable performance measure	na	na	na	na
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Operations Administration Program

The purpose of the Operations Administration Program is to provide management information products to Metro Water Services employees so they can produce quality water and wastewater products.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	1,858,500	1,559,212	1,809,800	1,385,000	-424,800	-23.5%
	Total	\$1,858,500	\$1,559,212	\$1,809,800	\$1,385,000	-\$424,800	-23.5%
FTEs:	Operations Fund	20.50	20.50	18.50	18.50	0.00	0.0%
	Total	20.50	20.50	18.50	18.50	0.00	0.0%

Performance

No performance measure currently established

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Procurement Program

The purpose of the Procurement Program is to provide purchasing transaction support products to this Metro department so it can obtain needed goods and services in a timely and efficient manner.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	371,100	348,207	361,500	420,200	58,700	16.2%
	Total	\$371,100	\$348,207	\$361,500	\$420,200	\$58,700	16.2%
FTEs:	Operations Fund	7.00	7.00	3.00	3.00	0.00	0.0%
	Total	7.00	7.00	3.00	3.00	0.00	0.0%

Performance

Operations & Maintenance Costs per million gallons of wastewater treated

	na	\$653.60	nr	na
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Customer Service Line of Business

The purpose of the Customer Service Line of Business is to provide billing and collections, meter reading, lobby and cash operations, field activities, phone services, and permits/customer connection products to rate payers so they can conduct business with the utility.

Billing and Collections Program

The purpose of the Billing and Collections Program is to provide billing and collections products to the utility so it can receive proper and timely payments for delivered products, reduce bad debt, and continue efficient operations for ratepayers.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	2,073,000	1,783,191	1,837,900	1,758,400	-79,500	-4.3%
	Total	\$2,073,000	\$1,783,191	\$1,837,900	\$1,758,400	-\$79,500	-4.3%
FTEs:	Operations Fund	15.00	15.00	15.00	15.00	0.00	0.0%
	Total	15.00	15.00	15.00	15.00	0.00	0.0%

Performance

No performance measure
currently established

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Field Activities Program

The purpose of the Field Activities Program is to provide meter information and maintenance products to the utility so it can issue accurate bills in a timely manner, respond to customer requests and provide uninterrupted water service.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	3,613,700	3,195,288	4,038,800	3,818,600	-220,200	-5.5%
	Total	\$3,613,700	\$3,195,288	\$4,038,800	\$3,818,600	-\$220,200	-5.5%
FTEs:	Operations Fund	27.00	27.00	17.50	17.50	0.00	0.0%
	Total	27.00	27.00	17.50	17.50	0.00	0.0%

Performance

No performance measure
currently established

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Lobby and Cash Program

The purpose of the Lobby and Cash Program is to provide customer assistance products to water and wastewater users so they can receive services and make payments using convenient customer assistance venues.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	907,600	708,543	876,200	408,900	-467,300	-53.3%
	Total	\$907,600	\$708,543	\$876,200	\$408,900	-\$467,300	-53.3%
FTEs:	Operations Fund	13.00	13.00	36.00	36.00	0.00	0.0%
	Total	13.00	13.00	36.00	36.00	0.00	0.0%

Performance

No performance measure
currently established

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Meter Reading Program

The purpose of the Meter Reading Program is to provide meter readings to the Billing and Collections Program so they can provide utility customers with accurate and timely bills.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	627,200	723,460	764,800	468,100	-296,700	-38.8%
	Total	\$627,200	\$723,460	\$764,800	\$468,100	-\$296,700	-38.8%
FTEs:	Operations Fund	10.00	10.00	10.00	10.00	0.00	0.0%
	Total	10.00	10.00	10.00	10.00	0.00	0.0%

Performance

No performance measure currently established

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Permits and Customer Connections Program

The purpose of the Permits and Customer Connections Program is to provide infrastructure and connection assistance products to utility contractors and developers so they can connect to our water and wastewater systems in a timely manner and proceed with their desired projects.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	0	48,397	0	0	0	0.0%
	Total	\$0	\$48,397	\$0	\$0	\$0	0.0%
FTEs:	Operations Fund	0.00	0.00	0.00	0.00	0.00	0.0%
	Total	0.00	0.00	0.00	0.00	0.00	0.0%

Performance

No performance measure currently established

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Phone Center Program

The purpose of the Phone Center Program is to provide customer assistance products to water and wastewater users so they can receive services and make payments using convenient telephone customer service methods.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	1,553,400	1,719,911	1,466,500	1,895,900	429,400	29.3%
	Total	\$1,553,400	\$1,719,911	\$1,466,500	\$1,895,900	\$429,400	29.3%
FTEs:	Operations Fund	28.00	28.00	40.00	40.00	0.00	0.0%
	Total	28.00	28.00	40.00	40.00	0.00	0.0%

Performance

No performance measure currently established

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Distribution and Collection Line of Business

The purpose of the Distribution and Collection Line of Business is to provide planning, and sewer and water maintenance products to the utility in order to deliver water and collect and transport wastewater.

Planning Program

The purpose of the Distribution and Collection Planning Program is to provide field investigation and maintenance scheduling products to MWS, other utility personnel and contractors so they can provide scheduled maintenance and timely repairs to the distribution and collection systems.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	3,746,900	4,168,798	12,057,400	11,161,600	-895,800	-7.4%
	Total	\$3,746,900	\$4,168,798	\$12,057,400	\$11,161,600	-\$895,800	-7.4%
FTEs:	Operations Fund	13.50	13.50	10.50	10.50	0.00	0.0%
	Total	13.50	13.50	10.50	10.50	0.00	0.0%

Performance

No performance measure
currently established

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Sewer Maintenance Program

The purpose of the Sewer Maintenance Program is to provide sewer system repair and maintenance products to MWS (Metro Water Services) so it can provide maintenance at a competitive cost.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	5,804,900	5,901,799	2,938,300	2,004,000	-934,300	-31.8%
	Total	\$5,804,900	\$5,901,799	\$2,938,300	\$2,004,000	-\$934,300	-31.8%
FTEs:	Operations Fund	52.00	52.00	52.00	52.00	0.00	0.0%
	Total	52.00	52.00	52.00	52.00	0.00	0.0%

Performance

No performance measure
currently established

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Water Maintenance Program

The purpose of the Water Maintenance Program is to provide water system repair and maintenance products to MWS so it can minimize emergency repairs.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	12,369,200	12,466,436	6,010,600	8,471,300	2,460,700	40.9%
	Total	\$12,369,200	\$12,466,436	\$6,010,600	\$8,471,300	\$2,460,700	40.9%
FTEs:	Operations Fund	109.00	109.00	109.50	109.50	0.00	0.0%
	Total	109.00	109.00	109.50	109.50	0.00	0.0%

Performance

No performance measure
currently established

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Engineering Line of Business

The purpose of the Engineering Line of Business is to provide new development review and approval, master planning, design, contract and construction administration, and customer advocacy products to customers requesting connection to our systems and to MWS so that they can connect to our systems and/or receive timely and accurate technical support.

Contract Administration Program

The purpose of the Contract Administration Program is to provide contract administration, property rights, acquisitions, customer advocacy, and technical/legislative support products to citizens, elected officials, government agencies and the development community so they can have cost-effective, environmentally safe and reliable water and wastewater systems.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	839,910	683,635	2,201,600	2,257,200	55,600	2.5%
	Total	\$839,910	\$683,635	\$2,201,600	\$2,257,200	\$55,600	2.5%
FTEs:	Operations Fund	59.00	59.00	36.00	36.00	0.00	0.0%
	Total	59.00	59.00	36.00	36.00	0.00	0.0%

Performance

No performance measure currently established

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Design and Development Review Program

The purpose of the Design and Development Review Program is to provide engineering design and technical guidance products to MWS' Engineering Inspections Program and developers so they can build projects within established timelines and according to specified plans.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	793,000	871,474	549,200	1,006,500	457,300	83.3%
	Total	\$793,000	\$871,474	\$549,200	\$1,006,500	\$457,300	83.3%
FTEs:	Operations Fund	19.00	19.00	18.00	18.00	0.00	0.0%
	Total	19.00	19.00	18.00	18.00	0.00	0.0%

Performance

No performance measure currently established

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Inspection Program

The purpose of the Inspection Program is to provide construction management products to MWS infrastructure and maintenance so they can have properly functioning new collection and distribution facilities delivered within the time and contract budget.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	255,500	467,896	0	0	0	0.0%
	Total	\$255,500	\$467,896	\$0	\$0	\$0	0.0%
FTEs:	Operations Fund	0.00	0.00	0.00	0.00	0.00	0.0%
	Total	0.00	0.00	0.00	0.00	0.00	0.0%

Performance

No performance measure
currently established

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System Improvements and Planning Program

The purpose of the System Improvements and Planning Program is to provide system improvements, analysis, and mapping products to other MWS divisions and to current and future utility customers so they can have safe and reliable quantity of water and safe and reliable capacity of wastewater services.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	269,694	532,969	0	0	0	0.0%
	Total	\$269,694	\$532,969	\$0	\$0	\$0	0.0%
FTEs:	Operations Fund	0.00	0.00	0.00	0.00	0.00	0.0%
	Total	0.00	0.00	0.00	0.00	0.00	0.0%

Performance

No performance measure
currently established

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Stormwater Line of Business

The purpose of the Stormwater Line of Business is to provide development review and permitting, master planning, routine and remedial maintenance, and improved watershed water quality products to residents of Davidson County (excluding incorporated cities inside Metro) so that they can have a reduced potential for property damage, safe roadways and improved stream water quality.

Development Review and Permitting Program

The purpose of the Development Review and Permitting Program is to provide information, technical guidance/feedback, and regulatory oversight products to the development community so they can obtain approvals and permits in a timely manner to pursue development according to Metro Stormwater guidelines.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Stormwater Fund	1,533,200	1,387,251	1,533,200	1,688,000	154,800	10.1%
	Total	\$1,533,200	\$1,387,251	\$1,533,200	\$1,688,000	\$154,800	10.1%
FTEs:	Stormwater Fund	18.00	18.00	17.00	17.00	0.00	0.0%
	Total	18.00	18.00	17.00	17.00	0.00	0.0%

Performance

No performance measure
currently established

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Master Planning Program

The purpose of the Master Planning Program is to provide non-structural and structural flood mitigation products to the community so they can enjoy safe roadways and reduced property damage through improved capacity of the major stormwater system.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Stormwater Fund	174,500	156,215	174,500	181,600	7,100	4.1%
	Total	\$174,500	\$156,215	\$174,500	\$181,600	\$7,100	4.1%
FTEs:	Stormwater Fund	3.00	3.00	3.00	3.00	0.00	0.0%
	Total	3.00	3.00	3.00	3.00	0.00	0.0%

Performance

No performance measure
currently established

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Remedial Maintenance Program

The purpose of the Remedial Maintenance Program is to provide system repair and additional products to the community so they can enjoy safe roadways and reliable performance of the stormwater system.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Stormwater Fund	5,457,900	5,665,940	5,457,800	8,989,900	3,532,100	64.7%
	Total	\$5,457,900	\$5,665,940	\$5,457,800	\$8,989,900	\$3,532,100	64.7%
FTEs:	Stormwater Fund	15.00	15.00	14.00	14.00	0.00	0.0%
	Total	15.00	15.00	14.00	14.00	0.00	0.0%

Performance

No performance measure
currently established

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Routine Maintenance Program

The purpose of the Routine Maintenance Program is to provide existing stormwater system cleaning and repair products to the community so they can enjoy safe roadways and reduced property damage through proactive mitigation of stormwater system impairments.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Stormwater Fund	5,608,000	3,745,976	5,608,100	5,630,500	22,400	0.4%
	Total	\$5,608,000	\$3,745,976	\$5,608,100	\$5,630,500	\$22,400	0.4%
FTEs:	Stormwater Fund	42.00	42.00	40.00	40.00	0.00	0.0%
	Total	42.00	42.00	40.00	40.00	0.00	0.0%

Performance

No performance measure currently established

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Water Quality Program

The purpose of the Water Quality Program is to provide compliance with the Phase I Metro NPDES (National Pollution Discharge Elimination System) and MS4 (Municipal Separated Storm Sewer System) permit to the Tennessee Department of Environment and Conservation (TDEC) so they can be assured that Metro is in compliance with the NPDES (National Pollution Discharge Elimination System) permit.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Stormwater Fund	1,557,300	1,286,937	1,557,300	1,723,600	166,300	10.7%
	Total	\$1,557,300	\$1,286,937	\$1,557,300	\$1,723,600	\$166,300	10.7%
FTEs:	Stormwater Fund	15.00	15.00	15.00	15.00	0.00	0.0%
	Total	15.00	15.00	15.00	15.00	0.00	0.0%

Performance

No performance measure currently established

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Wastewater Operations Line of Business

The purpose of the Wastewater Operations Line of Business is to provide treatment, maintenance, security and laboratory services to MWS and its customers so that they can have safe water resources.

Collection Facilities Operations and Maintenance Program

The purpose of the Collection Facilities Operations and Maintenance Program is to provide operations and technical maintenance products to MWS Operations, Engineering and System Services Divisions so they can provide wastewater collection and treatment services for MWS customers.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	8,562,800	8,660,825	8,643,500	8,323,400	-320,100	-3.7%
	Total	\$8,562,800	\$8,660,825	\$8,643,500	\$8,323,400	-\$320,100	-3.7%
FTEs:	Operations Fund	29.00	29.00	37.50	37.50	0.00	0.0%
	Total	29.00	29.00	37.50	37.50	0.00	0.0%

Performance

No performance measure currently established

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Laboratory Compliance Program

The purpose of the Laboratory Compliance Program is to provide water quality and compliance reports, analytical data and support products to MWS (Metro Water Services) so they can have timely and accurate data that enables them to operate efficiently and in compliance with regulations.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	2,604,400	2,320,901	2,622,100	2,551,800	-70,300	-2.7%
	Total	\$2,604,400	\$2,320,901	\$2,622,100	\$2,551,800	-\$70,300	-2.7%
FTEs:	Operations Fund	15.00	15.00	38.50	38.50	0.00	0.0%
	Total	15.00	15.00	38.50	38.50	0.00	0.0%

Performance

No performance measure currently established

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Plant Maintenance Program

The purpose of the Plant Maintenance Program is to provide preventive and corrective maintenance products to MWS Operations so they can have plants that operate at optimum required capacity.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	7,222,200	6,507,119	6,887,400	6,945,000	57,600	0.8%
	Total	\$7,222,200	\$6,507,119	\$6,887,400	\$6,945,000	\$57,600	0.8%
FTEs:	Operations Fund	101.00	101.00	99.00	99.00	0.00	0.0%
	Total	101.00	101.00	99.00	99.00	0.00	0.0%

Performance

No performance measure currently established

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Security Program

The purpose of the Security Program is to provide security and protection products to MWS so they can continue operations to provide safe drinking water and wastewater treatment free of security breaches.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	293,900	1,093,304	1,132,000	1,131,900	-100	0.0%
	Total	\$293,900	\$1,093,304	\$1,132,000	\$1,131,900	-\$100	0.0%
FTEs:	Operations Fund	2.00	2.00	2.00	2.00	0.00	0.0%
	Total	2.00	2.00	2.00	2.00	0.00	0.0%

Performance

No performance measure currently established

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Wastewater Treatment Plant Operation Program

The purpose of the Wastewater Treatment Plant Operation Program is to provide wastewater treatment products for the community so they can be assured of fishable and swimmable water resources.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	24,148,400	22,591,848	24,305,100	23,727,800	-577,300	-2.4%
	Total	\$24,148,400	\$22,591,848	\$24,305,100	\$23,727,800	-\$577,300	-2.4%
FTEs:	Operations Fund	49.00	49.00	49.00	49.00	0.00	0.0%
	Total	49.00	49.00	49.00	49.00	0.00	0.0%

Performance

No performance measure currently established

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Water Operations Line of Business

The purpose of the Water Operations Line of Business is to provide treatment, maintenance, security and laboratory services to MWS and its customers so that they can have a safe drinking water supply of reliable quantity with sufficient water pressure.

Distribution Facilities Operations and Maintenance Program

The purpose of the Distribution Facilities Operations and Maintenance Program is to provide operations, technical maintenance services and monitoring of the distribution system to MWS Operations, Engineering and System Services Divisions so they can provide safe drinking water of reliable quantity for Metro Water Services' customers.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	5,311,600	4,617,989	5,283,000	4,813,200	-469,800	-8.9%
	Total	\$5,311,600	\$4,617,989	\$5,283,000	\$4,813,200	-\$469,800	-8.9%
FTEs:	Operations Fund	15.00	15.00	15.00	15.00	0.00	0.0%
	Total	15.00	15.00	15.00	15.00	0.00	0.0%

Performance

No performance measure
currently established

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Laboratory Compliance Program

The purpose of the Laboratory Compliance Program is to provide water quality and compliance reports, analytical data and support products to MWS (Metro Water Services) so they can have timely and accurate data that enables them to operate efficiently and in compliance with regulations.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	354,800	288,848	354,900	230,100	-124,800	-35.2%
	Total	\$354,800	\$288,848	\$354,900	\$230,100	-\$124,800	-35.2%
FTEs:	Operations Fund	15.00	15.00	15.00	15.00	0.00	0.0%
	Total	15.00	15.00	15.00	15.00	0.00	0.0%

Performance

No performance measure
currently established

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Plant Maintenance Program

The purpose of the Plant Maintenance Program is to provide preventive and corrective maintenance products to MWS Operations so they can have plants that operate at optimum required capacity.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	2,557,400	2,377,673	2,624,300	2,487,600	-136,700	-5.2%
	Total	\$2,557,400	\$2,377,673	\$2,624,300	\$2,487,600	-\$136,700	-5.2%
FTEs:	Operations Fund	45.00	45.00	42.00	42.00	0.00	0.0%
	Total	45.00	45.00	42.00	42.00	0.00	0.0%

Performance

No performance measure
currently established

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Security Program

The purpose of the Security Program is to provide protection of critical assets and employees for MWS (Metro Water Services) in order to continue to provide safe drinking water and wastewater treatment.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	1,581,700	933,480	930,700	930,700	0	0.0%
	Total	\$1,581,700	\$933,480	\$930,700	\$930,700	\$0	0.0%
FTEs:	Operations Fund	1.00	1.00	0.00	0.00	0.00	0.0%
	Total	1.00	1.00	0.00	0.00	0.00	0.0%

Performance

No performance measure currently established

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Water Treatment Plant Operation Program

The purpose of the Water Treatment Plant Operation Program is to provide a safe supply of drinking water for community use and fire protection to all MWS customers so they can have potable and aesthetically pleasing water of reliable quantity and pressure.

Budget	Performance Summary	2015 Budget	2015 Actuals	2016 Budget	2017 Budget	FY16-FY17 Difference	FY16-FY17 % Change
Budget:	Operations Fund	15,242,800	13,500,626	15,758,800	15,748,200	-10,600	-0.1%
	Total	\$15,242,800	\$13,500,626	\$15,758,800	\$15,748,200	-\$10,600	-0.1%
FTEs:	Operations Fund	28.00	28.00	30.00	30.00	0.00	0.0%
	Total	28.00	28.00	30.00	30.00	0.00	0.0%

Performance

No performance measure currently established

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