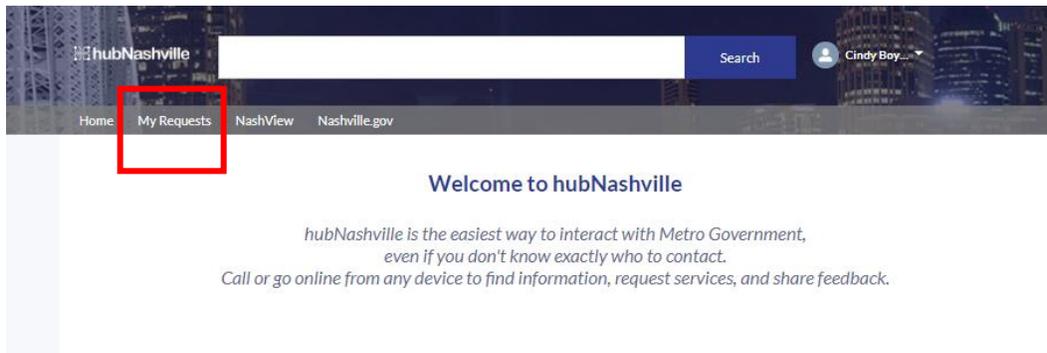


Track Your Requests in hubNashville Online

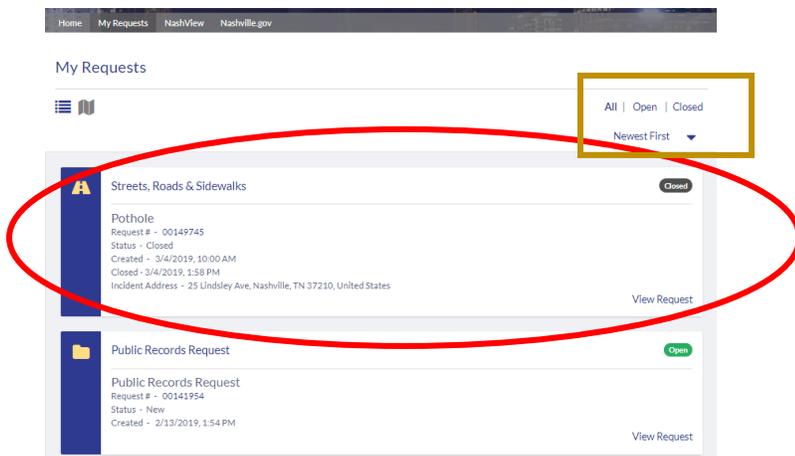
If you have created an account in hubNashville, you can log in any time to see the progress of your Requests.

When you are logged in, either on the website or on your mobile device, you can select the My Requests tab to see your Request details. Log in, and click on 'My Requests'.

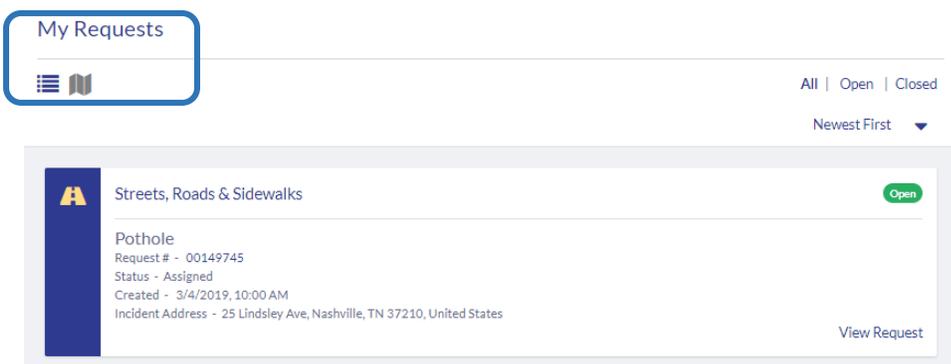


 You will see a list of the Requests you have entered into hubNashville, with the status and other details readily available on a request card.

 You can filter your results to see only Open requests, only Closed requests, or All requests. You can also click the down arrow under those options to sort by 'Newest First' or 'Oldest First'.



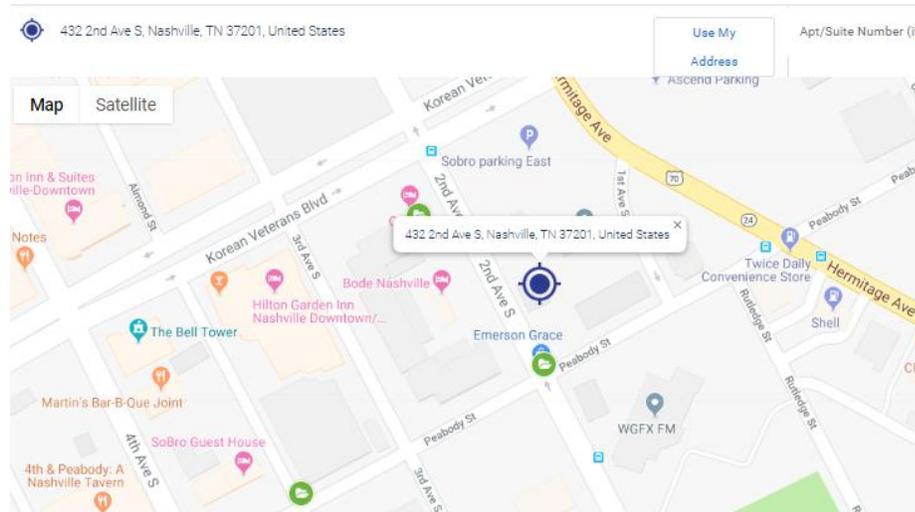
Just under 'My Requests' in the upper left of the screen, you can select an icon to view the requests on cards or on a map.



Click this icon to view cards, as shown above:



Click this icon to view requests on a map:



On the map above, note the green circles with an open file folder inside. Those represent open requests. A gray circle with a closed file folder inside represents closed requests.

On each card, you can click on the Request # or on the 'View Request' button to see more details.

A Streets, Roads & Sidewalks Open

Pothole

Request # - 00149745

Status - Assigned

Created - 3/4/2019, 10:00 AM

Incident Address - 25 Lindsley Ave, Nashville, TN 37210, United States

[View Request](#)

Request
00149745

| Category | Request Type | Status | Indicator |
|----------------------------|--------------|----------|-------------------|
| Streets, Roads & Sidewalks | Pothole | Assigned | OPEN |

DETAIL FILES & RELATED ARTICLES

Request Information

| | | | |
|------------------------|-------------|------------------|-----------------------------|
| Request Number | 00149745 | Date/Time Opened | 3/4/2019 4:00 PM |
| Status | Assigned | Date/Time Closed | |
| Status Detail | | Contact Name | Cindy Boyer |
| Link to ePermits | N/A | | |
| Resolution Description | closed test | | |

Description Information

| | |
|-------------|------------------------|
| Subject | Pothole in the Roadway |
| Description | THIS IS A TEST! |

Click on the 'Files & Related Articles' tab to see any attached documents or pictures that you uploaded, or any Comments you or someone in the assigned department have entered.

DETAIL FILES & RELATED ARTICLES

Request Comments (0)

Files (1)

pothole
Mar 5, 2019 • 159KB • png

Remember you have to be logged in to be able to see Requests. You can only view Requests that were entered when you were logged in.