Metro Information Security Agreement (ISA) Section Selection Matrix

Use this matrix to determine which sections to include in the contract. The following sections are required for all draft contracts:

- **General Terms and Conditions**
- **Definitions**

The following sections will be necessary dependent upon how the respondent answers the ISA Questionnaire. For example, if the vendor responded "Yes" in Question 1, then you would include Sections **PAT**, **PES** and **SOFT** .

Sections	1	2	3	4	5	6	7	8	9	10	11	12
Section AST – Agent Security and Training		X	X	X	X	X			X			X
Section AV – Protection Against Malicious Software		X	X	X					X			
Section BU – Information Backup, Contingency and Risk Management		X								X		X
Section BAA – Business Associate Agreement								X				
Section CSP – Cloud Service Providers												X
Section DEV – Development											X	
Section DMH – Device and Storage Media Handling		X	X	X			X		X			
Section ENC – Encryption and Transmission of Data		X	X	X					X			
Section IR – Incident Response		X	X	X						X		X
Section LOG – Audit Logs		X		X		X			X			
Section NET – Network Security			X	X		X			X			
Section PAT – Patch Creation and Certification	X			X								
Section PCI – Payment Card Industry Security Standards									X			
Section PES – Physical and Environmental Security	X		X	X	X	X	X			X		
Section REM – Remote Access to Network / System					X	X						
Section SOFT – Software / System Capability	X											
Section VMGT – External Party System Management Requirements		X		X						X		X