

## **Housing specific disaster recover information:**

### Important information if your property experienced damage:

Prior to accepting an offer to purchase your home, seek council from a trusted advisor.

Do not pay contractors in cash. Make payments in installments based on an agreed upon contract and verified scope of work.

**Keep receipts and take pictures of everything.** In order to qualify for federal aid through FEMA, this documentation will be crucial to your aid application.

If you have insurance, start with a call to your insurance company. The Department of Commerce & Insurance has mobile sites up to allow people to register claims.

If you have a mortgage, reach out to your mortgage service company to update them about your situation.

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### Disaster Assistance Centers:

**If you were affected by the tornado in anyway, please visit one of the three Disaster Assistance Centers.** We encourage you to register with FEMA and the Red Cross as soon as possible in order to qualify for assistance and direct support.

Disaster Assistance Centers are open 9a-6p, 7 days a week.

#### **Locations:**

**Hadley Park Community Center**

**East Park Community Center**

**Hermitage Community Center**

The following are resources that Metro Nashville has been made aware of. This list is not comprehensive and will be updated on an ongoing basis.

#### Shelter:

**Airbnb:** please visit Airbnb Open Homes website to seek free emergency housing or offering your home for those in need; <https://www.airbnb.com/openhomes/disaster-relief/tntornado20>

#### **Tennessee Housing Development Agency**

Individuals or households that have been displaced by storm damage can use this resource to locate short-term or permanent rental housing options. The listings have been provided by property managers and landlords and includes information about specific needs, such as income restrictions, pets and accessibility. The site is also available in Spanish.

[www.TNHousingSearch.org](http://www.TNHousingSearch.org) or by phone at 1-877-428-8844

**Federal Home Loan of Cincinnati Disaster Reconstruction Program:** Offers grants of up to \$20,000 to help eligible households rehabilitate their home. Renters may qualify for up to \$5,000 for down payment assistance on the purchase of a home. Information can be found at <https://www.fhlbcin.com/media/2558/homebuyer-flyer.pdf>

#### General:

##### **Replacement Housing Documents**

Victims of this week's deadly tornado can get property documents — which may be needed for insurance and mortgage purposes — from the Davidson County Register of Deeds office. Copies of deeds and other documents are available at no charge to those affected by the storm.

The Register of Deeds office is located inside Bridgestone Arena at 501 Broadway. Free parking is provided for the office's customers on Broadway between 6th and 7th Avenues in front of First Baptist Church. For information, call 615-862-6790

##### **Up to date information:**

TEMA has a site of recovery information that is updated regularly.

<https://www.tn.gov/tema/get-involved/flooding-and-severe-weather-response.html>

#### Financial Education:

**TN Division of Consumer Affairs:** If you know about any potential price gouging, fraud, scams or other consumer issues, call 615-741-4737 or email [consumer.affairs@ag.tn.gov](mailto:consumer.affairs@ag.tn.gov)

**MNPD Fraud Division:** If you experience any criminal behavior including pressure from a company or aggressive sales tactics, please call the non-emergency line and inform MNPD at 615-862-8600

**Tornado Relief Assistance from REALTORS Relief Foundation:** residents affected by the tornado may apply for relief from the REALTORS Relief Foundation. The RRF will provide up to \$1,000 to each qualified applicant while funds are available. The deadline to apply is June 30, 2020. Information can be found at [www.greaternashvillirealtors.org](http://www.greaternashvillirealtors.org)

Storage:

**U-Haul:** Various locations; 615-356-2550 to be routed to closest location; Offering 30 days of free storage to tornado victims

**Stache Storage:** Offering free storage for those affected by the tornado. Visit [www.stache.com](http://www.stache.com) for details

Transport:

**WeGo:** Red Cross is providing free 31 day buss passes, courtesy of WeGo, at all Disaster Assistance Centers

**Navarre Corp:** Offering transport services for wheelchair-bound individuals.  
[tyler.pinson@navarrecorp.com](mailto:tyler.pinson@navarrecorp.com) or (229) 328-9182

**Bandago, Sharky:** Offering free van assistance needed for medical transport or to provide transport for tornado victims. Call 415-401-7659 for assistance.