



METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY

John Cooper
Mayor

OFFICE OF EMERGENCY MANAGEMENT
2060 15TH AVENUE SOUTH
NASHVILLE, TENNESSEE 37212

FOR IMMEDIATE RELEASE
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2/20/2021: Nashville Office of Emergency Management Winter Weather Evening Update

Metro Public Works continues to clear roadways and Metro Social Services plans Extreme Cold Weather Shelter Saturday Night

NASHVILLE, Tenn. (February 20, 2021) –All non-essential Metro Nashville-Davidson County facilities remained closed Friday, February 19, 2021 as Metro Nashville-Davidson County continued to experience it's longest stretch of below freezing temperatures in 43 years. The ice, snow and sleet created dangerous road conditions that continue Saturday, February 20.

Essential services, such as Metro Police and Nashville Fire emergency response, as well as road work and emergency cold weather sheltering, will continue.

To request non-emergency Metro services, visit hub.nashville.gov, use the hubNashville 311 app, or call 311 from 8 a.m.-5 p.m. Monday through Friday.

Most Metro Nashville-Davidson County facilities that were open prior to the severe winter weather will resume normal operation on Monday, February 22.

Metro Public Health Department:

The Metro Public Health Department will reopen the COVID-19 Vaccine Clinic at the Music City Center starting **Saturday, February 20**. The clinic was closed Tuesday, Feb. 16 – Friday, Feb 19 due to the severe winter weather in Nashville.

To reduce overcrowding, MPHD will only provide first and second doses over the weekend for people who are scheduled to receive their shot this weekend.

The Davidson County vaccine clinic will be open seven days a week offering the vaccine at regular hours – 8 a.m. until 4 p.m. Please plan to arrive no later than 3:30 p.m.

MPHD recommends those who were due to have their second shot return to the clinic on the day of the week they were originally supposed to receive their second dose. This should help alleviate long lines and reduce wait times.

For example, if you were to return on Tuesday of this week, then please come next Tuesday for your second dose.

The Health Department will be contacting those who were scheduled to receive their first shot Feb. 16-19 to reschedule their appointment. Those who had an appointment for the first shot Feb 16-19 should NOT come to the COVID-19 Vaccine Clinic until they have scheduled a new appointment.

The Health Department has properly stored the vaccine allocated for Feb. 16-19 and the vaccine is safe.

MPHD expects to receive an additional shipment of vaccine early next week. All MPHD clinics will resume normal business hours on Monday, Feb. 22.

Metro Animal Care and Control will be operating on its normal schedule beginning Saturday, February 20.

COVID-19 Community Assessment Centers:

COVID-19 Community Assessment Centers operated by Meharry Medical College, at the site of the Former KMART and Meharry Medical College sustained damage due to ice that accumulated on tents. Crews are working through the weekend to make repairs to these sites.

However, if the sites cannot open on Monday there will be an update on how to get tested for COVID-19.

Metro Nashville Public Works:

All Metro Convenience Centers will be closed Saturday, February 20th.

Trash & Recycling Updates

Trash and recycling collection has been suspended for the rest of this week. Trash and recycling collection will resume as normal [beginning Monday, February 22nd](#). Residents who missed their monthly recycling collection date due to the winter weather will have a rescheduled collection date, seen below. Fourth week recycling collection will not be impacted and will resume as normal.

**Recycling Collection Schedule for
3rd Week Recycling Customers**

<u>Regular Collection</u>	→	<u>Rescheduled Collection</u>
3RD MONDAY	→	MONDAY, FEB. 22
3RD TUESDAY	→	TUESDAY, FEB. 23
3RD WEDNESDAY	→	WEDNESDAY, FEB. 24
3RD THURSDAY	→	THURSDAY, FEB. 25
3RD FRIDAY	→	FRIDAY, FEB. 26

Please leave you cart at the curb until its picked up. If it is not picked up within 72 hours, visit hub.Nashville.gov or call 311 and report it as a missed collection.

**Metro Nashville
Public Works**
Improving the Quality of Life for Nashvillians and Our Visitors

Snow & Ice Removal Updates

MPW crews continue to plow and salt roadways across Davidson County. Crews have been out since [5:30AM Sunday morning](#) running 12-hour shifts through the queue of requests submitted via hubNashville.

WeGo Public Transit:

For the remainder of service on **Friday, February 19**, WeGo Public Transit will continue operating limited routes. These same routes will begin the service day on **Saturday, February 20** at their regularly scheduled times. Weather and road conditions pending, all local routes are expected to resume scheduled service on **Sunday, February 21**, though some routes may still operate on snow detours.

As a reminder, the bus routes currently in operation for the remainder of the day and scheduled to run tomorrow morning on snow detours (where applicable) are:

- 3 West End/White Bridge
- 23 Dickerson Road
- 4 Shelby
- 29 Jefferson
- 7 Hillsboro
- 50 Charlotte Pike
- 8 8th Avenue South
- 52 Nolensville Pike
- 17 12th Avenue South
- 55 Murfreesboro Pike
- 18 Airport (interstate service only)
- 56 Gallatin Pike
- 22 Bordeaux

WeGo Access will resume regularly scheduled trips and service, though customers should prepare for delays as drivers navigate secondary and neighborhood streets that may not be cleared yet. Access on Demand will resume service on Monday, February 22.

The Customer Care Call Center and Information Window at WeGo Central will be open this weekend from 8 a.m. to 5 p.m. on Saturday and 10:30 a.m. to 2:30 p.m. on Sunday to help answer customer questions about service.

Metro Social Services Extreme Cold Weather Shelter:

MSS is asking all people to use Nashville Rescue Mission as the main access point throughout the day. Metro is coordinating with Nashville Rescue Mission.

An Extreme Cold Weather Shelter will open Saturday, February 20, at the Nashville Fairgrounds at 7:00 pm.

The shelter is located at 500 Wedgewood Avenue, Nashville, TN 37203. The shelter is **separate** from the COVID-19 Homeless Shelter in operation at the Nashville Fairgrounds.

Due to COVID-19 protocols, Metro Social Services will encourage people to enter the shelters in the evening and then stay inside the shelter.

Metro Social Services is in touch with nonprofits to coordinate their questions around transportation, etc.

People should use the Nashville Rescue Mission first. People with pets are welcome at the Extreme Cold Weather Shelter.

You can find more information about the Nashville Cold Weather Community Response plan, including future Extreme Cold Weather Shelter openings at this [web site](#).

OEM Cold Patrols:

The Nashville OEM ESU Members will continue cold patrols Saturday evening to check on members of the homeless community who are out in the cold.

OEM ESU Members will also provide blankets, gloves, hand warmers and other care items to those who would like them.

Transportation to the Extreme Cold Weather Overflow Shelter or other sheltering options will be arranged for people who want to get out of the cold.

Community Resource Center of Nashville

CRC is asking for donations of hand warmers, gloves, hats and blankets.

Please consider donating through <http://bit.ly/DonatetoCRCNashville>.

[CRC has an Amazon wish list](#) which is up and running, as well for donations.

Metro Nashville Police Department:

The MNPd continues to urge motorists to use extreme caution on neighborhood and secondary roads through the weekend.

Nashville Public Library:

Bordeaux Branch Library remains closed due to hazardous conditions on the property. These library locations resumed service at noon and close at 5 PM:

- Main Library
- Bellevue
- Hermitage
- Madison
- Southeast

Public computer reservations will be available at these locations:

- Main Library
- Bellevue
- Madison
- Southeast

NPL is asking out of an abundance of caution, for patrons to please call their library location for the latest updates before heading out.

Online services, including our online catalog, can be accessed at <http://library.nashville.gov>.

Metro Nashville-Davidson County Operations Update:
Check here for: [Updated Metro Government Closures](#)

Metro Nashville Public Schools:

On Friday, February 19, MNPS opened virtually. This means attendance was taken and all students, whether they would normally report to school in person or virtually, were to log in and prepare for a full day of learning remotely.

Any additional closures after Thursday would result in extending the school year. As such, the district will be relying on virtual school days for any inclement weather events for the remainder of the school year.

Revised Phase-in Schedule for Students

As a result of the winter weather, MNPS will be adjusting the phase-in of students back into school buildings for in-person learning.

- 5th and 9th grade students will return on Tuesday, Feb. 23 (originally scheduled for Thursday, Feb. 18)
- Grades 6, 7, and 8 will return on Friday, Feb. 26 (originally scheduled for Thursday, Feb. 25)
- Grades 10, 11, and 12 will return on Wednesday, March 3, as originally scheduled.

Each day prior to the return of students will be an asynchronous learning day for those grade levels about to return. This will give teachers and staff time to prepare for the return of students.

This phase-in process is for students whose parents chose the in-person learning option back in September or December. Those who chose virtual learning will remain virtual for the remainder of the school year.

Nashville Community Education:

If students need to get in touch with NCE email cecinfo@nashville.gov.

Metro Social Services update:

Metro Social Services will be open Monday. The offices will be open for people with appointments during business hours.

People in need should call 615-862-6432 to make appointments.

MDHA:

Staff plan to return to the MDHA offices at 7:30 a.m. Monday February 22.

Metro Action Commission (MAC):

Testing for the Adult Education HiSet Practice Test (GED) will be postponed from Wednesday, February 17 to Wednesday, February 24 if weather permits.

Courts:

General Sessions Court will be open Monday and resuming the dockets GSC conducted before the inclement weather. Civil dockets will remain closed as they were before the inclement weather.

The Criminal Court Clerk's office is closed other than the Bond office. If anyone has questions, they can reach someone in the Bond office at 615-862-5670.

Juvenile Court will resume normal operation Monday, February 22.

State Trial Courts:

All State Trial Courts resume normal operation Monday, February 22.

Public Defender of Metro Nashville and Davidson County:

Public Defender's public lobby is closed Friday, February 19.

Essential staff members will be in the office to work court dockets that are running Friday and staff will be available by phone.

Office of the Circuit Court Clerk:

Circuit Court Clerk's office returns to normal operations on Monday, February 22.

Clerk and Master's Office:

The Clerk and Master's Office returns to normal operations Monday, February 22.

Office of Family Safety:

For Order of Protection Help 24/7 call 615-880-1100 between 9am-5pm.

Please call 615-880-1101 after hours.

The Davidson County Clerk's Office:

The Davidson County Clerk's Office plans to return to normal business hours Monday, February 22.

The Davidson County Trustee's Office:

The Davidson County Trustee's Office returns to normal operations Monday, February 22.

The Donelson Hermitage Virtual Tax Relief Workshop is still scheduled for Thursday, February 18, 2021, at 6:00 PM.

Davidson County Register of Deeds:

For information about doing business with the Register of Deeds during COVID, please visit <https://www.nashville.gov/Register-of-Deeds.aspx>

Assessor of Property:

The Assessor of Property Office remains closed to walk-in constituency services due to Covid-19 pandemic.

If you are needing to appear in person, please call [615.862.6080](tel:615.862.6080) once you arrive at our office door, or call in advance to schedule a meeting.

We are located inside the Howard Building at 700 2nd Avenue South, Suite 210, Nashville. You can also contact us by email at assessorweb.gov or check our website at www.padctn.org to obtain information regarding your property and for updates.

Metro Arts:

Metro Arts will be open during regular business hours as staff work remotely.

Residents may find information on how to [attend meetings](#) and [contact staff](#) at MetroArtsNashville.com.

Beer Board:

The Beer Board offices are closed Monday February 22. Staff is working remotely.

Metro Parks:

Nature Centers, Fort Negley, and Community Centers remain closed until Monday, February 22

UT-TSU Extension:

UT-TSU Extension will be open but operating remotely. Extension agents can be reached through social media or by emailing aes@nashville.gov

The Metro Historical and Historic Zoning Commission:

MHC will be open during regular business hours as staff return to the office on Monday, February 22.

Nashville Farmers' Market:

The Nashville Farmers' Market will reopen indoor and outdoor facilities on Saturday, February 20 at 10 am. Regular hours resume Sunday.

Customers can order essential groceries by visiting nashvillefarmersmarket.org

Staff will work remotely and may be reached by calling 615-880-2001 or by email at: farmersmarket@nashville.gov

Davidson County Election Commission:

For more information call (615) 862-8600 or email vote.questions@nashville.gov

Metro Codes:

Inspectors return to field on Monday February 22. Office remains closed due to COVID-19 precautions.

eBid Nashville:

eBid Nashville returns to normal operations on Monday, February 22.

Human Relations:

Human Relations staff continue to work remotely.

OEM Cold Patrol Results:

Saturday 2/13/2021

*8 Personnel - 48 manhours

119 Blankets Distributed (all time high)

12 Blue Plastic Tarps
36 Care Packages Created by Belmont Students

Sunday 2/14/2021

*8 ESU Personnel - 68 Manhours
25 Blankets Distributed
22 Care Packages Created by Belmont Students
6 People transported to shelter

Monday 2/15/2021

*8 ESU Personnel – 56 Manhours
17 Blankets Distributed
1 Person transported to shelter

Tuesday 2/16/2021

*8 ESU Personnel - 40 manhours
44 Blankets Distributed
2 People transported to shelter
2 Stalled Motorists Assisted

Wednesday 2/17/2021

*10 ESU Personnel - 88 manhours.
46 Blankets distributed
2 People transported to shelter
4 Stalled Motorists Assisted

Thursday 2/18/2021

*10 ESU personnel - 60 manhours.
23 Blankets Distributed
2 Plastic Tarps distributed
1 Motorist Assisted in ice/snow.

Friday 2/19/2021

*10 ESU personnel - 50 manhours.
26 Blankets distributed
5 People transported to shelter
3 Stalled Motorists Assisted

**Members of the Emergency Support Unit are unpaid and work in multiple specialties for the people of Metro Nashville-Davidson County.*

[Learn more about the OEM ESUs here.](#)

Metro Social Services Extreme Cold Weather Shelter Clients Served:

Saturday to Sunday:

102 people and 4 dogs
60 people remained during the day on Sunday

Sunday to Monday:

135 people and 5 dogs
90 people remained during the day on Monday

Monday to Tuesday:

166 people and 5 dogs stayed
105 people remained during the day on Tuesday

Tuesday to Wednesday

194 people and 4 dogs stayed
145 people plan to stay during the day

Wednesday to Thursday

217 people and 5 dogs stayed

Thursday to Friday

208 people and 4 dogs stayed

Friday to Saturday

154 people and 4 dogs stayed

NES:

NES is halting disconnections for nonpayment Friday.

If customers experience a power outage, report it right away through www.NESPower.com or by calling **615-234-0000** or by texting “OUT” to 637797 (NESPWR) if you’ve enabled the texting function on your account.

NES Outage Map: <https://nespower.com/OutageMap/default.aspx>

Metro Water Services:

Metro Water Services (MWS) remains fully operational and the vital water services you depend on are safe and available.

Where possible, employees are working remotely.

The Customer Services Center can be reached by calling 615-862-4600 or emailing Online@Nashville.gov

All **payment channels**, except for the over-the-counter transactions, are available, including the two outdoor kiosks.

MWS will only be responding to emergency work orders and will not be making scheduled water and sewer taps, etc. until outside temperatures return to above freezing.

For leaking or broken pipes within your home, contact a plumber.

Leaking or broken water mains should be reported to (615) 862-4600 immediately.

[Heating Safety](#)

[Winter Driving Safety](#)

[NES Power Outage Tips](#)

[TDOT Smartway Map](#)

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