

Parent-Child Crisis and Prevention Resource List - Davidson County, Tennessee

NAME	ADDRESS	TELEPHONE	SERVICES PROVIDED	ELIGIBILITY	HOURS
Child Care Certificate Program, Tennessee Department of Human Services	Davidson County Office, 1000 2nd Avenue North 37201	1-866-827-3372; must call for application information	Provides limited help for paying child care when federal funds are available	Low income and working poor families may qualify for vouchers and financial aid from this state and federal funded government program	M-F 8am-4pm
Child Protective Services, Tennessee Department of Children's Services	Davidson County Office, 900 2nd Avenue North 37243	1-877-237-0004 - Child Abuse Hotline to report suspected child abuse/neglect	Investigates allegations of child abuse and neglect. Anyone who suspects or knows of a child who has been abused or neglected should call to report	Free to the public	M-F 8am-4pm Office hours, and 24 hour Child Abuse Hotline
Crisis and Information Services, Family and Children's Services	201 23rd Avenue North 37203	615-244-7444, 24 hour Crisis Line	The Crisis Line provides free telephone counseling and support to anyone experiencing a crisis, 24 hours a day, seven days a week. Crisis counselors assist callers with thoughts of suicide, grief, depression, anxiety, domestic violence, divorce, parenting problems, addiction or serious mental illness.	Free to the public	24-hour Crisis Line
Families First, Tennessee Department of Human Services	Davidson County Office, 1000 2nd Avenue North 37202	615-532-4000	Temporary assistance program for needy children and their parents, or related caretakers.	Family with a dependent child who is deprived of parental support because of continued absence of one or both parents, death of one or both parents, disabled parent, unemployment or underemployment of one or both parents.	M-F 8am-4:30pm
Family Resource Centers, United Way of Metropolitan Nashville	Multiple locations of community-based Family Resource Centers and partner agencies	615-255-8501 for nearest Family Resource Center location	Resources and services to assist families in becoming more stable, healthy and productive	Low income residents	Must call for center location and hours
Nashville Children's Alliance	1266 Foster Avenue 37210	1-877-237-0004 (toll free)	Services to children of sexual or severe physical abuse and any kind of traumatic violence that a child witnesses.	All services are provided free of charge to families	24 hour phone line
Our Kids Center	1804 Hayes Street 37203	615-341-4911 for appointments; for emergencies after business hours call 615-341-4100	medical evaluations and crisis counseling services in response to concerns of child sexual abuse		M-F 8am-4:30pm;

Parents Help Line	4721 Trousdale Drive, Suite 121 37220	1-800-356-6767	Supportive listening, information and referrals for families experiencing problems, or if parents just need to talk to someone.	Free to the public	24 hour Help Line
Prevent Child Abuse Tennessee, Stewards of Children	4721 Trousdale Drive, Suite 121 37220	615-383-0944	Education and training on prevention of child sexual abuse	Training available to the public, must call for details.	M-F 8am-4:30pm
Sexual Assault Center	101 French Landing Dr. 37228	615-259-9055 Office; 1-800-879-1999 for 24-Hour Crisis & Support Helpline	Provides counseling, education, and advocacy for children, adults, and families affected by sexual assault.	Accepts most insurance plans and offers a sliding fee payment scale according to income. We will not turn anyone away for inability to pay	M-Th 8am-6pm; F 8am-4pm; and 24 hour Crisis helpline
Tennessee Disability Pathfinder	110 Magnolia Circle 37203	1-800-640-4636 toll-free statewide bilingual Helpline. Assistance is available in English and Spanish. Interpretation services are available in other languages.	Assistance with finding and getting needed disability resources in Tennessee	Free, statewide, clearinghouse of disability-related resources and services for persons with disabilities, their family members,	M-F 8am-4:30pm
Tennessee Suicide Prevention Network	2416 21st Avenue South 37212	615-297-1077	Prevention, education and Information about suicide, warning signs and how to help others	Free to the public	M-F 8am-4:30pm
Tennessee Voices for Children	701 Bradford Avenue 37204	615-269-7751	Provides information assistance for emotional and behavioral well-being of children and their families	Families with children needing help to access needed services	M-F 8am-5pm
Tennessee Coalition Against Domestic and Sexual Violence- Cell Phone Project	2 International Plaza, Suite 425, 37217	615-386-9406	Cell phones for domestic violence victims with 100 free minutes a month to access help as needed	Victims of domestic violence and sexual assault	M-F 8am-5pm
Victim's Resources, Office of The District Attorney	Washington Square, Suite 500; 222 2nd Avenue North 37201	615-862-4767	Resources and information to assist victims of crimes	Victim and/or witness of a crime	M-F 8am-4:45pm
Weaver Domestic Violence Center, YMCA	1608 Woodmont Boulevard, 34215	615-242-1199 for general Information; Crisis line: 1-800-334-4628	Temporary housing to women and children, can accommodate single mothers with children up to 17-years old	Need for immediate shelter from domestic violence	Call 24 hour Crisis line for housing