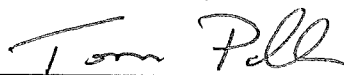
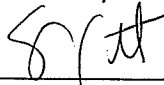


# Storm Water Division

## Operating Policies Routine Maintenance (RoM)



<b>Policy No.:</b> RoM-15	<b>Page</b> <u>1</u> <b>of</b> <u>1</u>
<b>Subject:</b> Groundwater and Springs	<b>Effective Date:</b> 10-01-12
<b>Applies To:</b> Stormwater Maintenance	<input type="checkbox"/> <b>New Issue</b> <input checked="" type="checkbox"/> <b>Partial Revision</b> <input type="checkbox"/> <b>Complete Revision</b>
<b>Purpose:</b> To define responsibilities for the correction of drainage concerns associated with groundwater, springs, and other subsurface discharges.	
<b>Policy:</b> MWS will investigate customer concerns considered to be the result of groundwater, springs, and other subsurface runoff. However, MWS will only perform maintenance activities to correct the concern when the water adversely affects the stability of public utility or is a matter of public safety.	
<b>Revision No.:</b> 3	<b>Recommended by:</b>
<b>Revision Date:</b> 10/01/16	 Date <u>11/14/16</u> Assistant Director, Stormwater
	<b>Approved by:</b>  Date <u>14 Nov 16</u> Director of Metro Water Services

