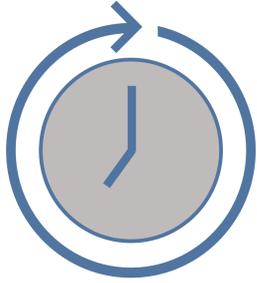


# WHY WE NEED NEW RATES

TO CONTINUE TO PROVIDE CLEAN, SAFE, AND RELIABLE DRINKING WATER AND PROTECT THE ENVIRONMENT THROUGH SAFE WASTEWATER MANAGEMENT



**\$571,000**

IT COSTS US \$571,000 A DAY TO OPERATE

**OUR COSTS HAVE GONE UP, YOUR BILL HASN'T**

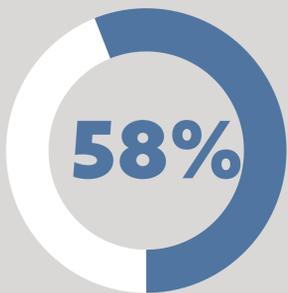
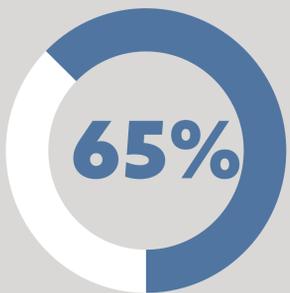
**OUR RATES HAVE NOT CHANGED SINCE 2011**

**IN THE PAST 10 YEARS, OUR OPERATING COSTS HAVE INCREASED 30%**

## OUR SYSTEM IS GETTING OLD

**WATER PIPES**

**SEWER PIPES**



**> 40 YEARS OLD**

More than 65%, or around 1,900 miles, of our water pipes are over 40 years old.

More than 58%, or around 1,800 miles, of our sewer pipes are over 40 years old.

**WE NEED DEDICATED FUNDING FOR MAINTENANCE AND UPGRADES**



In addition to your current 10% sewer surcharge, you will see a fee that equals 10% of your water service charge. These fees create dedicated funds for maintaining and upgrading water and sewer infrastructure.

**SIR SEWER INFRASTRUCTURE REPLACEMENT FEE**  
(Equals current sewer surcharge)

**WIR WATER INFRASTRUCTURE REPLACEMENT FEE**  
(This is new)

## EPA REQUIRES SEWER SYSTEM UPGRADES

**\$1.5B**

**CONSENT DECREE REQUIRES \$1.5 BILLION IN UPGRADES**  
Clean Water Nashville program was created to address sewer overflows.

**60**

**60 PROJECTS NEED FUNDING**  
We have 60 projects on hold until we have the funding to move forward.

- \$400M in upgrades needed to Central Wastewater Treatment Plant to reduce sewer overflows
- \$300M for Mill Creek Tunnel and Storage project needed to reduce sewer overflows
- 150 miles of sewer main need rehabilitation

**2009**

**2019**

PROJECT COSTS ESCALATE THE LONGER WE WAIT

**STRONGER REGULATIONS AND HIGHER STANDARDS REQUIRE INVESTMENT**

As the EPA determines new regulations, we must upgrade our operations and infrastructure to meet federal standards and **ensure the highest quality of water for our customers.**

