

# How to Read Your Metro Water Services Bill



**FOR CUSTOMER SERVICE:**

Customer Service Center  
1700 Third Avenue North  
Nashville, TN 37208-2248

TEL (615) 862-4600  
FAX (615) 862-4837  
TDD (615) 862-4809

Customer Name: MWS CUSTOMER  
Billing Date: 03/16/2020  
Account Number: 000000000

**1**

www.nashville.gov/water  
Office Hours: Mon - Fri 8am - 5pm  
For emergency assistance 24/7: (615) 862-4600

Thank you for consistently paying your bills on time.

THE STORMWATER FEE HAS BEEN MANDATED BY CONGRESS PURSUANT TO THE CLEAN WATER ACT OF 1977.

**2**

**Current Account Information**

Account Summary as of March 16, 2020	
Current Charges	\$63.46
Prior Balance - Past Due	\$0.00
<b>Total Amount Due Upon Receipt</b>	<b>\$63.46</b>

**3**

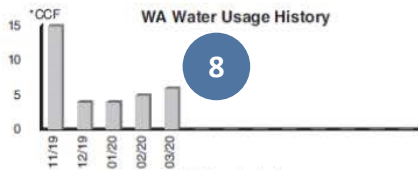
**4**

**5**

Due Date: 04/06/2020  
Class: RESIDENTIAL

Service Address: 1700 METRO WATER WAY

**Account Detail**



**8**

Service From 02/13/20 - 03/12/20 (28 Days)	
WA Water Charges	\$19.09
Water Infrastructure Replacement Fee	1.91
City Tax	0.43
State Tax	1.34
SW Sewer Charges	31.54
Sewer Infrastructure Replacement Fee	3.15
ST Stormwater Charges	6.00
<b>Total</b>	<b>\$63.46</b>

**6**

Billing Period  
NOV 2019 - 15 CCF MAR 2020 - 6 CCF  
\* 1 CCF (100 cubic feet) = 748 Gallons

Your bank account will be drafted on: 04/06/20

**7**

Average Cost Per Day \$2.27

Service	Register	Meter	Size	Read Type	Meter Reading		Usage	
					From	To	CCF	Gallons
WA	0001	SNR00000000	5/8 INCH	READ	925	931	6	4488
SW							6	4488

**9**

**1 Account Number**

When you have questions or need service, please have this number ready for faster service.

**2 Important Messages**

Look here for information about your bill, customer programs, and water-saving tips.

**3 Prior Balance**

This shows the total due from your previous bill.

**4 Total Due**

Please pay this amount. It includes the amount of your current bill and any unpaid previous bills, if applicable.

**5 Due Date**

The date your current charges are due. Please pay by this date to avoid any late payment charges.

**6 Total New Charges**

This area shows the month's current activity and includes Water and Sewer Replacement Fees, which provide dedicated funding for our continual replacement of infrastructure.

**7 Average Cost Per Day**

This is the amount you pay on average per day for water and sewer services.

**8 Graph History**

This bar graph shows your monthly water usage over each of the past 13 billing periods.

**9 Meter Information**

This area shows reading and usage information for each meter.

**10 Amount Paid**

Write in the amount you are paying.

**11 Credit Card Option**

Place a checkmark in this box to indicate if paying by credit card and then fill out the credit card payment section on the back of the bill.