

**CSC20081**  
**Policy for Cost Recovery of Collection Fees**

**Basis of consideration:**

The Department of Water and Sewerage Services will recover all costs from customers for accounts turned over to a 3<sup>rd</sup> party collector.

**Policy:**

Metro Water Services contracts with a 3<sup>rd</sup> party collector to provide collection services of past due and unpaid final bills. Consumers will be charged a fee equal to Metro's cost for services provided by the 3<sup>rd</sup> party collector. Accounts will not be considered in good standing until payment of this fee is received.

Recommended by:

Mark W. Sykes  
Assistant Director Customer Services

Date 7-5-07

Approved by:

J. P. [Signature]  
Director of Metro Water Services

Date 5 July 07

