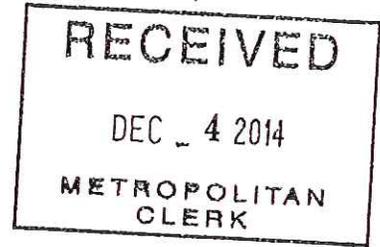


CSC201413
EXTERNAL
Updated version of CSC20082
Policy for Theft of Services



Basis of consideration:

The Metropolitan Department of Water and Sewerage Services will immediately address illegal use of water services. Our goal is to ensure customers are properly signed for service and that there are no illegal connections where water cannot be measured properly either from a service line or fire hydrant.

Policy:

Customers with unauthorized usage found on meter:

Metro Water Services will seek to bring customers who are using water illegally into compliance. Customers with unauthorized usage found on the meter may be subject to the issuance of a Metropolitan Citation. Continuous offense for unauthorized usage on the meter will be issued a Metropolitan Citation.

Customers using water with an illegal straight line connection:

Customers will be issued a Metropolitan Citation and billed a cost recovery fee for the removal of the straight line. Illegal straight line connections do not allow for the ability to accurately measure water usage from the service line or fire hydrant and may cause potential damages to our infrastructure.

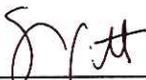
Continuation of an illegal straight line connection or unauthorized usage may result in a discontinuation of service at the water main at the expense of the property owner/responsible party. Reconnection of service from the main will result in additional recovery expense.

Effective Date: 11/17/2014

RECOMMENDED:

_____, Date: _____
Assistant Director


_____, Date: 11/17/14
MWS Deputy Director


_____, Date: 17 NOV 14
MWS Director