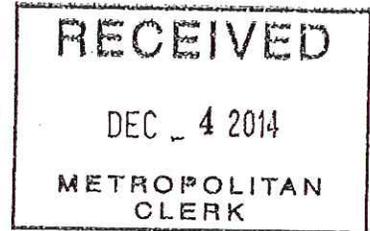


CSC20144
EXTERNAL
Updated version of CSC20032
Deferred Net
Section 15.32.190 of the Governing Ordinance



Basis of consideration:

Metro Water Services realizes there are certain customers who are dependent upon government or other third party funding to pay their water bills. Therefore, these customers may request deferred payment due dates to be the eighth day of the month following the bill date.

Policy:

Metro Water Services will defer late payment charges for customers who are bona fide recipients of social security benefits, monthly payments from state, federal, or local government (which payments are not in the form of compensation or wages), service pension benefits, retirement benefits, or non-profit organizations. Proof of said qualification must be presented to Metro Water Services. Participation in this program does not prevent disconnection for nonpayment. The last net date for these accounts will be the seventh day of each month or twenty days from the bill date, whichever provides the most number of days to pay the net bill.

Effective Date: 11/17/2014

RECOMMENDED:

_____, Date: _____
Assistant Director

John P. [Signature], Date: 11/17/14
MWS Deputy Director

[Signature], Date: 17 Nov 14
MWS Director