

# HOW TO READ YOUR METRO WATER SERVICES BILL



## FOR CUSTOMER SERVICE:

Page 1

Customer Service Center  
1700 Third Avenue North  
Nashville, TN 37208-2248

TEL (615) 862-4600  
FAX (615) 862-4837  
TDD (615) 862-4809

Customer Name: MWS CUSTOMER **1**  
Billing Date: 08/03/2009  
Account Number: 001234567-007654321

www.nashville.gov/water  
Office Hours: Mon - Fri 8am-5pm

### Important Notice: **9**

Your bill reflects a new stormwater fee that became effective July 1, 2009. If you would like additional information on this new fee please visit our website at [www.nashville.gov/water/cwip/stormwater](http://www.nashville.gov/water/cwip/stormwater) or call our Customer Service Center at 615-862-4600.

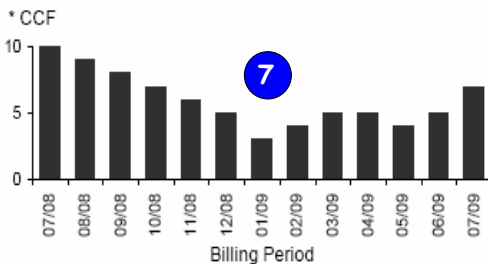
Current Account Information	
Account Summary as of August 03, 2009	
Current Charges <b>2</b>	\$38.41
Prior Balance - Past Due	\$0.00
<b>Total Amount Due Upon Receipt 3</b>	<b>\$38.41</b>

**4** Due Date: 08/24/2009  
Class: RESIDENTIAL

Service Address: 1700 METRO WATER BLVD

### Account Detail

#### WA Water Usage History



Jul 2008 - 10 CCF Jul 2009 - 7 CCF  
\* 1 CCF (100 cubic feet) = 748 gallons

Service From 07/01/09 - 07/31/09 (31 Days)	
WA Water Charges	\$13.39
SW Sewer Charges	18.89
ST Stormwater Charges	3.00
City Tax	.30
State Tax	.94
State Sewer Fee	1.89
Other charges or credits	.00
<b>Total</b>	<b>\$38.41</b>

**6** Average Cost Per Day \$1.24

Service	Register	Meter	Size	Read Type	Meter Reading		Usage	
					From	To	CCF	Gallons
WA	1	SNR150683011	5/8"	Read	1569	1576	7	5,236
SW		SPRINKLER ADJUSTMENT					5	3,740

If you disagree with the accuracy of your bill, please contact our office at (615) 862-4600.

PLEASE RETURN THIS SECTION TO ENSURE PROPER CREDIT



Make Check Payable to Metro Water Services

Send all other correspondence to:  
MWS Customer Service Center  
1700 Third Ave. North  
Nashville, Tennessee 37208-2248

Please do not fold or staple

Current Account Information	
Account Number	001234567-007654321
Bill Date	08/03/2009
Amount Due After 08/24/2009	\$40.91
Amount Now Due	\$38.41
Amount Paid: <b>10</b>	

R  CHECK HERE IF PAYING BY CREDIT CARD (See reverse side).

00123456700765432100000384101  
MWS CUSTOMER  
1700 METRO WATER BLVD  
NASHVILLE TN 37208-5116

Metro Water Services  
Post Office Box 305225  
Nashville, TN 37230-5225

00123456700765432100000384101

- Account Number**  
When you have questions or need service, please have this number ready for faster service.
- Prior Balance**  
This shows the total due from your previous bill.
- Total Due**  
Please pay this amount. It includes the amount of your current bill and any unpaid previous bills, if applicable.
- Due Date**  
The date your current charges are due. Please pay by this date to avoid any late payment charges.
- Total New Charges**  
This area shows the month's current activity.
- Average Cost Per Day**  
This is the amount you pay per day for water and sewer services.
- Graph History**  
This bar graph shows your monthly water usage over each of the past 13 billing periods.
- Meter Information**  
This area shows reading and usage information for each meter.
- Important Messages**  
Look here for information about your bill, customer programs, and water-saving tips.
- Amount Paid**  
Write in the amount you are paying.
- Credit Card Option**  
Place a checkmark in this box to indicate if paying by credit card and then fill out the credit card payment section on the back of the bill.

For more info visit [www.nashville.gov/water](http://www.nashville.gov/water)