HOW TO READ YOUR METRO WATER SERVICES BILL

Account Number
When you have questions or need service, please have this number ready for faster service.

Prior Balance
This shows the total due from your previous bill.

Total Due
Please pay this amount. It includes the amount of your current bill and any unpaid previous bills, if applicable.

Due Date
The date your current charges are due. Please pay by this date to avoid any late payment charges.

Total New Charges
This area shows the month’s current activity.

Average Cost Per Day
This is the amount you pay per day for water and sewer services.

Graph History
This bar graph shows your monthly water usage over each of the past 13 billing periods.

Meter Information
This area shows reading and usage information for each meter.

Important Messages
Look here for information about your bill, customer programs, and water-saving tips.

Amount Paid
Write in the amount you are paying.

Credit Card Option
Place a checkmark in this box to indicate if paying by credit card and then fill out the credit card payment section on the back of the bill.

For more info visit www.nashville.gov/water