



Roadway Incident Response

The Roadway Incident Response Program is a coordinated effort by the Metro Nashville Department of Public Works, the Metropolitan Police Department, and the Mayor's Office of Emergency Management to assist the traffic flow on streets and roadways in emergency situations. This program was initiated in November 2003. Roadway Incident Response vehicles are available for assistance and are equipped with various traffic control devices including Electronic Variable Message Signs for redirecting traffic and sharing vital information about an advanced traffic emergency to motorists. Currently, operational hours are Monday through Friday, 6:30am until 7:30pm, and on call for weekends. The purpose of the program is to provide the following services:

- Reduce traffic delays caused by vehicle accidents, stalled vehicles, and other lane closing situations on Metro Roadways such as debris removal, handle small fuel spills, and other traffic obstructions, which may impede or possibly cause or contribute to an accident.
- Assist in traffic control during special events in order to reduce area congestion and direct participants in the proper direction.
- Aid in scene management during emergency situations involving Police, Fire, OEM units. Provide help to disabled motorists by assisting in making arrangements for towing, providing small amounts of gasoline, and minor repairs.