

METROPOLITAN GOVERNMENT AND DAVIDSON COUNTY

DAVID BRILEY
MAYOR



DEPARTMENT OF PUBLIC WORKS
750 S. 5TH STREET
NASHVILLE, TENNESSEE 37206

Dear Resident,

You are part of a newly annexed area of the Metro Urban Services District. The information below outlines the waste and recycling collection services you qualify for and when the collection service will begin.

Trash Cart Delivery: Starting the week of September 10, 2018

Trash Collection Service Start Date: The week of October 1, 2018. *You will have a hang-tag on your cart with the day of the week your trash will be collected.*

Recycling Collection Service Start Date (NOTE YOU MUST OPT IN TO HAVE CURBSIDE RECYCLING): October 2018

What do you need to do?

To receive your Metro issued trash collection cart and trash collection service you do not need to do anything. The trash cart will be delivered automatically.

Curbside Recycling Collection Opt-in: If you want to have a curbside recycling cart, call 615-862-5000 to request the service.

Trash Collection Service Opt-out: If you do not want trash collection service from Metro Government and prefer to continue paying a private hauler for trash collection service, call 615-862-5000 to opt-out of Metro trash collection.

Important Information on Metro's Collection Programs

Residential Trash Collection Program

Trash collection service is provided to single-family homes in the Urban Services District of Nashville. Each home will be issued one brown roll-out cart. Residents wanting a second trash cart can purchase one from Public Works. Current cost is \$65.00.



Trash Cart Guidelines

- Trash collection is once a week.
- Trash carts should be placed at the curb by 7 AM on the day of collection and removed no later than 7 PM that day.
- Carts should be placed on the curb or in the alley at least 3 feet from any stationary object (car, mailbox, utility pole, other trash/recycling cart, etc.).
- Carts should not be placed under wires, tree limbs, building overhangs or other items that could be damaged. Please make sure there is 15 feet of clearance.
- The cart should be placed so that the arrow on the lid opening faces the street or alley.
- All items must be placed in the trash cart. Items placed outside the cart will not be picked up.
- The following items should not be placed in brown trash carts:
 - Liquid of any kind (paint, chemicals, household cleaners, etc.)
 - Yard waste (leaves, grass or limbs)
 - Cardboard
 - Construction Debris
 - Electronic Waste (computers, TVs, printers, etc.)
- Homeowners are responsible for the cost to replace carts that are lost or stolen. Current cost is \$65.00.

www.nashville.gov/public-works or 615-862-5000

▪ **Residential Curbside Recycling Program**

Recycling collection service is provided to single-family homes in the Urban Services District of Nashville. To Opt-in to Curbside Recycling Collection call 615-862-5000. If you opt-in for curbside recycling, you will be issued one green recycling cart and additional recycling carts can be requested at no additional cost.



Recycling Cart Guidelines

- Recycling collection is once a month.
- Recycling carts should be placed at the curb by 7 AM on the day of collection and removed no later than 7 PM that day.
- Carts should be placed on the curb or in the alley at least 3 feet from any stationary object (car, mailbox, utility pole, other trash/recycling cart, etc.).
- Carts should not be placed under wires, tree limbs, building overhangs or other items that could be damaged. Please make sure there is 15 feet of clearance.
- The cart should be placed so that the arrow on the lid opening faces the street or alley.
- All recyclables must be placed loose in the trash cart (DO NOT BAG!). Items placed outside the cart will not be picked up.
- **Accepted Recyclable Materials – for more information visit nashville.gov/recycle**
 - ALL PAPER & BOXES : office paper, magazines, junk mail, newspaper, computer paper, notebook paper, phone books, paperback books, construction paper, brown paper bags, milk or juice cartons (including gable top and aseptic containers), cardboard boxes, food boxes (clean - no food). All boxes should be broken down.
 - ALL PLASTIC BOTTLES & CONTAINERS: drink bottles and their caps, detergent & cleaner bottles and their caps, yogurt/cottage cheese and other dairy "tubs" and their lids (please empty containers) and plastic trays, such as the lunchable type containers.
 - ALL METAL & ALUMINUM CANS: empty food and drink cans, empty aerosol cans, foils and trays.
- **Materials Preparation**
 - You can put all accepted items in your cart together - you do not have to separate any materials. Please rinse cans and plastic containers before putting them in your cart, as some materials may sit in your cart for a month. To maximize the use of your cart, you may want to break down all cardboard boxes, but you do not have to remove any staples from paper or plastic windows from envelopes.
- **Materials Not Allowed in Carts**
 - Materials not accepted in carts are glass, and soiled food containers such as pizza boxes, plastic toys, plastic bags (check out places that accept plastic bags for recycling at Nashville.gov/recycle) and Styrofoam.

Holidays

Trash and recycling is not collected on New Year's Day, Fourth of July, Thanksgiving Day or Christmas Day. Any collection day that falls on one of these holidays will be picked up on Saturday of that week.

Report a missed pickup or other service problems

If you have problems with your trash or recycling service, or additional questions call HUB Nashville at 615-862-5000.

Collection Reminders

Public Works provides a reminder service that makes it easy to remember your pick-up day. If you'd like to receive a reminder message via e-mail each month, you can sign-up online at www.nashville.gov/public-works and click on "Get an Email Reminder" on the right side of the screen.

Disabled and Need Assistance

Backdoor collection is available to residents with a documented disability who have no one in the home to assist them. Please call 615-862-5000 for more information.