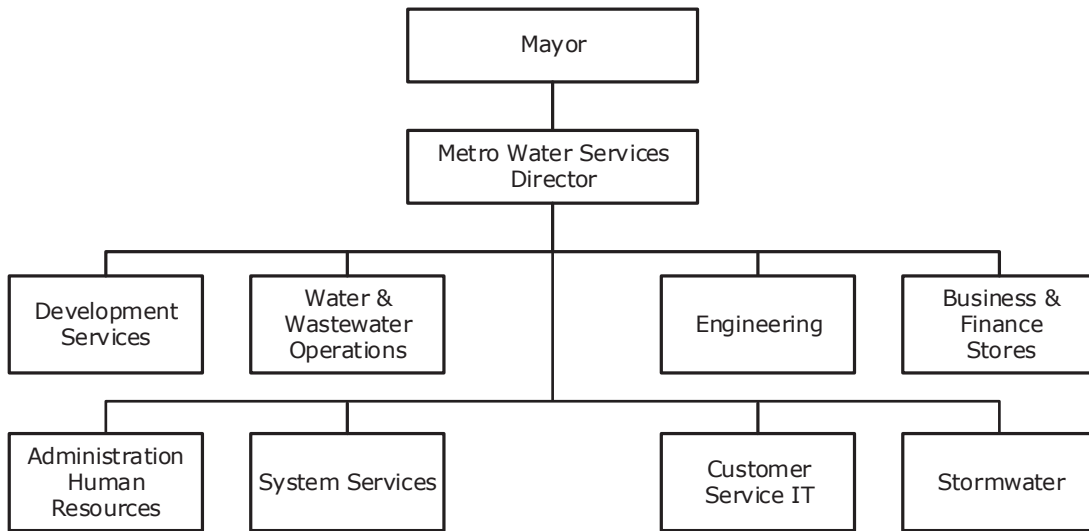


65 Water & Sewer Services Fund - At a Glance

Mission	We supply, treat, manage, and protect our water resources in a sustainable manner for the benefit of all who live, work and play.			
Budget Summary	2019-20	2020-21	2021-22	
Expenditures and Transfers:				
Water & Sewer Operating	\$ 130,400,200	\$ 147,108,900	\$ 152,715,100	
Water & Sewer Debt	78,360,900	72,048,600	75,859,000	
Operating Reserve	33,000	668,300	224,000	
Water & Sewer Extension	29,086,400	104,708,300	123,829,900	
Stormwater Operating	24,936,000	27,696,200	28,688,800	
Stormwater Revenue	34,652,000	36,801,400	47,935,000	
Total Expenditures and Transfers	\$ 297,468,500	\$ 389,031,700	\$ 429,251,800	
Revenues and Transfers:				
Program Revenue				
Charges, Commissions, and Fees	\$ 54,232,000	\$ 67,481,400	\$ 66,965,000	
Other Governments and Agencies	0	0	0	
Other Program Revenue	0	0	0	
Total Program Revenue	\$ 54,232,000	\$ 67,481,400	\$ 66,965,000	
Non-program Revenue	\$ 0	\$ 0	\$ 0	
Transfers From Other Funds and Units	243,236,500	321,550,300	352,286,800	
Total Revenues and Transfers	\$ 297,468,500	\$ 389,031,700	\$ 419,251,800	
Expenditures Per Capita	\$ 428.54	\$ 551.51	\$ 603.42	
Positions	Total Budgeted Positions	842	860	879
Contacts	Director: Scott Potter Assistant Director: Amanda Deaton-Moyer 1600 2 nd Avenue North 37208	email: scott.potter@nashville.gov email: amanda.deaton-moyer@nashville.gov Phone: 615-862-4505		

65 Water & Sewer Services Fund - At a Glance

Organizational Structure



Programs

Administration

- Executive Leadership
- Finance
- Human Resources
- IT Applications Support
- Non-allocated Financial Transactions
- Operations Administration
- Procurement

Customer Service

- Billing and Collections
- Field Activities
- Lobby and Cash
- Meter Reading
- Permits and Customer Connections
- Phone Center

Distribution and Collection

- Planning
- Sewer Maintenance
- Water Maintenance

Engineering

- Contract Administration
- Design and Development Review
- Inspection
- System Improvements and Planning

Stormwater

- Development Review and Permitting
- Master Planning
- Non-allocated Financial Transactions
- Remedial Maintenance
- Routine Maintenance
- Water Quality

Wastewater Operations

- Collection Facilities Operations and Maintenance
- Laboratory Compliance
- Plant Maintenance
- Wastewater Treatment Plant Operation

Water Operations

- Distribution Facilities Operations and Maintenance
- Laboratory Compliance
- Plant Maintenance
- Water Treatment Plant Operation

65 Water & Sewer Services Fund - At a Glance

Budget Changes and Impact Highlights

Recommendation			Impact
Water & Sewer Operational Improvements			
Customer Service Call Center	Water & Sewer	\$407,400 7.00 FTEs	Additional call takers and emergency dispatch for Customer Services Call Center will ensure that response times are in line with industry standards.
Customer Service Field Representatives	Water & Sewer	481,300 8.00 FTEs	Additional field representatives will ensure prompt response in line with industry standards to requests for field response activities such as leaks, turn ons and offs.
Water	Water & Sewer	405,000	Additional funding for water bills that are essential to operations.
Odor and Corrosion Control Chemicals	Water & Sewer	100,000	Additional funding for odor and corrosion control that are essential to operations. These chemicals directly impact quality of life within neighborhoods.
Generator Fuel	Water & Sewer	63,800	Additional funding for diesel fuel in pump station generators. Generators are critical to ensuring continuity of service.
Sludge Disposal	Water & Sewer	200,000	Additional funding for proper landfill disposal of wastewater sludge to stay in compliance with regulatory requirements.
Grinder Station Maintenance	Water & Sewer	134,400 2.00 FTEs	Additional staff will ensure proper preventative maintenance of grinder stations.
Stormwater Operational Improvements			
Urban Forestry	Stormwater	576,600 2.00 FTEs	Funding for employees and right of way tree maintenance. Investment will allow for more trees to be planted and maintained which will improve stormwater management and expand the urban tree canopy.
Stormwater Capital Improvements			
Capital Improvements	SPF	10,000,000	Funding for critical capital improvements to include stormwater building and other projects.
Other Special Purpose Fund Adjustments			
Extension & Replacement Fund	SPF	19,121,600	To adjust main extension and replacement budget to expected revenue.
Debt Service Fund	SPF	3,810,400	To adjust budget to expected debt service expenses.
Operating Reserve Fund	SPF	(444,300)	To adjust budget to required operating reserve.
Stormwater Operations Fund	Stormwater	(6,800)	To adjust budget to expected revenue.

65 Water & Sewer Services Fund - At a Glance

Budget Changes and Impact Highlights

Recommendation			Impact
Stormwater Revenue Fund	SPF	1,133,600	To adjust budget to expected revenue.
Water & Sewer Operations Fund	Water & Sewer	(7,000)	To adjust budget to expected revenue.
Non-allocated Financial Transactions			
Longevity	Water & Sewer Stormwater	529,400 49,100	Reinstatement of longevity pay to support the retention of employees with a significant level of institutional knowledge and commitment
Insurance Billings	Water & Sewer Stormwater	234,500 6,800	Represents direct charges to department for insurance costs
Injured on Duty (IOD) Charges	Water & Sewer Stormwater	18,300 2,000	Charges that fund medical payments for employees who are injured in line-of-duty
Internal Service Charges*	Water & Sewer Stormwater	312,200 261,600	Delivery of centrally provided services including information systems, fleet management, radio, and surplus property
LOCAP Adjustments	Water & Sewer Stormwater	803,500 (21,000)	Represents a portion of administrative overhead recovered by the general fund
Pay Plan Adjustment	Water & Sewer Stormwater	1,923,400 124,300	Supports the hiring and retention of a qualified workforce
Water & Sewer Operations Fund Total		\$5,606,200 17.00 FTEs	
Stormwater Operations Fund Total		\$992,600 2.00 FTEs	
Special Purpose Funds Total		\$33,621,300	
TOTAL		\$40,220,100 19.00 FTEs	

* See Internal Service Charges section for details
SPF - Special Purpose Funds