

"The best way out of a difficulty is through it."

Anonymous



"What lies behind us and before us are small matters compared to what lies within us."

Ralph Waldo Emerson



#### **OFFICE LOCATION:**

Family Intervention Program (FIP) (Family Safety Center) 610 Murfreesboro Pike Nashville TN 37210



The Family Intervention Program (FIP) is located in the Family Safety Center. When you arrive, check-in with security.



For an appointment call (615) 862-7773

This project was supported by Award No. 2017-VA-GX-0051 awarded by the Office for Victims of Crime, Office of Justice Programs, U.S. Department of Justice through the Tennessee Office of Criminal Justice Programs.

# PUTTING LIVES BACK TOGETHER





# WHEN YOU OR SOMEONE YOU KNOW IS TOUCHED BY CRIME

Whenever a crime occurs, many people are affected — the victim, family members, friends and even an entire community. No one is prepared for the physical and emotional impact of crime which can be devastating both for those who are harmed and for their families and friends. Moved by the very real suffering of the people whose lives are touched by crime, the Metropolitan Nashville Police Department (MNPD) has provided counseling, advocacy, and support services to crime victims and others whose lives are impacted by violent crime since 1975.

# **HELP IS HERE**

In 2016, two MNPD counseling and advocacy programs, the Victim Intervention Program (VIP) and Domestic Violence Counseling were united to become the Family Intervention Program (FIP). These services were founded on the idea that anyone who endures trauma as a result of a criminal act should be offered free and immediate crisis intervention and follow up. Staffed by licensed mental health professionals, and knowledgeable advocates, FIP is committed to assisting those who are impacted by violence to find and restore a sense of peace and balance to their lives. A victim's decision about prosecution does not affect eligibility.

The mission of the FIP is to provide mental health services and criminal justice system advocacy whenever individuals, families, and/or the community are affected by violent crime. All services are free, confidential, and provided in an environment which supports cultural diversity: with respect to race, religion, creed, and sexual orientation.



## A WIDE RANGE OF SERVICES

A compassionate and culturally responsive staff provides:

#### **CRISIS INTERVENTION**

A 24-hour on call response to victims and citizens, initiated by the responding officer/s, when a crime is reported.

#### COUNSELING

Professional counseling services to individuals, family members and others affected by crime. Support groups for various victim/survivor populations are provided throughout the year.

#### **GROUP CRISIS RESPONSE**

Group crisis intervention provided upon request when businesses, schools, or other groups are affected by violence.

#### ADVOCACY & CASE MANAGEMENT

Guidance, support, and clarification throughout police and court proceedings. Assistance is available for securing basic needs and filing for TN Criminal Injury Compensation.

#### **SPECIALIZED SERVICES**

Culturally responsive advocacy/outreach for Nashville's diverse population including refugee and immigrant specialists, bilingual staff, information in multiple languages, and use of interpreters when needed.

#### **CONSULTATION AND TRAINING**

Presentations available for community groups and professionals to increase awareness and understanding of FIP services, the effects of trauma/victimization; and cultural awareness and responsiveness for specific victim populations.

#### INFORMATION AND REFERRAL

Coordination with healthcare providers, social services and the criminal justice system.

## IT'S YOUR CALL

The main goal of the Family Intervention Program is to help individuals and their loved ones reclaim a sense of health and well-being in the aftermath of a crisis. If you or someone you know is the victim of a crime, please call the appropriate number listed below.

Family Intervention Program (615) 862-7773

#### OTHER CONTACT NUMBERS

Police Investigations:

North Precinct (615) 862-7901 South Precinct (615) 862-7763

East Precinct (615) 862-7525 West Precinct (615) 862-7385 Midtown Hills Precinct (615) 880-1513

Midtown Hills Precinct (615) 880-1513 Hermitage Precinct (615) 862-6993

Madison Precinct (615) 880-3311 Central Precinct (615) 862-7044

Sex Crimes Unit (615) 862-7540 Domestic Violence Division (615) 880-3000

District Attorney's Office (615) 862-5500 TN Criminal Injury Compensation (615) 741-2734

REFER TO BACK PANEL FOR MAP AND DIRECTIONS.



(615) 862-7773