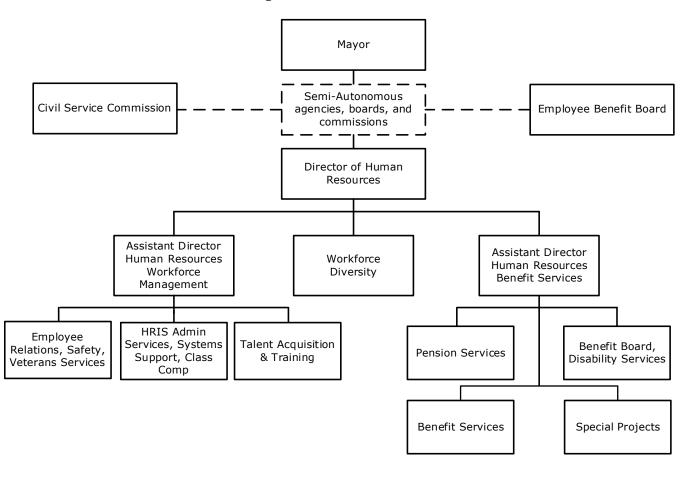
Mission

Metro Human Resources is committed to assisting our customers, both internal and external, by providing administration, information, and support in such areas as recruitment, compensation, benefits, training, workforce diversity, equity, and inclusion, and employment relations.

| Budget<br>Summary |  | 2020-21 |              | 202        | 1-22         | 2022-23 |             |  |
|-------------------|--|---------|--------------|------------|--------------|---------|-------------|--|
| Junnary           | Expenditures and Transfers:<br>GSD General Fund  |         | \$ 5,839,400 |            | \$ 6,629,100 |         | 3,376,300   |  |
|                   | Total Expenditures and Transfers =   | \$      | 5,839,400    | \$6,       | ,629,100     | \$ 8    | 8,376,300   |  |
|                   | <b>Revenues and Transfers:</b><br>Program Revenue<br>Charges, Commissions, and Fees<br>Other Governments and Agencies<br>Other Program Revenue             | \$      | 0<br>0<br>0  | \$         | 0<br>0<br>0  | \$      | 0<br>0<br>0 |  |
|                   | Total Program Revenue  | \$      | 0            | \$         | 0            | \$      | 0           |  |
|                   | Non-program Revenue<br>Transfers From Other Funds and Units  | \$      | 0            | \$         | 0            | \$      | 0           |  |
|                   | Expenditures Per Capita  | \$      | 8.16         | \$         | 9.42         | \$      | 11.72       |  |
| Positions         | Total Budgeted Positions   |         | 65           | 6          | 8            | 75      |             |  |
| Contacts          | Director of HR: Shannon Hall<br>Assistant Director of Benefits: Ginger Hal<br>Assistant HR Director: Michael D. Taylor<br>Finance Officer: Jau'Nae Wilkins |         |              |            |              |         |             |  |
|                   | 404 James Robertson Parkway<br>Suite 1000 37219  |         | Phone: 63    | 15-862-664 | 40           |         |             |  |

#### **Organizational Structure**



#### Programs

#### Administration and Systems Support

Administration and Systems Support Non-allocated Financial Transactions

### Benefits Administration, Benefit Board and Committees

Benefit Services Employee Relations Workforce Management

### **Budget Changes and Impact Highlights**

| Recommendation   |     |                      | Impact  |  |  |  |  |  |
|--|-----|----------------------|---|--|--|--|--|--|
| R12 CSS Support – Annual Enrollment<br>Contractual Increase                          | GSD | \$5,000              | This request will provide additional support for the Annual Enrollment Process.   |  |  |  |  |  |
| R12 CSS Support – Medical Plan Changes<br>Contractual Increase                       | GSD | 345,000              | This request will provide additional support for<br>Medical Plan Changes. All Medicare eligible<br>pensioners will be transitioned into Metro's<br>Medicare Advantage Plan.   |  |  |  |  |  |
| R12 CSS Support – Benefits/Tier Structure<br>Contractual Increase                    | GSD | 75,000               | To provide CSS/R12 programing support.<br>Additional programing is needed for R12 to<br>administer the changes needed to support the<br>Council members benefits and new tier system.   |  |  |  |  |  |
| Workforce Diversity, Equity and Inclusion<br>Two Human Resources Analyst 3 Positions | GSD | 180,900<br>2.00 FTEs | To provide additional funding for two Human<br>Resources Analyst 3 positions. These positions will<br>provide staffing to ensure fulfilment and<br>sustainable impact of the Workforce Diversity<br>Vision.   |  |  |  |  |  |
| Workforce Management Division<br>Two Human Resources Analyst 3 Positions             | GSD | 189,000<br>2.00 FTEs | To provide additional funding for two Human<br>Resources Analyst 3 positions. These positions will<br>provide Conscious, Inclusion, and Unconscious<br>Bias training to Metro Employees.  |  |  |  |  |  |
| Benefits Division<br>Human Resources Analyst 3 Position                              | GSD | 87,800<br>1.00 FTE   | To provide funding for an additional Human<br>Resources Analyst 3 position that will administer<br>Metro's Medicare Advantage Plan and new tier<br>structures.  |  |  |  |  |  |
| <b>Employee Relations Division</b><br>Two Human Resources Analyst 3 Positions        | GSD | 175,500<br>2.00 FTEs | To provide additional funding for two Human<br>Resources Analyst 3 positions. These positions will<br>develop, provide guidance, and ensure<br>compliance with Civil Service Rules and Policies.  |  |  |  |  |  |
| hubNashville<br>Reallocation of funds  | GSD | (6,000)              | To reallocate funding for hubNashville's<br>SalesForce License to the ITS department. This<br>will provide a more consolidated approach to<br>maintaining the technological component of<br>hubNashville.   |  |  |  |  |  |
| Compensation Statements<br>Operational Funding                                       | GSD | 100,000              | To provide additional funding needed to prepare<br>and mail compensation statements to all benefit<br>eligible employees. These compensation<br>statements will show the total monetary value of<br>employment with Metro including salary, benefits,<br>pension, leave, etc. |  |  |  |  |  |

### **Budget Changes and Impact Highlights**

| Recommendation  |     | Impact                   |   |  |  |  |  |
|---|-----|--------------------------|---|--|--|--|--|
| Rent Increase<br>Contractual Increase                             | GSD | 5,400                    | To provide additional funding for the annual increase in rent.  |  |  |  |  |
| Non-allocated Financial Transactions<br>Internal Service Charges* | GSD | 17,800                   | Delivery of centrally provided services including information systems, fleet management, radio, and surplus property. |  |  |  |  |
| Pay Plan Allocation   | GSD | 571,800                  | Supports the hiring and retention of a qualified workforce.   |  |  |  |  |
| General Services District Total                                   |     | \$1,747,200<br>7.00 FTEs |   |  |  |  |  |
| TOTAL   |     | \$1,747,200<br>7.00 FTEs |   |  |  |  |  |

GSD - General Services District

\* See Internal Service Charges section for details

## **08 Human Resources - Financial**

### **GSD General Fund**

|                                   | FY2021<br>Budget | FY2021<br>Actuals | FY2022<br>Budget | FY2023<br>Budget | FY22-FY23<br>Difference | FY22-FY23<br>% Change |
|-----------------------------------|------------------|-------------------|------------------|------------------|-------------------------|-----------------------|
| OPERATING EXPENSES:               |                  |                   |                  |                  |                         |                       |
| PERSONAL SERVICES                 | 4,464,500        | 3,947,299         | 5,039,100        | 6,225,200        | 1,186,100               | 23.54%                |
| OTHER SERVICES:                   |                  |                   |                  |                  |                         |                       |
| Utilities                         | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| Professional & Purchased Services | 577,300          | 530,550           | 708,300          | 1,137,100        | 428,800                 | 60.54%                |
| Travel, Tuition, and Dues         | 18,300           | 6,948             | 18,300           | 18,300           | 0                       | 0.0%                  |
| Communications                    | 81,700           | 92,445            | 81,700           | 181,700          | 100,000                 | 122.40%               |
| Repairs & Maintenance Services    | 2,000            | 106               | 2,000            | 2,000            | 0                       | 0.0%                  |
| Internal Service Fees             | 285,400          | 285,400           | 313,600          | 331,400          | 17,800                  | 5.68%                 |
| Other Expenses                    | 410,200          | 377,282           | 466,100          | 480,600          | 14,500                  | 3.11%                 |
| TOTAL OTHER SERVICES              | 1,374,900        | 1,292,731         | 1,590,000        | 2,151,100        | 561,100                 | 35.29%                |
| TOTAL OPERATING EXPENSES          | 5,839,400        | 5,240,030         | 6,629,100        | 8,376,300        | 1,747,200               | 26.36%                |
| TRANSFERS TO OTHER FUNDS/UNITS    | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| TOTAL EXPENSES & TRANSFERS        | 5,839,400        | 5,240,030         | 6,629,100        | 8,376,300        | 1,747,200               | 26.36%                |
|                                   |                  |                   |                  |                  |                         |                       |
| PROGRAM REVENUE:                  |                  |                   |                  |                  |                         |                       |
| Charges, Commissions, & Fees      | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| Federal (Direct & Pass Through)   | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| State Direct                      | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| Other Government Agencies         | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| Other Program Revenue             | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| TOTAL PROGRAM REVENUE             | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| NON-PROGRAM REVENUE:              |                  |                   |                  |                  |                         |                       |
| Property Taxes                    | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| Local Option Sales Tax            | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| Other Tax, Licenses, & Permits    | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| Fines, Forfeits, & Penalties      | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| Compensation From Property        | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| TOTAL NON-PROGRAM REVENUE         | 0                | 0                 | O                | 0                | 0                       | 0.0%                  |
| TRANSFERS FROM OTHER FUNDS/UNITS  | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| TOTAL REVENUE & TRANSFERS         | 0                | 0                 | 0                | 0                | 0                       | 0.0%                  |
| Expenditures Per Capita           | \$8.16           | \$7.32            | \$9.42           | \$11.72          | \$2.30                  | 24.42%                |

### **08 Human Resources - Financial**

|                               |              | Job          | FY2021<br>Budgeted |            | FY2022<br>Budgeted |            | FY2023<br>Budgeted |            | FY22-FY23<br>Variance |            |
|-------------------------------|--------------|--------------|--------------------|------------|--------------------|------------|--------------------|------------|-----------------------|------------|
| <u>Title</u>                  | <u>Grade</u> | <u>Class</u> | Pos.               | <u>FTE</u> | Pos.               | <u>FTE</u> | <u>Pos.</u>        | <u>FTE</u> | <u>Pos.</u>           | <u>FTE</u> |
|                               |              |              |                    |            |                    |            |                    |            |                       |            |
| GSD General 10101             |              |              |                    |            |                    |            |                    |            |                       |            |
| Administrative Assistant      | ST09         | 07241        | 1                  | 1.00       | 1                  | 1.00       | 1                  | 1.00       | 0                     | 0.00       |
| Admin Services Officer 3      | OR03         | 07244        | 1                  | 1.00       | 2                  | 2.00       | 2                  | 2.00       | 0                     | 0.00       |
| Admin Services Officer 4      | OR05         | 07245        | 3                  | 3.00       | 2                  | 2.00       | 2                  | 2.00       | 0                     | 0.00       |
| Application Technician 2      | ST08         | 10102        | 2                  | 2.00       | 2                  | 2.00       | 2                  | 2.00       | 0                     | 0.00       |
| Application Technician 3      | ST09         | 10103        | 4                  | 4.00       | 4                  | 4.00       | 4                  | 4.00       | 0                     | 0.00       |
| Finance Officer 3             | OR05         | 10152        | 1                  | 1.00       | 1                  | 1.00       | 1                  | 1.00       | 0                     | 0.00       |
| Human Resources Admin         | OR07         | 07346        | 6                  | 6.00       | 7                  | 7.00       | 7                  | 7.00       | 0                     | 0.00       |
| Human Resources Analyst 1     | OR01         | 02730        | 2                  | 2.00       | 2                  | 2.00       | 2                  | 2.00       | 0                     | 0.00       |
| Human Resources Analyst 2     | OR03         | 03455        | 13                 | 13.00      | 9                  | 9.00       | 9                  | 9.00       | 0                     | 0.00       |
| Human Resources Analyst 3     | OR05         | 06874        | 15                 | 14.49      | 19                 | 18.49      | 26                 | 25.49      | 7                     | 7.00       |
| Human Resources Asst Dir      | OR11         | 06004        | 2                  | 2.00       | 2                  | 2.00       | 2                  | 2.00       | 0                     | 0.00       |
| Human Resources Director      | DP02         | 01620        | 1                  | 1.00       | 1                  | 1.00       | 1                  | 1.00       | 0                     | 0.00       |
| Human Resources Manager       | OR09         | 06531        | 3                  | 3.00       | 4                  | 4.00       | 4                  | 4.00       | 0                     | 0.00       |
| Information Systems Advisor 1 | OR07         | 07234        | 0                  | 0.00       | 4                  | 4.00       | 4                  | 4.00       | 0                     | 0.00       |
| Information Systems Advisor 2 | OR09         | 07407        | 1                  | 1.00       | 0                  | 0.00       | 0                  | 0.00       | 0                     | 0.00       |
| Office Support Specialist 2   | ST08         | 10124        | 2                  | 2.00       | 2                  | 2.00       | 2                  | 2.00       | 0                     | 0.00       |
| Professional Specialist       | OR04         | 07753        | 3                  | 3.00       | 0                  | 0.00       | 0                  | 0.00       | 0                     | 0.00       |
| Safety Administrator          | OR07         | 11120        | 0                  | 0.00       | 1                  | 1.00       | 1                  | 1.00       | 0                     | 0.00       |
| Safety Inspector 2            | ST10         | 10156        | 0                  | 0.00       | 1                  | 1.00       | 1                  | 1.00       | 0                     | 0.00       |
| Special Projects Manager      | OR11         | 07762        | 1                  | 1.00       | 0                  | 0.00       | 0                  | 0.00       | 0                     | 0.00       |
| Veterans Service Supervisor   | OR05         | 11123        | 0                  | 0.00       | 1                  | 1.00       | 1                  | 1.00       | 0                     | 0.00       |
| Veterans Service Officer      | ST08         | 05740        | 2                  | 2.00       | 1                  | 1.00       | 1                  | 1.00       | 0                     | 0.00       |
| Veterans Service Officer Sr   | OR03         | 10993        | 1                  | 1.00       | 1                  | 1.00       | 1                  | 1.00       | 0                     | 0.00       |
| Workforce Diversity Manager   | OR07         | 11105        | 1                  | 1.00       | 1                  | 1.00       | 1                  | 1.00       | 0                     | 0.00       |
| Total Positions & FTEs        |              |              | 65                 | 64.49      | 68                 | 67.49      | 75                 | 74.49      | 7                     | 7.00       |
|                               |              |              |                    |            |                    |            |                    |            |                       |            |
| Department Totals             |              |              | 65                 | 64.49      | 68                 | 67.49      | 75                 | 74.49      | 7                     | 7.00       |