BlueCross BlueShield of Tennessee: PPO Coverage for: Single, Employee + Child(ren), Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact Metro Human Resources at 1-615-862-6640. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other underlined terms see the Glossary. You can view the Glossary at http://www.dol.gov/ebsa/healthreform or call 1-866-444-EBSA to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network providers: \$0/single, \$0/employee + child(ren), and \$0/family. Out-of-network providers: \$200/single and \$600/employee + child(ren) and \$600/family. Doesn't apply to preventive care. Copays do not apply to deductible.	You must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. All <u>network</u> services are covered before you meet your deductible. <u>Deductible</u> doesn't apply to preventive care.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For <u>out-of-network</u> services, there are no services covered until you meet your <u>deductible</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Yes. Network providers \$1,000/ single and \$2,000/employee + child(ren), and \$2,000/ family. For out-of-network providers: \$5,000/single and \$10,000/employee + child(ren), and \$10,000/family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Copayment, premium, balance-billed charges, and health care this plan doesn't cover.	Even though you pay for these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.bcbst.com/members/metro-gov/ or call 1-800-367-7790 for a list of	



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$20 <u>copayment</u> and 20% <u>coinsurance</u>	\$20 <u>copayment</u> and 40% <u>coinsurance</u>	None	
	Specialist visit	\$30 <u>copayment</u> and 20% <u>coinsurance</u>	\$30 <u>copayment</u> and 40% <u>coinsurance</u>	None	
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/immunization	Age 7 and older: 100% up to \$750 then 20% coinsurance. Age 6 and younger: 20% coinsurance. Immunizations - all ages: 20% coinsurance	40% coinsurance	Colonoscopies, mammograms, PSA test and pap exams are not part of preventive or screening services and your share of the cost of these <u>network</u> services will be 20% <u>coinsurance</u> and copay and 40% <u>coinsurance</u> and <u>copayment</u> for <u>out-of-network</u> services. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
	Diagnostic test (x-ray, blood work)	20% coinsurance	40% coinsurance	Not subject to the <u>deductible</u> .	
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	Prior Authorization required for certain procedures.	
If you need drugs to treat your illness or condition More information about	Generic drugs	\$10 <u>copayment</u> (retail and mail order)	\$10 <u>copayment</u> plus difference in billed charge and <u>allowed amount</u> .	Covers up to a 34-day supply (retail prescription); 35 to 102-day supply (mail order prescription). Copayment per 34-day supply.	
prescription drug coverage is available at www.bcbst.com/membe rs/metro-gov/.	Brand drugs	\$30 <u>copayment</u> (retail and mail order)	\$30 copayment plus difference in billed charge and allowed amount.	If an <u>out-of-network</u> pharmacy is used, the member must pay all expenses up front and file a claim with BCBST to be reimbursed.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	Prior Authorization required for certain outpatient procedures.	
	Physician/surgeon fees	20% coinsurance	40% coinsurance		
Common	Services You May Need	What Y	ou Will Pay	Limitations, Exceptions, & Other Important	

Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Emergency room care	\$100 <u>copayment</u> and 20% <u>coinsurance</u>	\$100 <u>copayment</u> and 40% <u>coinsurance</u>	None
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	40% coinsurance	None
	<u>Urgent care</u>	\$20 <u>copayment</u> and 20% <u>coinsurance</u>	\$20 <u>copayment</u> and 40% <u>coinsurance</u>	None
If you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	None
stay	Physician/surgeon fees	20% coinsurance	40% coinsurance	None
If you need mental health, behavioral	Outpatient services	\$20 <u>copayment</u> and 20% <u>coinsurance</u>	\$20 <u>copayment</u> and 40% <u>coinsurance</u>	<u>Prior Authorization</u> required for electroconvulsive therapy (ECT).
health, or substance abuse services	Inpatient services	20% coinsurance	40% coinsurance	Prior Authorization required.
If you are pregnant	Office visits	\$20 <u>copayment</u> for initial visit and 20% coinsurance	\$20 <u>copayment</u> for initial visit and 40% <u>coinsurance</u>	None
	Childbirth/delivery professional services	20% coinsurance	40% coinsurance	None
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	None
	Home health care	20% coinsurance	40% coinsurance	None
	Rehabilitation services	20% coinsurance	40% coinsurance	None
If you need help	Habilitation services	20% coinsurance	40% coinsurance	None
recovering or have other special health	Skilled nursing care	20% coinsurance	40% coinsurance	Coverage is limited to 100 days annual max following a 3 day hospital stay.
needs	Durable medical equipment	20% coinsurance	40% coinsurance	<u>Prior Authorization</u> may be required for certain <u>durable medical equipment</u> .
	Hospice services	20% coinsurance	40% coinsurance	<u>Prior Authorization</u> required for inpatient hospice.
If your child needs	Children's eye exam Children's glasses	Not covered	Not covered	None
dental or eye care	Children's dental check-up	1101 0010100	1101 00 10100	HOHO

Excluded Services & Other Covered Services:

 Services Your Plan Generally Does NOT Cover Cosmetic surgery Dental care (Adult) Dental care (Children) 	 r (Check your policy or plan document for more inform Infertility treatment Long-term care Hearing aids for adults 	 Routine foot care for non-diabetics Weight loss programs
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Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

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Acupuncture	Chiropractic care	 Non-emergency care when traveling outside the 	
Bariatric surgery	 Hearing aids for children under 18 	U.S.	
Routine eye care (Adult)	 Routine eye care (Children) 	 Private-duty nursing 	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA(3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Metro Human Resources at 615-862-6640 or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA(3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes. If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes. If you plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist [cost sharing]	\$30
■ Hospital (facility) [cost sharing]	20%
■ Other [cost sharing]	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

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In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
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<u>Deductibles</u>	\$0	
Copayments	\$70	
Coinsurance	\$900	
What isn't covered		
Limits or exclusions	\$10	
The total Peg would pay is	\$980	

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist [cost sharing]	\$30
■ Hospital (facility) [cost sharing]	20%
■ Other [cost sharing]	20%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

The total Joe would pay is

Prescription drugs

Total Example Cost

\$12,700

<u>Durable medical equipment</u> (glucose meter)

In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$800	
Coinsurance	\$100	
What isn't covered		
Limits or exclusions		

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist [cost sharing]	\$30
■ Hospital (facility) [cost sharing]	20%
■ Other [cost sharing]	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$7,400

\$950

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,900

In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$300
Coinsurance	\$300
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$600