

September 9, 2022

Tony Jones, Board Chair Nurture the Next 600 Hill Avenue, Suite 202 Nashville, TN 37210

Dear Mr. Jones:

Please find attached the monitoring report of Nurture the Next relating to the contract it had with the Metropolitan Government of Nashville and Davidson County for the contract period that ended December 30, 2021.

The Office of Financial Accountability is charged with the responsibility of monitoring grant funds, including Community Partnership Funds, from the Metropolitan Nashville Government to any nonprofit organization. Staff from the Office of Financial Accountability conducted the review on September 8, 2021.

We appreciate the assistance provided by your agency during the course of the review. If you have any questions, please call me at 615-862-6712.

Sincerely,

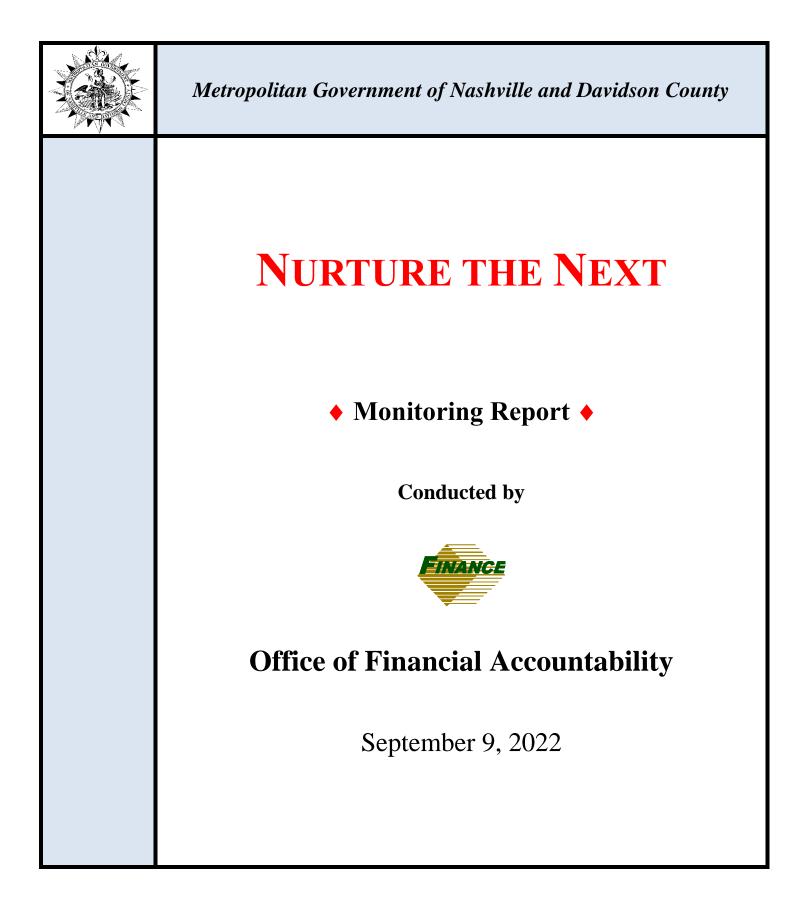
Kevin Brown

Kevin Brown, CMFO, CFE Director, Office of Financial Accountability

cc: Kristen Davis, President and CEO, Nurture the Next Kelly Flannery, Director, Department of Finance Diane Lance, Office of Family Safety Dolly Cook, Office of Family Safety LaToya Townsend, Office of Family Safety

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Talia Lomax-O'dneal, Deputy Director, Department of Finance Tom Eddlemon, Deputy Director, Department of Finance Mary Jo Wiggins, Deputy Director, Department of Finance Jenneen Kaufman, Chief of Accounts, Department of Finance Lauren Riley, Metropolitan Auditor, Office of Internal Audit Essie Robertson, CPA, CMFO, CICA, Office of Financial Accountability Dolly Cook, CICA, CMFO, Office of Financial Accountability Nicole Whitlock, CICA, Office of Financial Accountability Anthony Conley, Office of Financial Accountability



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The Office of Financial Accountability (hereinafter referred to as "OFA") has completed a monitoring review of Nurture the Next (Formerly Prevent Child Abuse Tennessee). A monitoring review is substantially less in scope than an audit. The OFA did not audit the financial statements and, accordingly, does not express an opinion or any assurances regarding the financial statements of Nurture the Next or any of its component units. The OFA is responsible for the internal monitoring of Metropolitan Government of Nashville and Davidson County (hereinafter referred to as "Metro") agencies that receive federal and state financial assistance, including cooperative agreements and non-profit organizations that receive Direct Appropriations and Community Partnership Funds from Metro government. In summary, any agreement(s) that imposes performance and/or financial requirements on Metro government is subject to review by the OFA.

The purpose of this review was to assess the agency's compliance with contractual requirements set forth in the following contract with Metro Government:

Contract	Туре	Amount	Contract Term		
L-4929	Community Partnership Funds	\$20,000	March 1, 2020	December 30, 2021	

# Agency Background

Nurture the Next formerly Prevent Child Abuse Tennessee is a Non-Profit Organization that works with parents, professionals and communities to provide education, resources, and services that strengthen families across 95 counties in Tennessee. Nurture the Next's goal across all programs is to provide parents and caregivers with the knowledge and skills they need to raise children who feel safe and loved by working in partnership with parents, caregivers, and communities across Tennessee preventing child abuse and neglect by ensuring that children and youth are growing up in safe, stable, and nurturing environment. Per the agency's website, their mission is "to create a future for children and families filled with promise and prosperity".

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The objectives of our review were:

- 1) To determine whether the agency had the resources and capacity to administer the grant funds.
- 2) To determine if costs and services were allowable and eligible.
- 3) To verify that program objectives were met.
- 4) To test the reliability of the financial and programmatic reporting.
- 5) To verify contractual compliance.

The scope of our review was limited to the contract term March 1, 2020 through December 31, 2020.

The monitoring review procedures included meeting with agency management and staff, reviewing board minutes and obtaining written representations from management. In addition, we examined certain financial records and supporting documentation necessary to ensure compliance with contractual requirements set forth in contract L-4929. Specific procedures included:

- Interviewing the employees responsible for grant management, financial reporting and accountability.
- Reviewing supporting documentation of expenditures for allowability, necessity and reasonableness.
- Reviewing the agency's general ledger and verifying the accuracy of all invoices submitted to Metro.
- Reviewing documentation to determine that funds were used for intended beneficiaries and expended in accordance with the spending plan of the contract.
- Reviewing documentation to support program activities for consistency with grant requirements.
- Assessing the financial stability of the agency and its ability to continue to administer the grant program funded by Metro.

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#### **SUMMARY OF RESULTS**

Criteria	Yes	No
Sufficient Resources and Capacity to Administer Funds?	✓	
Costs and Services Allowable and Eligible?	✓	
Program Objectives Met?	✓	
Reporting Requirements Met?	✓	
Compliance with Civil Rights Requirements?	✓	

The overall results of the monitoring review are provided in this section. Results are based on test work performed and include conclusions regarding specific review objectives and, if applicable, recommendations for improvement and an action plan for implementation. Where applicable, the Findings and Recommendations section of this report provides more insight into any issues identified below.

# **<u>1. Sufficient Resources and Capacity to Administer Grant Funds</u>**

Our review of the agency's accounting system and the qualifications of the individuals assigned to manage the accounting records indicate that the agency possesses the necessary resources and professional expertise to effectively administer the grant funds.

# 2. Allowable and Eligible Costs and Services

Our review covered the core compliance areas identified by 2 CFR Part 200: Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards.

Additionally, the Metro Grants Manual requires separate accounting of the Metropolitan Nashville Government grant funds to prevent co-mingling of Metro Funds with other sources of funding. The agency was in compliance with this requirement. Different revenue classes as well as expenditure classes have been established to separately track the sources and amounts of funding. Also, the agency can easily and accurately report their expenses supported by the Metro grant.

Based on our test work, costs and services during the period were allowable and eligible therefore Nurture the Next was in compliance with the contract requirements.

# 3. Program and Performance Objectives

The contract stipulates that the agency shall use the funds to create a public awareness campaign to ensure victims of domestic violence are aware of increased risks as a result of social isolation caused by the COVID-19 pandemic and informed

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about how they can safely access services in Davidson County by the following objectives:

- 1. Develop a paid advertising campaign using digital ads on Facebook and Google Ads to reach individuals who are isolated at home due to COVID-19 who otherwise would not be reachable IN THE CURRENT CLIMATE.
- 2. Develop a grassroots outreach campaign by distributing printed awareness materials at locations throughout Nashville that the public is still accessing during this pandemic such as MNPS Schools and COVID-19 testing sites in Davidson County.
- 3. Pitch and place earned media stories, as opportunities to do so arise on why domestic violence is on the rise during the pandemic, how FSC operations have been modified to keep staff and clients healthy and safe during the pandemic, and how the FSC's plans to launch a series of digital video ads on social media to reach DV victims who are further suffering because of the social isolation as a result of the pandemic

Based on our review of program documentation and discussions with staff, program performance objectives were met, and the agency was in compliance with contractual program objectives for this grant.

# 4. Reliability of Financial and Programmatic Reporting

The contract requires submission of an annual audit report performed by a Certified Public Accountant. The contract also requires the agency to submit to Metro year end reports of the program outcomes and a final expenditures report, no more than 45 days after the close of the contract.

We reviewed all applicable financial and programmatic reports required by the contract, including audited financial statements. Based on our review, the agency complied with all financial and programmatic reporting requirements.

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# **<u>5. Civil Rights Requirements</u>**

Our review did not reveal anything to indicate that the agency was noncompliant with civil rights requirements. The agency also has necessary written policies and procedures relating to civil rights. The agency has not received any complaints regarding any form of discrimination. Further, civil rights and ADA postings are publicly displayed.



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#### **Observation and Recommendations**

The Office of Financial Accountability noted that the Office of Family Safety processed and paid Nurture the Next's reimbursement requests without a fully executed contract. Per section D.25 <u>Effective Date</u> of the grant contract, it states *"This contract will not be binding upon the parties until it has been signed by the Recipient and then by the authorized representatives of the Metropolitan Government and has been filed in the office of the Metropolitan Clerk. When it has been so signed and filed, this contract will be effective as of the date first written above."* As a result, contract L-4929 was not effective until November 16, 2021 as indicated by the date and signature of the Metropolitan Clerk recorded on the grant's signature page.

#### **Recommendation**

The Office of Family Safety should develop a process to ensure that grant contracts are fully executed and are on file within the Metropolitan Clerk's Office prior to processing and paying grant reimbursement requests.

#### **Corrective Action Plan Required**

The Office of Family Safety should submit a corrective action plan indicating the actions the agency intends to take to correct the observation identified in this report. The corrective action plan should be addressed to the Office of Financial Accountability and submitted via email to <u>kevin.brown@nashville.gov</u> within 14 days from the report date.