### Our Mission

To advocate on behalf of Veterans and their families, and to advise them of all the benefits for which they may be eligible.

Let us guide you through the process of applying for VA programs, such as:

- Disability compensation and pension
- Dependent and survivor benefits
- State benefits
- Healthcare options
- Education entitlement
- Utilizing community resources
- Vocational rehabilitation
- Obtaining military service and discharge records
- Ensuring impartial rating decisions
- Pre-registration and burial benefits

We serve all of Davidson County

# Davidson County Office of Veterans Services

WEBSITE:

veterans.nashville.gov

EMAIL:

vsoDavidsonCounty@nashville.gov

PHONE:

615-880-2VET (2838)

IN PERSON:

Operation Stand Down TN 1125 12th Avenue South Nashville

If you are in emotional crisis, call the Veterans Crisis Line: 800-273-8255 (option 1)

#### Other resources:

VA Benefits Call Center 800-827-1000

VA Education 888-442-4551

VA Home Loan Eligibility 888-768-2132

VA Debt Management 800-827-0648

White House VA Hotline 855-948-2311

VA Life Insurance 800-669-8477

VA Pension Call Center 877-294-6380

VA Direct Deposit 877-838-2778

National Personnel Records Center, St Louis 314-801-0800

DFAS 800-321-1080

Louisville Fiduciary Hub 888-407-0144

MyVA311 844-698-2311 Let us help you get the benefits you deserve



Davidson County
Office of Veterans Services



Serving Those Who Served

#### Service-Connected Disabilities

Disability compensation is a tax-free monetary benefit paid to Veterans with disabilities resulting from disease or injury incurred or aggravated during military service. Compensation may also be paid for disabilities related (or secondary) to disabilities occurring in service and for disabilities presumed to be related to military service, even though they may arise after service. Examples of categories include:

- Prisoners of war
- Gulf War Veterans
- lonizing radiation
- Agent orange pesticide
- Depleted uranium
- Airborne hazards
- Open burn pits
- Toxic embedded fragments

## Dependency and Indemnity Compensation (DIC)

DIC is a tax-free benefit paid to eligible survivors of military service members:

- Who died in the line of duty, or
- Whose death resulted from a service-related disability, or
- Who were rated 100% permanently and totally disabled for 10 consecutive years

Re-marriage could affect DIC eligibility. DIC recipients may also qualify for a property tax exemption (a state benefit). ChampVA and Dependents' Educational Assistance are additional benefits.

#### Home Loans

The VA offers a variety of home loan guaranty programs for active duty service members, Veterans, and National Guard and Reserve members. Programs include:

- Home loans at competitive interest rates, often with no down payment or private mortgage insurance required
- Adaptive housing grants to help Veterans with permanent and total service-connected disabilities purchase or build an adapted home, or modify an existing home to accommodate the disability



Improved pension is a tax-free, incomebased benefit paid to wartime Veterans and un-remarried surviving spouses or unmarried dependent children, who meet certain age or disability requirements and whose income and assets fall within certain limits.

#### Health Care

VA administers its medical benefits through an annual patient enrollment system. The enrollment system is based on Priority Groups to ensure health care benefits are readily available to all enrolled Veterans. Veterans may qualify for cost-free health care services based on compensable service-connected disabilities.

VA health care includes all necessary inpatient hospital care and outpatient services to promote, preserve or restore health. Veterans Health Administration (VHA) medical facilities provide a wide range of services including traditional hospital-based services such as surgery, critical care, mental health, orthopedics, pharmacy, radiology and physical therapy.

#### **Education and Training**

Programs include:

- Post-9/11 GI Bill
- Montgomery GI Bill
- Montgomery GI Bill Select Reserve
- Reserve Educational Assistance Program
- Vocational Rehabilitation and Employment (VR&E)
   Program, designed to help Veterans with service connected disabilities maintain suitable employment,
   and/or achieve independent daily living.

#### Burial

VA burial allowances partially reimburse eligible Veterans' burial and funeral costs. A single payment is made for service-related causes of death. For non-service-related deaths, two payments are generally made, one for burial and funeral expenses and one for a plot or interment.

Headstones and markers for unmarked graves of any deceased eligible Veteran in any cemetery are furnished upon request at no charge. If you are interested in a Veterans cemetery burial, you may pre-register at the state or national cemetery of your choice.

#### **Funeral Honors**

The Department of Defense is responsible for providing military funeral honors. Contact the DOD at https://mfh.dmdc.osd.mil/mfh or:

• Army: 615-313-0977

Air Force: 615-660-8237Coast Guard: 615-736-5421

• Marine Corps: 866-826-3628

• Navy: 904-542-1536

VA Headstones/Markers 800-697-6947