

# Q1 2023 HEALTH EQUITY UPDATE

METRO PUBLIC HEALTH DEPARTMENT NASHVILLE & DAVIDSON COUNTY

Protect, improve and sustain the health and wellbeing of all people in Nashville and Davidson County.



### TABLES OF CONTENT

#### I. INTRODUCTION

Bureau Director's Foreword	3
Meet the Team	4
Introduction	5
Equity Roadmap	6
2022 Highlights	7
Q1 2023 Highlights	8
On the Horizon	9

#### **II. DIVISION UPDATES**

Learning & Development Hub	10
Strategic Initiatives	12
Health in All Policies	13
Community Engagement & Action Unit	17
Equity Infrastructure	18

明社 机钢

#### Bureau Director's Foreword

# HEALTH EQUITY AS A PROCESS AND AN OUTCOME

As the Director of the Bureau of Health Equity at the Metro Public Health Department, I have had the privilege of launching the first-ever governmental operation dedicated to advancing health equity for Nashville and Davidson County. Over time, the Bureau of Health Equity has positioned itself to serve MPHD and the greater Nashville community as a connector, facilitator, and enabler of upstream solutions, systems change, and collaborative partnerships to advance health equity.

Since its inception, the Bureau has built many inter-departmental, cross-agency, and communitybased partnerships to advance its initiatives. Every success, accomplishment, experiment, and attempt has been driven by a spirit of collaboration and creativity. I am proud of the progress we have made, the lessons we have learned, and the foundation we developed at MPHD to continue meaningful health equity work.

To frame our approach, the Bureau believes "health equity" is a noun and a verb— a process and an outcome. When we consider health equity as a process, deep reflection, accountability, and communitydriven action are essential. When we consider health equity as an outcome, it ensures we maintain the



critical goal of eliminating the gaps and barriers that keep communities marginalized and from their full potential for health and well-being.

We are releasing this Q1 2023 report to provide an overall summary of the Bureau of Health Equity's mission, vision, priority areas, key achievements, and a roadmap of what's to come. The Bureau of Health Equity looks forward to another year of supporting MPHD's efforts to foster an authentic commitment to more equitable practices, policies, and procedures that impact our workforce and the communities we serve.

Dr. Stephanie Kang Bureau Director, Health Equity Metro Public Health Department

### Bureau of Health Equity

### **MEET THE TEAM**





Micheala Baptiste

CDC PUBLIC HEALTH ASSOCIATE PROGRAM la Huerga

**Raquel de** 



Elise Krews strategic manager



Timothy McDaniel-McCluney

OFFICE COORDINATOR



Erika Leslie

PUBLIC HEALTH INFRASTRUCTURE DIRECTOR



Jody Patterson

> LEARNING & DEVELOPMENT MANAGER



Zacnité Vargas

PARTNERSHIP COORDINATOR

### Bureau of Health Equity

# INTRODUCTION

The Metro Public Health Department instituted the Bureau of Health Equity in fall of 2021, ensuring health equity would continue to be a departmental priority. The Bureau of Health Equity aims to promote equitable systems, practices, and policies within the department and across Nashville and Davidson County. The Bureau of Health Equity has implemented several initiatives designed to address social determinants of health, uplift the needs and actions of those most marginalized, and deepen MPHD's understanding of health and racial equity in Nashville and Davidson County.

### Mission

Advance health equity in Nashville by building MPHD's authentic commitment to diversity, equity, and inclusion and by cultivating community-centered partnerships to operationalize equity across systems, policies, and practices city-wide. MPHD defines "<u>health</u> <u>equity</u>" as everyone has a fair and just opportunity to be as healthy as possible.

Achieving healthy equity requires the dismantling of obstacles to health such as discrimination and poverty, along with the consequences of those obstacles like lack of access to good jobs, quality education, housing, safe environments, and health care.

### Vision

A transformed public health ecosystem in Nashville that ensures equitable and thriving communities

#### **PRIORITY AREAS**

Build & Deepen Shared Knowledge and Understanding of Health Equity

Cultivate MPHD's Authentic Commitment to Advance Health Equity

Implement Targeted Strategic Initiatives to Reduce Specific Inequities in the Community

Promote the Health in All Policies Approach Across Sectors and Institutions

Develop Platforms for Community-Driven Action at MPHD

Leverage and Establish Equity-Centered Public Health Infrastructure for Systems Change

### **BUREAU DIVISIONS & PROGRAMS**

#### Learning & Development Hub (L&D)

Implement various learning and development opportunities across MPHD that build and deepen shared understanding of health equity and cultivate authentic commitment and skills to advance health equity

#### **Strategic Initiatives**

Collaborate with MPHD programs and external partners to better embed equity frameworks within their practices and provide cross-disciplinary and upstream solutions

#### Health in All Policies (HiAP)

Promote the centering of health and equity across decision-making and policies internally and in partnership with Metro agencies and non-traditional stakeholders

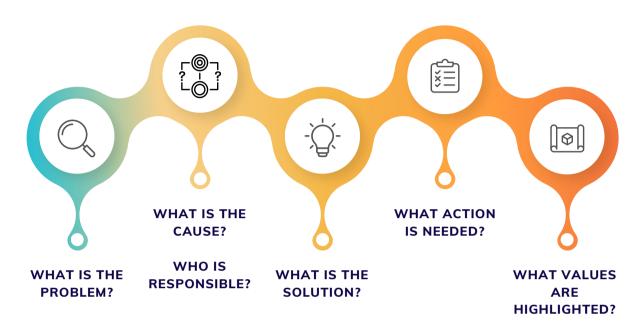
#### Community Engagement & Action Unit (CEAU)

Build authentic community engagement across MPHD programs and strengthen existing partnerships to better address social determinants of health and advance community-driven priorities

#### **Equity Infrastructure**

Assist the implementation of strategic investments in workforce development, foundational capabilities, and data modernization to better equip MPHD to advance health equity

# FRAMEWORK



# EQUITY ROADMAP

For the first time, MPHD has integrated a robust equity framework, called the Equity Roadmap, into its strategic planning process. MPHD utilized the Racial Equity Data Road Map (source: Commonwealth of Massachusetts 2020) to analyze health issues and dynamics with an emphasis on reducing structural racism. The Equity Roadmap uses a racial equity analytical approach which allows us to include historical factors, power dynamics, intersectionality, and other upstream factors that impact the character and quality of health that we experience.

The Bureau uses the Equity Roadmap to delineate how to operationalize solutions to advance equity within each goal area. The question "What Action is Needed?" inquires how to move from thinking to doing. Learning "how to do how" is a great opportunity to highlight the collaboration and teamwork that is needed to solve complex societal problems. No one person or entity is going to solve our issues. We need concrete strategies and action steps.

Note: The Equity Roadmap was adopted in late 2021 by the Healthy Nashville Leadership Council (HNLC) to ensure a focus on equity in working with health disparities. The use of the Roadmap by both MPHD and HNLC will allow for improved alignment with the city's Community Health Improvement Plan (CHIP) and Community Health Assessment (CHA) process.

# **2022 HIGHLIGHTS**

#### **ESTABLISHED COMMUNITY PARTNERSHIPS & PROJECTS**

Initiated the Health Equity Coalition, held community listening sessions, distributed and translated resources, partnered with the Barnes Fund to embed equity and community voice into their selection process, and helped launch Population Health's Community Health Worker Program

#### **DEVELOPED MULTIPLE CROSS-SECTOR INITIATIVES**



Developed collaborations with the Homeless Impact Division to improve assessment of medical vulnerability, supported the Complete Streets Initiative to improve pedestrian safety, and participated in the Affordable Housing Data and Research Roundtable

#### **PROMOTED DIVERSITY EQUITY & INCLUSION INTERNALLY**

Established a quiet room for MPHD employees who need religious accommodations, initated the Civil Service Review Working Group, issued 12 editions of a department newsletter, and collaborated with programs to improve practices and policies, such as FIMR & Ryan White Part A



#### **CENTERED CONTINUOUS LEARNING & DEVELOPMENT**



Enrolled staff in multiple trainings and learning networks to improve skills in organizing, leadership, and equity frameworks at Harvard University, Institute for Healthcare Improvement, Tennessee Public Health Association, NACCHO, and more

Collaborated with ELT to embed the Equity Roadmap into MPHD's Strategic Plan and with HNLC for the CHIP/CHA process to improve alignment and centering equity across efforts





Launched the HiAP **"Health** Lens" pilot with the Juvenile Justice Center \$92 million campus re-design project to center health and equity in their decision-making



Held first-ever MPHD Culture Fest representing 20+ cultures through food, dance, and celebration!



Created and disseminated several public health flyers, social media messages, and infographics in **4 languages** to over **20 community partners** 

# Q1 2023 HIGHLIGHTS



languages translated for COVID-19 relevant information including: Spanish, Arabic, Farsi, Burmese, Karen, Kurdish, Nepali, Zomi, Pashto, Somali, and

#### health equity training

on basic terminology, concepts, and the significance of health equity for the department as part of new staff orientation for all incoming MPHD staff delivered in-person



#### **HEALTH EQUITY** COALITION

14	Multi-sectoral agencies and community partners represented
6	Monthly meetings convened
10001	Deenensible for developing

100% Responsible for developing the CHIP's Equity section **Responsible for developing** 

#### **L&D HUB KICK-OFF INFORMED BY**

- 12 ELT interviews
- 14 Supervisor interviews
- $\mathcal{2}$ All-staff listening sessions
- 3 Satellite clinic Feedback

#### **HOMELESS HEALTH** SERVICES EVENT

30 Individuals served

**MPHD Divisions collaborated** 

Services provided such as

enrollment, and hygiene kits



2

**External Partners** 

>7Uk **COVID-19 TEST KITS DISTRIBUTED TO 29 CBO'S** AND INTERNAL PARTNERS

**FLU VACCINES WILL BE** DISTRIBUTED THROUGH **THE CROSS-**DEPARTMENTAL EQUITY **DISTRIBUTION PLAN** 

COMMUNITY-DRIVEN **RECOMMENDATIONS FOR** MPHD IDENTIFIED BASED **ON (6) LISTENING** SESSIONS

### 28 METRO AGENCIES

Active in the Health in All Policies Coordinator Working Group with 38 active members and 24 new members recruited since January 2023

# 60

### **CIVIL SERVICE RULES**

Analyzed and 27 policy recommendations created by the Civil Service Review Working Group, a diverse representation of 13 MPHD Representatives across divisions, positionality, and demographics

\$10.5

Million

Bureau of Health Equity

# **ON THE HORIZON**

### **INFRASTRUCTURE GRANT**

Laying the groundwork for crossdivisional projects supporting 15+ programs, health equity initiatives, data modernization efforts, and workforce development

Launching the

# **SDOH FUND**

\$350,000 to build a bi-annual learning cohort of 5-7 small to medium-sized community organizations to address social determinants of health

**HEALTH EQUITY** 

እይል **SUMMIT** 

Partnership 济 Survey

The HE Bureau is creating a Partnership Survey according to MPHD's Strategic Plan to build awareness and coordination of community partnerships and resoures across MPHD.

RACISM AS A

**BLIC HEALTH** 

**ECLARATION** 

# **L&D HUB UPDATES**



# LEARNING AND DEVELOPMENT HUB

#### WHAT IS THE LEARNING AND DEVELOPMENT HUB?

The Learning and Development (L&D) Hub is a Health Equity Bureau Division that aims to create opportunities across MPHD to build and deepen a shared understanding of health equity by cultivating collaboration and translating learning into action.

#### WHAT ARE THE GOALS OF THE L&D HUB

- Increase collaboration through cross-departmental workshops & training
- Identify and guide learning to practice opportunities to build capacity and skills
- Build community partnership through learning exchange opportunities and partnership mapping



#### DO YOU HAVE AN IDEA FOR THE LEARNING AND DEVELOPMENT HUB?

The L&D Hub strives to better understand the learning and development needs of employees and programs across MPHD. We welcome all input to help design and/or collaborate on context-specific and relevant curricula, resources, and opportunities that improve MPHD's capacity to advance health equity and serve our communities.

jody.patterson@nashville.gov

(615)340-8678

**CONTACT INFO** 





### On May 10th, MPHD is launching...

# The Learning & Development Hub

We are pleased to announce the kick-off of the Health Equity Bureau's Learning and Development Hub. We will be sharing our Health Equity 101 training as well as other ways to connect with the Hub.

> May 10th, Wednesday 11:30 am-12:30 pm Charlotte Room





# STRATEGIC INITIATIVES UPDATES

## **Flu Vaccine Equity Distribution Plan**

THIS CROSS-DEPARTMENTAL INITIATIVE FOCUSES ON WORKING WITH ORGANIZATIONS ACROSS NASHVILLE THAT SERVE COMMUNITIES THAT HAVE BEEN IDENTIFIED AS FACING BARRIERS TO EQUITABLE VACCINE UPTAKE. THE HEALTH EQUITY BUREAU HAS SUBMITTED AN ORDER FOR APPROXIMATELY 10,000 DOSES OF FLU VACCINES AND IS WORKING WITH DIVISIONS TO CREATE AN OUTREACH PLAN, COMMUNICATIONS MATERIALS, AND TRACKING SYSTEM. THIS WILL BE THE FIRST TIME MPHD HAS DISTRIBUTED FREE FLU VACCINES BEYOND SEASONAL FLU ADMINISTRATION.





# **SDOH Fund**

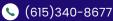
CURRENTLY IN PROGRESS OF POSTING A REQUEST FOR PROPOSAL FOR THE "SDOH FUND". THE FUND AIMS TO PRESENT A LOW-BARRIER GRANT APPLICATION PROCESS TO SUPPORT SMALL TO MEDIUM SIZE ORGANIZATIONS IN ADDRESSING SDOH'S IN PARTNERSHIP WITH THE CDC DISPARITIES GRANTS PRIORITY COMMUNITIES

# Data Dashboard



A TEAM THAT INCLUDES REPRESENTATIVES FROM EPIDEMIOLOGY, ELT, THE BUREAU OF HEALTH EQUITY, AND COMMUNICATIONS HAS MET REGULARLY SINCE JANUARY 2023 TO DISCUSS THE CREATION OF AN INTERACTIVE DASHBOARD. RECENTLY, MEMBERS FROM METRO INFORMATION TECHNOLOGY SERVICES PRESENTED NEW SOFTWARE AND PLATFORMS THAT ARE AVAILABLE METRO WIDE AND CAN STORE AND SHARE DATA. THIS WOULD ALLOW THE PUBLIC TO INTERACT WITH MPHD DATA, AS WELL AS PROVIDE CENTRAL STORAGE FOR DATA TO BE SHARED INTERNALLY. THERE ARE ALSO OPTIONS TO CREATE INTERNAL-ONLY DASHBOARDS, WHICH IS PROMISING FOR QUALITY IMPROVEMENT AND ASSURANCE EFFORTS.

**CONTACT INFO** 





# Bureau of Health Equity HIAP UPDATES

### What is Health in All Policies?

HiAP recognizes that health outcomes are created by a *multitude of factors* beyond healthcare

HiAP recognizes that our most significant challenges are linked to how unhealthy conditions within our community are *created and maintained* 

> HiAP encourages cross-sector collaboration, authentic community engagement, and accountability in decision-making

We aim to promote health, equity, and process change across sectors and institutions by incorporating health considerations across decision-making

#### What are the 2023 HiAP objectives for MPHD?



- Increase participation in the HiAP Coordinators initiative
- Continue to expand and adapt the pilot of the Health Lens Tool, implementing the Health Lens Tool within MPHD
- Create plans to reestablish the HiAP Leadership Roundtable and create a HiAP Advisory Council

## OVERARCHING GOALS

PROMOTE HEALTH, EQUITY & SUSTAINABILITY IN DECISION-MAKING



EVALUATE POTENTIAL IMPACTS ON THE SOCIAL DETERMINANTS OF HEALTH



ENCOURAGE CROSS-SECTOR Collaboration AND Authentic Community Engagement



DEVELOP SYSTEMS THAT PROMOTE ACCOUNTABILITY, TRANSPARENCY, AND REVIEW

# **HIAP: HEALTH LENS TOOL**

### **CREATING A TOOL**

MPHD has developed a tool to help decisionmakers look at policy development and project planning through a

### **HEALTH LENS**

		Education
Economic Stubility	Neighborhood & Physical Environment	om
O fuerters	O ******	- mann
(O per ten tang	() terten	O State
0	0	O Tay Shar
0	O forester	(Q - +pre-11pre-
0 =+	0 ***	(Q
0 ***	0	0~
Community & Social Context	Health System	
CONTEXT		
Context	O methoda	trequity
	0 metany	trequity
(o:)	Refine Party     Refine Party     Refine Party     Refine Party     Refine Party	(0 (0 (0
O concept	0 metany	Company Company Company Company Company
O derenny orrenation O trank o transition	Real-Strange     New Sare     Second Se	Company Comment Comment Comment Comment Comment Comment Comment Comment
O Correnty Constantion O Searchaine O Searchaine O Searchaine	Ref Serge     Net Ser     Sere     Sere     Sere     Sere     Sere     Sere     Sere     Sere     Sere	Company Company Company Company Company

### CHECKLIST

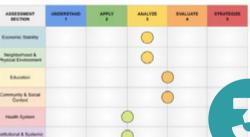
An initial survey to establish a baseline understanding of community conditions and approach to decision-making



### ASSESSMENT

Facilitated recurring assessments to track improvement in centering a health lens in decisionmaking

impocts?



SCORING OF ASSESSMENT 1 RE

SPONSES		The CHWs will provide health screenings and connect community members to health resource around Nashville. The CHWs will be hired from the communities th are intended to serve and will be trained to provide culturally competent and trauma-		
EVALUATE	STRATEOUS 3	informed care.		
)				

We pla

(CHWs)

<u>Invarian curv</u>		
What are the intended impacts?	What are possible unintended impacts?	
n to have Community Health Workers on site at local community centers.	Patrons of the community center may not understand the role of our CHWs and could be hesitant to approach them for help.	
Ws will provide health screenings and t community members to health resources Nashville.	We may face challenges in providing adequate training to CHWs to cover the range of health needs we want them to address.	
Ws will be hired from the communities they ended to serve and will be trained to a culturally competent and trauma- ed care.	It may be difficult for our CHWs to feel connected to other health care workers and resources available in the community.	

Health Care

#### DEBRIEF

Reflective discussions to identify project strengths and opportunities for growth, training, and support

How has your approach shifted?

What support is needed?

What areas would you like to explore deeper?

Describe an impact your project will have on Employment Opportunities.	How will the community be impacted?	Who is impacted?
	Intended impact	
		¥
		v .
		v
	Equite	· · · · · · · · · · · · · · · · · · ·
	Unintended impact	Other
Epara		
	Liperd	ligan
Strategies Brainstorming		
is there anything needed to sustain, reinforce, or improve positive impacts?		
is there anything needed to mitiaate or prevent negative		

### Bureau of Health Equity

# **HIAP UPDATES**



### **HIAP COORDINATORS** *A Health in All Policies Initiative*

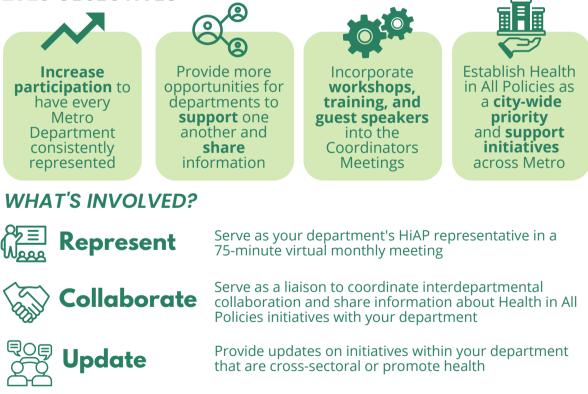
#### WHAT IS HEALTH IN ALL POLICIES?

The Metro Public Health Department's (MPHD) Health in All Policies (HiAP) initiative intends to bring together decision-makers across Nashville government to create positive changes in programs and policies that impact health.

#### WHAT IS THE COORDINATORS MEETING?

A monthly meeting that strives to bring together **ALL** Metro Departments to collaborate, share and learn about innovative strategies to promote health equity across Nashville.

#### 2023 OBJECTIVES



#### **ARE YOU READY?**

Become a HiAP Departmental Coordinator today and make your voice heard!

**CONTACT INFO** 

**(**615)340-8661

Y raquel.delahuerga@nashville.gov

# **HIAP: CIVIL SERVICE RULES**

In April 2022, Dr. Melva Black (Deputy Director) and Dr. Stephanie Kang started the Civil Service Review Working Group to bring together 13 employees from across the department to discuss issues with the current MPHD Civil Service Rules. The goal of this group is to give a comprehensive report to the Board of Health that provides recommendations for how certin civil service rules could be amended through a trauma-informed lens. So far, the group has prioritized the Civil Service Rules, analyzed the highest priority rules to outline issues with the rules, proposed changes, and provide justification for the policy recommendations to better support employees and align with our shared values. After 15 large-group meetings, the group has almost completed the creation of draft language for each prioritized rule. By June 2023, HR, policy, and the legal department will receive the group's recommendations.

# Milestones

RECRUITMENT	GROUNDING	PRIORITIZATION	POLICY ANALYSIS	DRAFT LANGUAGE	FEEDBACK & VOTING
MARCH - APRIL 2022	MAY 2022	MAY - JULY 2022	JULY - OCT 2022	OCT - PRESENT	NOV - PRESENT
Recruit 13 Members Introduction to CSR & Amendment Process	Establishing Group Values and Norms Trauma Informed Approach Practice Rule Analysis	Small Teams Identify Low, Medium, High Priority Rules Large Group Approval of Priorities	Small Team Analyze High Priority Rules Identify Issues, Propose Changes, Justify Changes & Highlight Values Large Group Approves Analysis	Incorporates Proposed Changes Into Draft Language Large Group Review Draft	Large Group Provides Feedback on Language Group Must Vote and Reach Consensus

# COMMUNITY ENGAGEMENT & ACTION UNIT UPDATES

# Community Listening Sessions

THE FINAL REPORT PRODUCED BY A DUKE MASTERS STUDENT BASED ON QUALITATIVE ANALYSIS OF (6) LISTENING SESSIONS WITH INDIVIDUALS AND (9) ORGANIZATIONS REPRESENTING HISPANIC/LATINX, IMMIGRANT & REFUGEE, AND BLACK/AFRICAN AMERICAN COMMUNITIES IN NASHVILLE



Community driven needs finding & priority setting points to trust as highest priority





### **Community Newsletter**

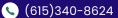
LAUNCHING A COMMUNITY NEWSLETTER TO BRIDGE COMMUNICATIONS OF OUR PROGRAMS, PUBLIC HEALTH ANNOUNCEMENTS, AND HEALTH EVENTS TO COMMUNITY PARTNERS

# **Health Equity Coalition**



FOR THE PAST (6) MONTHS, THE HEALTH EQUITY COALITION (HEC) HAS BEEN IN THE FORMATION STAGE, INITIATING COLLABORATION, CULTIVATING NORMS, DEVELOPING THE STRUCTURE BETWEEN THE HEC & HNLC, CONTINUING TO IDENTIFY POTENTIAL MEMBER ORGANIZATIONS, DEVELOPING GOALS AND OBJECTIVES BASED ON COMMUNITY ISSUES/NEEDS, AND ESTABLISHING MEMBERSHIP AGREEMENTS AND LEADERSHIP TEAMS. AS OF APRIL, THE HEC BEGAN TO USE THE HEALTH EQUITY ROADMAP TO DEVELOP THE COMMUNITY HEALTH IMPROVEMENT PLAN (CHIP) THAT FOCUSES ON HEALTH INEQUITIES AMONG UNDERSERVED POPULATIONS IN DAVIDSON COUNTY. THE HEC'S INVOLVEMENT IN DEVELOPING THE CHIP "EQUITY" SECTION IS A SIGNIFICANT AND CRITICAL PIECE TO SUPPORT COMMUNITY ACTION TOWARDS IMPROVING HEALTH BY BRINGING TOGETHER COMMUNITY GROUPS TO PLAN, DEVELOP AND IMPLEMENT SYSTEM CHANGE INITIATIVES.

**CONTACT INFO** 



# EQUITY INFRASTRUCTURE UPDATE

Grant Name: Metro Nashville Strengthening Public Health Infrastructure, Workforce and Data Systems

Award Amount: ~\$10.57 million over (5) years Duration: December 1, 2022 - November 30, 2027

**Overview:** The Infrastructure Grant, housed in the Health Equity Bureau, is a groundbreaking investment that supports critical public health infrastructure needs of jurisdictions across the United States. This multi-component grant will help ensure that U.S. public health systems are ready to respond to public health emergencies like COVID-19 and to meet the evolving and complex needs of the communities and populations they serve. The grant has two strategy components: Al Workforce and A2 Foundational Capabilities. Each activity is directly aligned with executing MPHD's recently completed 2022-2025 Strategic Plan and provides support across 15+ divisions and programs.

Al: WORKFORCE	Reinforce and expand the public health workforce by hiring, retaining,
\$8.96 million awarded lump-	supporting, and training the workforce and by strengthening relevant
sum year (l) of the grant	workforce planning, systems, processes, and policies
A2: FOUNDATIONAL	Strengthen MPHD's overall systems, processes, and policies to ensure a
CAPABILITIES	strong core infrastructure needed to protect health and provide fair
\$481,943 annually	opportunities for all

5 of 6 positions for Year 1 in process of interviewing/hired

**Workforce Director and Grant Director Hired** 



Grant Kick-off Meeting Across 15 Divisions in May 2023 Grant activities process underway for licensing and professional development



Developing performance measures and metrics with HR and FInance for evaluation plan

# **On the Horizon**

- Launch a "Continuing Education Pilot Program" for all MPHD clinicians
- Initiate "The Workforce Development Fund" for employees
- Launch and implement Data Modernization work plans
- Hire a dedicated recruitment officer to improve recruitment and hiring processes
- Expand and improve communications capabilities to be more responsive, culturally sensitive, and increase staff and community engagement; improve finance, IT, and other technologies
- Support, sustain, and formalize the department's community-based activities (i.e. community health worker hub, Health Equity Coalition, partnerships clearinghouse)



