# If a client/household does <u>not</u> consent to sharing their data with other agencies:

You need to take two steps to make sure their information is secure.

## 1. Lock down the Entry/Exit for each Household Member

This locks down the detail that your client/household entered a program at your agency.

When you create a new Entry, the Household Members Associated with this Entry/Exit are listed at the top of the page.

- Click the green lock next to each client's name (see figure A.)
- Click the red circle with a minus sign next to the word "Global" (see Figure B.)
- Proceed with to Step 2 below

#### Figure A.

SERVICE point Connecting Your Community.	Entry/Exit Data					_		Racho	0. Cook &
ServicePoint Training Site Centerstone August 13, 2020	Note: If you change the     Provider*	provider selected it may ca	ause the Assessmer Assessment will sti erstone: HP: SSVF	ts to adjust for the new I be attached to that Ass (365)	Provider's Entry/ essment record f	Exit Assessn for the Client	nent defaults. Any inform t.	nation saved to the	previous
Last Viewed Favorites Home	Household Members A	Up	date						
ResourcePoint	Name	Head of Household	Project S	art Date Exi	it Interims	Follow Ups	Reason for Leaving	Destination	Notes
Reports     Admin	(1) Test, Rachel	Yes No	08/12/202	o 🖉	E.	E.			
	Incluite Additional Household	l Members			Showing 1-2 of	of 2			
	Select an Assessment	VA SS	SVF Update (2020	)	20) VA SSVF: Ei	ntry (HP)			
Legal Notices	Household Members	(2020) VA	SSVF: Entry (HP)	<u>ers:</u>			Entry Date: 08	3/12/2020 12:01:00	AM
	(3) Test, Justin Age: 20 Veteran: Ves (HUD)	Relationship Household Client's Date	to Head of *	Self (head of household)	<b>n</b> a			<b>∀</b> G	

## Figure B.

SERVICEpoint* Connecting Your Community. ServicePoint Training Site	Entry/E	Entry Exit Visibili	ty		×	ssessm	ent defaults. Any inform	Rachel ation saved to the r	O Cook Ó
Centerstone August 13, 2020 ClientPoint > Client Profile Last Viewed Favorites	Pro Typ	Entry Exit Date Updated Visibility Updated	(1) VA 08/13/2020 08:26:49 AM 08/12/2020 11:44:55 AM	(Party Carton	,	2 Client			3
Home ClientPoint	Но	Group ID	Group Name	Group Type	Last Updated				
ResourcePoint  Reports		356	Included Global	Public Public	08/12/2020	llow Ips	Reason for Leaving	Destination	Notes
> Admin Logout	Include Entry J	Add copy Group	) s	howing 1-2 of 2	Exit				
Legal Notices	VA	SSVF Exit (2020)	(2020) VA SSVF Upda	te (2020)	020) VA SSVF: Entry	(HP)	Entry Date: 08	(12/2020 12:01:00	AM <b>3</b> 4
	(1) Ages Vete (3) 1 Ages Vete	Test, Rachel : 30 rran: Yes (HUD) Test, Justin : 20 rran: Yes (HUD)	Complete for All Household Relationship to Head Household Client's Date of Birth	old Members:           of *         Self (head of household           05 / 21 / [1990         0	i)		Entry Date: 08/	⊆ G	AM 2

## 2. Lock down the Assessment answers.

Figure C.

This locks down the details of the answers to the assessment questions, so that the answers don't share over to other agencies' assessment questions.

Household Members	(2020) VA SSVF: Entry (H	P)		Entry Date: 08/12/2020 12:01:0					
(3) Tiest, Justin Age: Unknown Veteran: Yes (HUD)	Complete for All Household Me	mbers:							
	Relationship to Head of * Household • G								
	Client's Date of Birth		a c						
	Date of Birtl Assessment Quality	Date of Birt Assessment Visibility							
	Client's Prin Client As	ent's Prin Client Assessment							
	Secondary Ra answer if a se was reported Assessmer	(3) nt (2020) VA SSV	/F: Entry (HP)						
	Client's Ethi  Future Ans Gender  Future and	wers only Historical Answers							
	Visibility Gro	oups	Deny Groups						
	Disability Infor	ID Group Name	Group Type	Last Updated					
	Does the cli disabling co	Centerstone(174) - Children Included	Public	10/14/2019					
	Connection Connection	Global	Public	08/12/2020					
	A Remove	Group							
	Covered by Insurance?	Reset t	o Provider Defaults	Save Exit					
	Q If clien			HUD Verificat					

After closing the locks at the top of the page for each Household Member as outlined in Step 1:

- Click the green lock icon at the top right-hand corner of the Entry/Exit Assessment. (Figure C).
- Click the red icon with the minus sign to remove "Global Visibility" for this client's Entry/Exit for future answers.
- Proceed with your data entry.