## 08 Human Resources - At A Glance

| Mission | Metro Human Resources is committed to assisting our customers, both internal and external, by providing administration, information, and support in such areas as recruitment, compensation, benefits, training, workforce diversity, equity, and inclusion, and employment relations. |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Budget Summary |  |  |  |  |
|  |  | 2021-22 | 2022-23 | 2023-24 |
|  | Expenditures and Transfers: |  |  |  |
|  | GSD General Fund | \$6,629,100 | \$8,356,300 | \$10,096,100 |
|  | Total Expenditures and Transfers | \$6,629,100 | \$8,356,300 | \$10,096,100 |
|  | Revenue and Transfers: |  |  |  |
|  | Program Revenue |  |  |  |
|  | Charges, Commissions, and Fees | \$0 | \$0 | \$0 |
|  | Other Governments and Agencies | 0 | 0 | 0 |
|  | Other Program Revenue | 0 | 0 | 0 |
|  | Total Program Revenue | \$0 | \$0 | \$0 |
|  | Non-Program Revenue | \$0 | \$0 | \$0 |
|  | Transfers from Other Funds and Units | 0 | 0 | 0 |
|  | Total Revenue and Transfers | \$0 | \$0 | \$0 |
|  | Expenditures per Capita | \$9.42 | \$11.80 | \$14.16 |
| Position | Total Budgeted Positions | 68 | 75 | 79 |
| Contacts | Director of HR: Shannon Hall <br> Assistant Director of Benefits: Ginger Hall Assistant HR Director: Michael D. Taylor Finance Officer: Jau'Nae Wilkins |  | ail: shannon. ail: ginger.ha ail: michael.d ail: jaunae.w | ashville.gov ville.gov @nashville.gov ashville.gov |
|  | 404 James Robertson Parkway <br> Suite $1000 \quad 37219$ |  | ne: 615-862 |  |

## 08 Human Resources - At A Glance

Organizational Structure


## Programs

Administration and Systems Support
Administration and Systems Support Non-allocated Financial Transactions

Benefits Administration, Benefit Board and Committees

Benefit Services
Employee Relations
Workforce Management

# 08 Human Resources - At a Glance <br> Budget Changes and Impact Highlights 



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## 08 Human Resources - Financial

## GSD General Fund

|  | FY2022 Budget | FY2022 <br> Actual | FY2023 Budget | FY2024 Budget | FY23-FY24 <br> Difference | FY23-FY24 <br> \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OPERATING EXPENSE: PERSONNEL SERVICES | 5,039,100 | 4,679,996 | 6,205,200 | 7,183,700 | 978,500 | 15.77\% |
| OTHER SERVICES: |  |  |  |  |  |  |
| Utilities | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| Professional \& Purchased Services | 708,300 | 855,280 | 1,137,100 | 2,132,100 | 995,000 | 87.50\% |
| Travel Tuition and Dues | 18,300 | 15,650 | 18,300 | 15,100 | $(3,200)$ | -17.49\% |
| Communications | 81,700 | 93,340 | 181,700 | 185,200 | 3,500 | 1.93\% |
| Repairs and Maintenance Services | 2,000 | 464 | 2,000 | 2,000 | 0 | 0.00\% |
| Internal Service Fees | 313,600 | 313,600 | 331,400 | 362,900 | 31,500 | 9.51\% |
| Other Expense | 466,100 | 426,421 | 480,600 | 215,100 | $(265,500)$ | -55.24\% |
| TOTAL OTHER SERVICES | 1,590,000 | 1,704,756 | 2,151,100 | 2,912,400 | 761,300 | 35.39\% |
| TOTAL OPERATING EXPENSES | 6,629,100 | 6,384,752 | 8,356,300 | 10,096,100 | 1,739,800 | 20.82\% |
| TRANSFERS TO OTHER FUNDS | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| TOTAL EXPENSES \& TRANSFERS | 6,629,100 | 6,384,752 | 8,356,300 | 10,096,100 | 1,739,800 | 20.82\% |
| PROGRAM REVENUE: |  |  |  |  |  |  |
| Charges, Commissions, \& Fees | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| Federal (Direct \& Pass Through) | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| State Direct | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| Other Government Agencies | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| Other Program Revenue | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| TOTAL PROGRAM REVENUE | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| NON-PROGRAM REVENUE: |  |  |  |  |  |  |
| Property Taxes | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| Local Option Sales Tax | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| Other Tax, Licenses \& Permits | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| Fines, Forfeits \& Penalties | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| Compensation from Property | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| TOTAL NON-PROGRAM REVENUE | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| TRANSFERS FROM OTHER FUNDS | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| TOTAL REVENUE \& TRANSFERS | 0 | 0 | 0 | 0 | 0 | 0.00\% |
| Expenditures Per Capita | \$9.42 | \$9.08 | \$11.80 | \$14.16 | \$2.36 | 20.00\% |

08 Human Resources - Financial

| Title | Grade | Class | FY2022 <br> Budgeted |  | FY2023 <br> Budgeted |  | FY2024 Budgeted |  | Variance |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Pos. | FTE | Pos. | FTE | Pos. | FTE | Pos. | FTE |
| GSD General 10101 |  |  |  |  |  |  |  |  |  |  |
| Administrative Assistant | ST09 | 07241 | 1 | 1.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Administrative Services Officer 3 | OR03 | 07244 | 2 | 2.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Administrative Services Officer 4 | OR05 | 07245 | 2 | 2.00 | 2 | 2.00 | 2 | 2.00 | 0 | 0.00 |
| Application Technician 2 | ST08 | 10102 | 2 | 2.00 | 2 | 2.00 | 2 | 2.00 | 0 | 0.00 |
| Application Technician 3 | ST09 | 10103 | 4 | 4.00 | 4 | 4.00 | 4 | 4.00 | 0 | 0.00 |
| Finance Officer 3 | OR05 | 10152 | 1 | 1.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| Finance Officer Senior | OR06 | 11178 | 0 | 0.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Human Resources Administrator | OR08 | 07346 | 7 | 7.00 | 9 | 9.00 | 9 | 9.00 | 0 | 0.00 |
| Human Resources Analyst | OR04 | 11180 | 0 | 0.00 | 15 | 15.00 | 15 | 15.00 | 0 | 0.00 |
| Human Resources Analyst 1 | OR01 | 02730 | 2 | 2.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| Human Resources Analyst 2 | OR03 | 03455 | 9 | 9.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| Human Resources Analyst 3 | OR05 | 06874 | 19 | 18.49 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| Human Resources Analyst Senior | OR06 | 11181 | 0 | 0.00 | 20 | 19.49 | 20 | 19.49 | 0 | 0.00 |
| Human Resources Asst Director | OR13 | 06004 | 2 | 2.00 | 2 | 2.00 | 2 | 2.00 | 0 | 0.00 |
| Human Resources Director | DP02 | 01620 | 1 | 1.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Human Resources Manager | OR10 | 06531 | 4 | 4.00 | 4 | 4.00 | 4 | 4.00 | 0 | 0.00 |
| Info Sys Advisor 1 | OR08 | 07234 | 4 | 4.00 | 3 | 3.00 | 3 | 3.00 | 0 | 0.00 |
| Office Support Specialist 1 | ST07 | 10123 | 0 | 0.00 | 0 | 0.00 | 1 | 1.00 | 1 | 1.00 |
| Office Support Specialist 2 | ST08 | 10124 | 2 | 2.00 | 2 | 2.00 | 2 | 2.00 | 0 | 0.00 |
| Professional Specialist | OR04 | 07753 | 0 | 0.00 | 0 | 0.00 | 2 | 2.00 | 2 | 2.00 |
| Safety Administrator | OR09 | 11120 | 1 | 1.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Safety Inspector 2 | ST10 | 10156 | 1 | 1.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| Safety Specialist | OR06 | 11194 | 0 | 0.00 | 2 | 2.00 | 2 | 2.00 | 0 | 0.00 |
| Veterans Service Officer | OR02 | 05740 | 1 | 1.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Veterans Service Officer Senior | OR04 | 10993 | 1 | 1.00 | 2 | 2.00 | 3 | 3.00 | 1 | 1.00 |
| Veterans Service Supervisor | OR06 | 11123 | 1 | 1.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Workforce Diversity Manager | OR10 | 11105 | 1 | 1.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| 10101 Total Positions \& FTEs |  |  | 68 | 67.49 | 75 | 74.49 | 79 | 78.49 | 4 | 4.00 |




[^0]:    GSD - General Services District

    * See Internal Service Charges section for details

