Emergency Communication District Board of Directors Meeting MINUTES September 21, 2023 Page 1 of 2

The Board of Directors of the Emergency Communications District (ECD) of Nashville and Davidson County met in regular session at the Metro Emergency Communications Center, 2060 15th Avenue South. Chair Cleo Duckworth called the meeting to order at 2:30 PM and presided over the meeting with the following board members present: William Johnson, Ruby Baker, Lorinda Hale, Rick Cowan, and Carolyn Tucker. Board member Susan Mattson was not in attendance. Others who attended the meeting included: Mark Lynam (ECD Admin), Patrice Coleman, Tim Watkins, and Dwayne Vance (Metro DEC), Neil Pickering (Finn Partners), and Russell Freeman (Legal Counsel).

#### **Minutes**

Ms. Hale made a motion to accept the minutes from the August 17, 2023 ECD board meeting. Ms. Tucker seconded the motion and it carried unanimously by voice vote.

# Financial Report

Mr. Lynam went over the August financial report with board members. He reported cash available for operations totaled \$23,248,954. This consisted of \$92,177 in our checking account and \$23,156,777 in the LGIP account.

Mr. Lynam went over the various financial transactions that took place during the month. He reported that income for August was \$1,635,021 while expenses amounted to \$325,125. This resulted in a net gain of \$1,309,896 for the month.

After discussion ended, Ms. Hale made a motion to accept the financial statement as presented. Ms. Baker seconded the motion and it carried unanimously by voice vote.

## **Public Awareness Update**

Mr. Pickering updated board members on the Rescue Rex program. He reported that all the September and October shows were booked. He also clarified, from last month's meeting, that Camp Rex was an acting school for Rex performers.

Board members had several questions about the Rescue Rex program. Ms. Tucker wanted to know the target goal for number of shows each month. Ms. Baker asked if the report showing upcoming shows and a summary of schools served could be reintroduced. Ms. Hale stated that the Kurdish community was growing extremely fast in Nashville and asked if something could be done with the coloring books that would be focused on the Kurdish community. Ms. Baker asked if it might be possible to come up with a multi-cultural coloring book. Mr. Pickering agreed to pass these questions on to the Rescue Rex team. He also is going to bring a copy of our current coloring books to our next board meeting.

Mr. Pickering went over the advertising report. He reported that our ads continue to perform well. He stated that the Video on Facebook was relaunched in August. Ms. Duckworth mentioned that negative comments were being posted on HubNashville Facebook and asked if anyone was monitoring this site and responding to these comments. Mr. Pickering said he would follow up on this matter to see how we could better deal with our reputation management.

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## **DEC Directors Report**

Assistant Director Patrice Coleman went over the August Director's report with board members. In addition to sharing other information, Ms. Coleman provided updates on call volume, vacant positions, answer times & standards compliance, and text to 9-1-1.

Ms. Coleman also demonstrated two products used by DEC telecommunicators. The first product, RapidDeploy, is a tool which can provide an accurate location of the caller and can also provide language translation of text messages. The second product, PreparedLive, can receive photos and livestream video from callers.

## **TENA Board Ballot**

Mr. Lynam explained that TENA is holding an election to fill board positions. He added, that as a member of TENA, our District is allowed one vote in the process. Mr. Lynam stated that he serves as our District's voting delegate and will cast his vote as directed by board members.

Mr. Lynam provided the list of candidates who were on the ballot. The positions that our district will vote for are ... Middle TENA Regional Representative, Treasurer, and 2nd Vice President. There is also a policy amendment on the ballot.

The slate showed only one person running in each position. Ms. Hale made a motion that we vote in the affirmative for each of the open positions and the policy amendment. Ms. Baker seconded the motion and it carried unanimously by voice vote.

## Adjournment

Upon proper motion by Ms. Hale and second by Ms. Baker, the meeting adjourned at 3:33 PM.

The next meeting of the ECD Board of Directors will be held on October 19, 2023. Minutes submitted by Mark Lynam